



ADVISORY COMMITTEE ON ACCESSIBILITY

***Agenda for Thursday, January 18, 2007
1:30 p.m.***

**Conference Room (Room 109), Administration Building
Golden Gate Bridge, Highway and Transportation District
1011 Andersen Dr., San Rafael, CA 94901**

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|---|------------|
| 1. Introductions | 5 minutes |
| 2. Approve Agenda | 5 minutes |
| 3. Minutes of November 16, 2006 meeting
<i>(copy attached)</i> | 5 minutes |
| 4. GGBHTD-Related Items | 50 minutes |
| a. Intercounty Paratransit Services | |
| 1) Statistical Report and Operations Summary | |
| 2) Tips for Riding WSW Brochure | |
| 3) Other Paratransit Items | |
| b. Committee/Board of Directors Reports | |
| c. Golden Gate Transit Regional Bus Service | |
| d. Ferry Division Items | |
| e. TransLink | |
| f. Update on Toll Rate Program for Persons with Disabilities' (TRPD)
Transition to Proximity Cards | |
| g. Bus Stops | |
| h. Staff Report and Information | |
| 5. MCTD-Related Items | 30 minutes |
| a. Marin Paratransit Coordinating Council Report | |
| b. Marin County Local Bus Service | |
| c. Bus Stops | |
| d. Metropolitan Transportation Commission (MTC) Coordinated
Transportation Plan – Stakeholders Meeting <i>(see flyer attached)</i> | |
| e. 2006/07 Vehicle Procurement | |
| f. Staff report and information | |
| 6. New Business | 5 minutes |

7. ACA Member Announcements/Comments; Public 10 minutes
Open Time (*Members or visitors with specific comments or incidents to report are requested to call Cynthia Petersen, ACA Staff Liaison, at (415)257-4415 at least two days prior to the meeting*)

Summary of Continued Items (*Follow-up on these items remains pending. Committee members may ask that a specific item be brought up for discussion at any time.*):

- Caltrans Right-of-Way and Facilities Access Projects
- Addendum to Long Beach Transit Bus Order – Articulated Buses

Agenda and meeting materials are available in alternative formats, and a phonic-ear amplification system is available upon request. Sign-language interpreters may be requested by the deaf or hearing impaired by calling (415) 257-4415 or TDD **711** at least one week prior to the meeting. District Administration Building is served by GGT-accessible Bus Routes 29 and 36. Consult District's web site (goldengate.org) or call **511** for further GGT bus and ferry schedule information. Information on accessible services is also available on the web site. To schedule paratransit transportation to the meeting, call Whistlestop Wheels at (415) 454-0964 or (800) 454-0964. For further information regarding ACA, call Cynthia Petersen, ACA staff liaison, at (415) 257-4415.

ADVISORY COMMITTEE ON ACCESSIBILITY



Minutes of Thursday, November 16, 2006

- Members Present: Bill Bodine, Russ Bohlke, Herschel Ferguson, Sandra Gordon, Kent Hill, Jan Hummingbird, Jean Hunter, Kevin Siemens
- Members Excused: Rocky Birdsey, Herb Meyer, Craig Yates
- Staff Present: Helen Haas, Customer Relations Supervisor; Greg Hansard, Marine Superintendent; Cynthia Petersen, Paratransit Coordinator; Glen Woods, Customer Service Representative
- Ex-officio Members: Jackie Mulroy, Director of Transportation, Whistlestop Wheels (WSW); Jon Gaffney, Assistant Director of Transportation, WSW; Lauren Gradia, Senior Planner, Marin County Transit District (MCTD)
- Visitors: Becky Calleja (Hired Hands); Ellen Lieber

The monthly meeting of the Advisory Committee on Accessibility (ACA) was called to order by Vice Chairperson Russ Bohlke at 1:35 p.m.

1. **Introductions.** Committee members, staff and visitors introduced themselves.
2. **Agenda.** It was Moved/Seconded/Passed (M/S/P) to approve the agenda as written.
3. **Minutes:** It was M/S/P to approve the minutes of the September 21 and October 19, 2006, meetings as written.
4. **Paratransit Services Status Report**
 - a. Provision of Intercounty Service. Jon Gaffney distributed copies of the October 2006 WSW statistical report. During the month of October, WSW again accommodated an increased level of intercounty ridership (1,210 passengers) when compared to the previous month (1,071 passengers in September 2006) and the previous year (1,081 passengers in October 2005 [up 12%]). WSW provided 11 of the 19 Marin extended intercounty trip requests. There continued to be no denials of Americans with Disabilities Act (ADA) mandated paratransit service. Efficiency is down from last year, with passengers per revenue hour at 1.01 compared to 1.13 in October 2005. The intercounty service was within the 30-minute scheduling window (on-time) 90.78% of the time. The service was also within the limits set to avoid excessive trip lengths 96.1% of the time (on-board ride time).
 - b. Overflow Taxi Service and Marin County Taxi Study: Jackie Mulroy announced that WSW began using Northbay Taxi Cooperative to provide overflow service for ADA non-mandated Marin local paratransit trips effective November 1, 2006. As of November 16th, 87 trips had been assigned to the taxi service and appeared to be going well. Only two vehicles are currently available to be utilized for this overflow service (one accessible van and one sedan) due to the lack of trained drivers and the

extra insurance needed to cover liability. These vehicles are available primarily in the morning and afternoon. WSW is working to procure more evening coverage for the service. A passenger assigned to the service pays his/her \$2.50 Marin local extended fare when boarding the taxi, and the taxi company invoices WSW for the balance of the trip, based on the meter rate. Since this is Marin local service, ACA members wishing to discuss the taxi service in more detail were invited to attend the November 20th Marin Paratransit Coordinating Council (MPCC) meeting.

A consultant, IBI Consultants, has been selected by MCTD for the Marin County Taxi Study, which will happen within the next month. Ms. Lieber noted that some ADA-eligible passengers with disabilities in San Francisco are eligible for taxi scrip. They can use that scrip to get to the toll plaza but cannot cross the Golden Gate Bridge. The taxi study should look into some mechanism for providing transfers between the San Francisco and Marin paratransit sponsored taxi services.

- c. Tips for Riding WSW Brochure: Jackie Mulroy distributed the second-draft copy of the brochure "Tips for Riding WSW" and requested comments from ACA members.
- d. Other Paratransit Items: A meeting was held with East Bay paratransit providers to improve communications and procedures for coordinating transfer trips. Similar meetings are now planned quarterly. WSW is also continuing to investigate options to provide transportation service to Bill Bodine.

5. **District-Related Items**: None.

6. **Old Business** (follow-up and status reports)

- a. Marin County Local Bus Service: Lauren Gradia reviewed a list of changes to Marin Local Service operated by Golden Gate Transit (GGT) scheduled to be implemented December 10, 2006. Some weekday evening service will be added back to serve Mill Valley and Fairfax. A Route 52 trial service will result in ½-hour bus service on Novato Blvd. Certain trips with lower ridership will be deleted to provide capacity needed to add back these other services. Extra time was available in Marin local shuttle Route 259, so the route was extended to provide weekday service up Lucas Valley Rd. and Freitas Parkway to Del Ganado. Route 233 averages 10 passengers per hour and has the best ridership of the Marin local shuttles. Kevin Siemens noted that the current connections in the evening from Route 17 to northbound Route 80 are poor, resulting in a 55-minute wait for the next bus. Ms. Gradia noted that MCTD is investigating options. In the meantime, Mr. Siemens can connect to the Route 22 rather than the 80, and arrive at the San Rafael Transit Center (SRTC) at the same time but avoid sitting at the bus stop. Bill Bodine noted that his friends traveling from the East Bay like the Route 22 connections at Strawberry Shopping Center.
- b. MCTD and GGT Bus Stops: Ms. Gradia said there was nothing new to report on the bus stop situation at Kaiser Hospital in Terra Linda. Bill Bodine noted that the path from the northbound Tiburon Wye bus pad to the Redwood Highway Frontage Rd. was steep, and no curb cut was provided at the gate opening near Strawberry Shopping Center. Since this is a Caltrans facility, one member suggested that Caltrans might close the path rather than make necessary accessibility improvements.
- c. Department of Justice (DOJ) Code of Regulations Booklet – Rules Implementing Title III of the ADA: Jan Hummingbird made a presentation on rules implementing Title II and Title III of the ADA. Committee members were referred to the DOJ website and the Marin County Law Library, where most of these materials are available.

- d. GG Ferry Division Items – Follow-up from September 2006 Larkspur Ferry Terminal ACA meeting: Greg Hansard was present to provide a status-report:
 - The Spaulding refurbishment is under way and a vertical platform lift will be added to the vessel. It is hoped that the refurbished vessel will be back in service in time for the spring 2007 baseball season and that a float at Berth 3 will enable boarding and disembarking at the same level (main deck). Two sliding doors are available, which should help boarding and disembarking.
 - At Larkspur Ferry Terminal, correcting the gangway and slope problems will be a larger project. The current system is 30 years old and is likely to be replaced by standard floats. An engineer will need to be hired to design the system. These improvements will address vessel and facility maintenance and other problems. Time of implementation depends upon securing grants to fund the work.
 - Mr. Hansard plans to return for ACA's January meeting to provide the Committee with an update on Larkspur Ferry Terminal parking lot and other access issues.
 - e. First Aid Training of GGT Bus Operators/GG Ferry Crews: Mr. Hansard reported that 100% of Ferry Division captains and District employee deckhands received first aid, CPR and defibrillator training.
 - f. TransLink: As of November 17, 2006, TransLink will officially be "live" on Golden Gate Transit. ACA members continue to be invited to participate in initial testing to provide feedback to the District. Once this initial test period is concluded (tentatively March 2007), TransLink will be formally and officially launched to all GGT passengers.
 - g. Update on Toll Rate Program for Persons with Disabilities (TRPD): Ms. Petersen explained that the District is upgrading the card readers at the Golden Gate Bridge Toll Plaza. All TRPD swipe cards will need to be replaced with new "proximity" cards. TRPD cardholders will receive letters about the change. Cardholders with older cards will be asked to complete an updated application to ensure that the information on file is up-to-date.
7. **New Business**
- a. District Advisory Committee Scheduled: The District's Bus Passengers Advisory Committee currently holds its regular meeting every other month and the Ferry Passengers Advisory Committee is considering doing the same thing. It was the consensus of the ACA members present that, subject to occasional cancellations and rescheduling, ACA should continue to meet monthly on the third Thursday of each month.
 - b. 2007 Golden Gate Bridge Holiday Ornament: ACA members were invited to purchase the 2007 ornament at the employee price of \$13.
8. **Marin Paratransit Coordinating Council**. The next MPCC meeting will be held on Monday, November 20th at the Whistlestop.
9. **Staff Report and Information Items**. None.
10. **ACA Member Announcements/Comments, Public Open Time**. Ms. Lieber commented that the benches on the Golden Gate Bridge were a good idea. Several members discussed the District's corporate sponsorship efforts.

The meeting was adjourned at 3:45 p.m.



December 11, 2006

**Golden Gate Bridge, Highway and Transportation District
ADVISORY COMMITTEE ON ACCESSIBILITY
NOTICE OF DECEMBER MEETING CANCELLATION**

HAPPY HOLIDAYS!

**This notice is to advise you that the December 21, 2006,
regular meeting of the District's
Advisory Committee on Accessibility (ACA)
HAS BEEN CANCELLED.**

The next regularly scheduled ACA meeting will take place on:

Thursday, January 18, 2007, at 1:30 p.m.

at ACA's regular meeting location:

**Conference Room 109, Administration Building
Golden Gate Bridge, Highway and Transportation District
1011 Andersen Drive
San Rafael, CA 94901**

**Please contact Cynthia Petersen, ACA District staff liaison, at (415) 257-4415
if you have any questions or require additional information regarding this
cancellation. Regular agenda materials will be mailed to you prior to the
January 18, 2007, meeting.**