

**GOLDEN GATE BRIDGE, HIGHWAY AND TRANSPORTATION DISTRICT**

**RESOLUTION NO. 2010-027**

**AUTHORIZE CONCURRENCE OF THE BAY AREA TOLL AUTHORITY'S  
CHANGE ORDER AWARD FOR EXPANDED  
FASTRAK® REGIONAL CUSTOMER SERVICE CENTER FUNCTIONALITY**

March 26, 2010

**WHEREAS**, under a Cooperative Agreement, the Golden Gate Bridge, Highway and Transportation District (District) is a partner with the Bay Area Toll Authority (BATA) for the operation and management of the FasTrak® Regional Customer Service Center (CSC), which is operated by Affiliated Computer Service, Inc. (ACS); and,

**WHEREAS**, the BATA received Traffic Congestion Relief Program grant funds from the California Transportation Commission for a Video Tolling Study (Study), which involves the electronic collection of tolls through the use of license plate image capture and pre- or post-toll payment using phone, internet and invoice-based payment options; and,

**WHEREAS**, the BATA and District staff have identified the Golden Gate Bridge (Bridge) as a demonstration site for the Study; and,

**WHEREAS**, the demonstration project for the Study at the Golden Gate Bridge will run for approximately three months, will be transparent to existing patrons and will not impact operational activities at either the Golden Gate Bridge or the CSC; and,

**WHEREAS**, to conduct the demonstration project, a Change Order with ACS to provide additional back office system functionality and operational support is needed; and,

**WHEREAS**, although there is no direct fiscal impact to the District associated with the proposed Change Order, it is anticipated that approximately 100 District employees will participate in the demonstration project for the Study by attending meetings, as well as performing evaluations and making applications at a time cost of 5-10 hours per week; and,

**WHEREAS**, under the Cooperative Agreement, the District's concurrence is required for the Change Order with ACS; and,

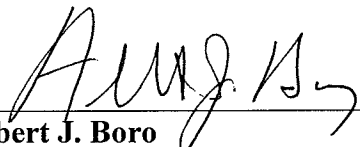
**WHEREAS**, the Finance-Auditing Committee, at its meeting of March 25, 2010, has so recommended; now, therefore, be it

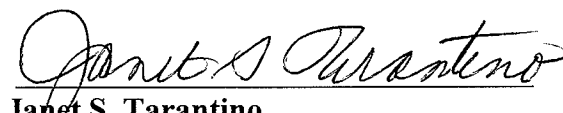
**RESOLVED** that the District's Board of Directors hereby concurs in the Bay Area Toll Authority's execution of a Change Order with Affiliated Computer Services, Inc., for expanded functionality of the back office system of the FasTrak® Regional Customer Service Center.

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**BOARD OF DIRECTORS MEETING OF MARCH 26, 2010**  
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**ADOPTED** this 26<sup>th</sup> day of March 2010, by the following vote of the Board of Directors:

**AYES (17):** Directors Brown, Campos, Chu, Cochran, Dufty, Elsbernd, Grosboll, Moylan, Newhouse Segal, Pahre, Sanders, Snyder, Sobel and Stroeh; Second Vice President Eddie; First Vice President Reilly; President Boro  
**NOES (0):** None  
**ABSENT (2):** Directors Kerns and McGlashan

  
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**Albert J. Boro**  
**President, Board of Directors**

**ATTEST:**   
**Janet S. Tarantino**  
**Secretary of the District**