Design Requirements

The following considerations will guide design efforts:

- Create a welcoming, attractive, memorable, vibrant place for all users that reflects San Rafael’s history and culture, and enhances the city’s economy.

- The site should serve as a "gateway" to Downtown San Rafael.

- Maximize the vitality of 4th Street.

- Design the site for safety, incorporating best practices of crime prevention through environmental design, including space for security staff and extensive lighting.

- Provide convenient pedestrian and bike connectivity to surrounding destinations, including Downtown San Rafael.

- Accommodate transit operations (including Greyhounds and airport shuttles) with at least 17 bus bays.

- Position bus platforms so that they can be easily accessed from the direction they are approaching, reducing bus traffic on local streets.

- Provide for transfer activity (for both bus-to-bus and bus-to-SMART transfers) to occur within the pulse window.

- Create high quality waiting areas.

- Reduce conflicts between pedestrians, vehicles, and bikes.

- Provide adequate space for customer service.

- Provide safe and secure bike parking.

- Designate a nearby location for pick-up/drop-off activities, including taxis and Transportation Network Companies (e.g. Uber, Lyft).

- Provide flexibility for current and future fleet sizes and characteristics

- Develop access to transportation services through universal design, with a focus on accessibility, wayfinding, and safe and clear paths of travel.

- Provide weather-protected and comfortable accommodations and amenities for transit riders, pedestrians and bicyclists.