

GOLDEN GATE BRIDGE, HIGHWAY AND TRANSPORTATION DISTRICT

RESOLUTION NO. 2008-034

**AUTHORIZE THE PREPARATION AND PRESENTATION OF
A RESOLUTION OF APPRECIATION TO
SUSAN C. CHIARONI**

April 11, 2008

WHEREAS, the Board of Directors of the Golden Gate Bridge, Highway and Transportation District (District) desires to officially recognize Susan C. Chiaroni, Deputy General Manager/Bus Transit Division; now, therefore, be it

RESOLVED that the Board of Directors of the Golden Gate Bridge, Highway and Transportation District (District) hereby authorizes the preparation and presentation of a Resolution of Appreciation to Susan C. Chiaroni for her dedicated service to the District, over a career that has spanned over 35 years, with 7 years as Deputy General Manager/Bus Transit Division.


ADOPTED this 11th day of April 2008, by the following vote of the Board of Directors:

AYES (15): Directors Brown, Cochran, Dufty, Eddie, Grosboll, Hernández, Kerns, McGlashan, Middlebrook, Newhouse Segal, Pahre, Sanders and Stroeh; First Vice President Boro; President Moylan

NOES (0): None

ABSENT (4): Directors McGoldrick, Reilly and Sandoval; Second Vice President Ammiano


John J. Moylan
President, Board of Directors

ATTEST: 
Janet S. Tarantino
Secretary of the District

RESOLUTION OF APPRECIATION

SUSAN C. CHIARONI

April 11, 2008

- WHEREAS** Susan C. Chiaroni has worked at the Golden Gate Bridge, Highway and Transportation District (District) for over 35 years, beginning her employment with the District as a Clerk-Typist in the Bus Transit Division; and,
- WHEREAS** during her career at the District, Susan C. Chiaroni held several support and management positions in the Bus Transit Division, including Ridesharing Fleet Administrator, Acting Ridesharing Manager, Special Projects/Club Bus Administrator and Assistant Manager of Operations/Transportation, Transportation Manager, working under the leadership of two Bus Transit Managers, H. Donald White and Wayne T. Diggs; and,
- WHEREAS** Susan C. Chiaroni was appointed by General Manager Celia G. Kupersmith to serve as her Deputy General Manager/Bus Transit Division in January 2001; and,
- WHEREAS** while serving as the Deputy General Manager/Bus Transit Division, Susan C. Chiaroni successfully managed the largest operating division in the District, including: over 60 administrative personnel; over 100 maintenance personnel; and, over 350 bus operators; and,
- WHEREAS** while serving in this vital management role, Susan C. Chiaroni exhibited a positive approach to challenges, utilizing a direct and hands-on approach to management; executed strategic objectives to maximize cost efficiencies; collaborated with the Board of Directors and the District's Management Team to fulfill the mission of the District; and,
- WHEREAS** during her tenure as the Deputy General Manager, Susan C. Chiaroni oversaw: 1) the development of such transit modernization systems as the HASTUS bus scheduling software, the TransLink® regional fare payment system and the bus maintenance modules of the Financial Management Information System; 2) the implementation of the environmental protection initiatives, such as the Zero-Emission Bus Demonstration Project and the installation of state-of-the-art catalytic converters to reduce particulate bus emissions; and, 3) the installation of bike and luggage-bike racks on all buses in the Golden Gate Transit bus fleet; and,
- WHEREAS** as a leader in the transit industry, Susan C. Chiaroni gained credibility, respect and professional recognition of her peers, customers, union representatives and other transit executives for her diplomatic demeanor and consideration of others; and,
- WHEREAS** as a result of Susan C. Chiaroni's dedication and outstanding performance, she was able to ensure that each and every customer received excellent service, thereby achieving the core mission of Golden Gate Transit to keep the busses rolling safely down the Highway 101 Corridor and on the streets of Marin, Sonoma and San Francisco counties and to provide a courteous and reliable experience; and,

WHEREAS as a member of the American Public Transportation Association and the California Transit Association, Susan C. Chiaroni served on critical committees and participated in many conferences and seminars, using these experiences and knowledge to improve operational and administrative procedures in the Bus Transit Division; and,

WHEREAS this Board of Directors desires to give public recognition to Susan C. Chiaroni for his unswerving loyalty and dedication to the interests of both the District and its Bus Transit Division; now, therefore, be it

RESOLVED that the Board of Directors of the Golden Gate Bridge, Highway and Transportation District hereby expresses its sincere appreciation to Susan C. Chiaroni for her exceptional service to the District and extends its warm wishes for a relaxing and rewarding retirement in the years ahead; and, be it further

RESOLVED that this Resolution be spread upon the Minutes of Board of Directors and a copy be suitably engraved and presented to Susan C. Chiaroni with the gratitude of every member of the Board of Directors.

UNANIMOUSLY ADOPTED by the Board of Directors of the Golden Gate Bridge, Highway and Transportation District this 11th day of April, 2008.

John J. Moylan, President, Board of Directors

Janet S. Tarantino, Secretary of the District

This Eleventh day of April, 2008