

**GOLDEN GATE BRIDGE, HIGHWAY AND TRANSPORTATION DISTRICT**

**RESOLUTION NO. 2013-002**

**AUTHORIZE CONCURRENCE**  
**OF THE BAY AREA TOLL AUTHORITY'S RECOMMENDATION**  
**TO AWARD A CONTRACT TO XEROX STATE AND LOCAL SOLUTIONS, INC.,**  
**RELATIVE TO THE REGIONAL FASTRAK® CUSTOMER SERVICE CENTER**

January 11, 2013

**WHEREAS**, under a Cooperative Agreement, the Golden Gate Bridge, Highway and Transportation District (District) is a partner with the Bay Area Toll Authority (BATA) for the operation and management of the FasTrak® Regional Customer Service Center (CSC), managing automated toll collection (both FasTrak® and all electronic tolling); and,

**WHEREAS**, pursuant to the District's Cooperative Agreement with BATA, BATA is the Contracting Agency for all Regional CSC contracts, with District concurrence required for Regional CSC contracts; and,

**WHEREAS**, in December 2003, BATA entered into a Contract with ACS State and Local Solutions, Inc., which was subsequently acquired by Xerox, and said Contract, for design and operation of the Regional CSC, will expire on June 30, 2014; and,

**WHEREAS**, in May 2012, BATA issued a Request for Proposals (RFP), for the design, implementation and operation of the Regional CSC from July 1, 2014 through June 30, 2019; and,

**WHEREAS**, following an evaluation process, BATA selected Xerox as the highest ranked proposer based on the criteria stated in the RFP, the development, review and evaluation process of which included participation by District staff; and,

**WHEREAS**, on January 23, 2013, BATA's Executive Director intends to seek authorization from BATA to award the Regional CSC Contract to Xerox, as set forth in his Memorandum, attached hereto; and,

**WHEREAS**, the estimated Regional CSC Project cost to the District of \$27,656,000.00 is in accordance with projected toll system operating costs over the five-year period of July 1, 2014 through June 30, 2019, with the actual cost of implementation and operation based upon the volume of Golden Gate Bridge tolls process by the Regional CSC; and,

~~This One Has An Attachment~~

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**WHEREAS**, the Finance-Auditing Committee/Committee of the Whole, at its meeting of January 11, 2013, has so recommended; now, therefore, be it

**RESOLVED** that the Board of Directors of the Golden Gate Bridge, Highway and Transportation District hereby authorizes concurrence of the Bay Area Toll Authority's (BATA) recommendation to award a Contract to Xerox State and Local Solutions, Inc. (Xerox), in the estimated amount of \$117,520,000.00, which is made up of \$27,656,000.00 District funds and

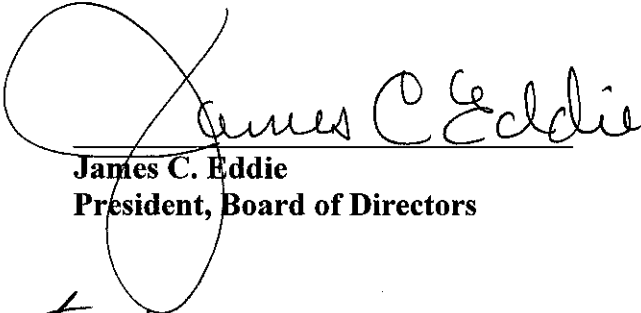
**RESOLUTION NO. 2013-002**  
**BOARD OF DIRECTORS MEETING OF JANUARY 11, 2013**  
**PAGE 2**

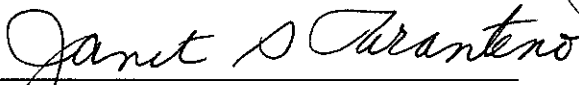
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**ADOPTED** this 11<sup>th</sup> day of January 2013, by the following vote of the Board of Directors:

- AYES (15):** Directors Arnold, Chu, Cochran, Fredericks, Mar, Moylan, Pahre, Rabbitt, Reilly, Snyder, Sobel and Theriault; Second Vice President Stroeh; First Vice President Grosboll; President Eddie
- NOES (0):** None
- ABSENT (2):** Directors Campos and Sears

  
**James C. Eddie**  
**President, Board of Directors**

**ATTEST:**   
**Janet S. Tarantino**  
**Secretary of the District**

Attachment: Memorandum from Executive Director, Bay Area Toll Authority