



## **COMMUNICATIONS**

### **BOARD OF DIRECTORS MEETING**

**March 14, 2008**

1. Letter from Mary Beth Taggart, to Customer Relations Supervisor Helen Haas, dated February 20, 2008, expressing her concerns regarding unsatisfactory service her mother received while riding on a Golden Gate Transit bus, and President Moylan's response letter dated March 7, 2008.
2. E-mail from Joan Murray, to Director McGlashan, dated February 20, 2008, expressing her concerns regarding an accident which occurred between Golden Gate Transit Bus No. 4 and a Marin Airporter bus, due to Marin Airporter driver training issues, and Director McGlashan's response letter dated March 14, 2008.
3. Letter from Mrs. Sue Premenko and family, to President Moylan, dated February 25, 2008, expressing gratitude for adjourning the Board of Directors meeting in memory of her mother, Francis Lawton.
4. E-mail from Robert Wilson, to President Moylan, dated March 10, 2008, expressing his concerns regarding the service another passenger received while riding on Golden Gate Transit Bus No. 80, and requesting a larger bicycle rack on Golden Gate Transit buses.