

**GOLDEN GATE BRIDGE, HIGHWAY AND TRANSPORTATION DISTRICT**

**RESOLUTION NO. 2011-084**

**AUTHORIZE APPROVAL OF A 13-MONTH CONTRACT EXTENSION TO  
THE AGREEMENT BETWEEN THE BAY AREA TOLL AUTHORITY AND  
ACS STATE AND LOCAL SOLUTIONS, INC., FOR OPERATION OF THE  
FASTRAK® REGIONAL CUSTOMER SERVICE CENTER**

September 23, 2011

**WHEREAS**, since 2004, the Golden Gate Bridge, Highway and Transportation District (District) has been a partner with the Bay Area Toll Authority (BATA) for the operation and management of the FasTrak® Regional Customer Service Center (CSC), which manages automated toll collection and processes all toll violations for Bay Area toll facilities, pursuant to the Cooperative Agreement between the District and BATA, whereby BATA is the Contracting Agency for all regional CSC contracts; and,

**WHEREAS**, the Board of Directors, by Resolution No. 2009-036 at its meeting of April 10, 2009, authorized concurrence with a four-year extension, which expires in May 2013 and includes a cost reduction from the original price structure, of the contract between the BATA and ACS State and Local Solutions, Inc., for operation of the CSC; and,

**WHEREAS**, BATA is currently in the process of replacing the toll collection systems for the seven state-owned bridges in the Bay Area and replacement is scheduled to be complete in June 2013; and,

**WHEREAS**, a 13-month contract extension through June 2014, will assist BATA in ensuring that their toll collection system replacement project is complete and all issues have been addressed prior to potentially cutting over to a new CSC; and,

**WHEREAS**, the 13-month contract extension will maintain both the contract pricing and the services offered under current business practices, with the estimated cost being \$20,654,000.00 (\$3,201,000.00 District funds and \$17,453,000.00 BATA funds); and,

**RESOLUTION NO. 2011-084**  
**BOARD OF DIRECTORS MEETING OF SEPTEMBER 23, 2011**  
**PAGE 2**

**WHEREAS**, the Finance-Auditing Committee/Committee of the Whole, at its meeting of September 22, 2011, has so recommended; now, therefore, be it


**RESOLVED** that the Board of Directors of the Golden Gate Bridge, Highway and Transportation District hereby approves a 13-month contract extension to the Agreement between the Bay Area Toll Authority and ACS State and Local Solutions, Inc., for operation of the FasTrak® Regional Customer Service Center; and, be it further

**RESOLVED** that requisite funds will be included in the FY 12/13 and the FY 13/14 Bridge Division Operating Budgets.

**ADOPTED** this 23<sup>rd</sup> day of September 2011 by the following vote of the Board of Directors:

**AYES (16):** Directors Arnold, Boro, Campos, Chu, Cochran, Elsbernd, Mar, Moylan, Pahre, Rabbitt, Snyder, Sobel, Stroeh and Theriault; First Vice President Eddie; President Reilly  
**NOES (0):** None  
**ABSENT (3):** Directors Brown and Renée; Second Vice President Grosboll

  
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**Janet Reilly**  
**President, Board of Directors**

**ATTEST:**   
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**Janet S. Tarantino**  
**Secretary of the District**