



JOB TITLE:	ROADWAY SERVICES TECHNICIAN	DIVISION:	BRIDGE
REPORTS TO:	ROADWAY SERVICES SUPERVISOR	EEO CATEGORY:	O8 - SERVICE
FLSA:	NON-EXEMPT	SAFETY-SENSITIVE:	YES
CLASSIFICATION:	REPRESENTED	LOCATION:	SAN FRANCISCO

Class specifications are intended to present a descriptive list of the range of duties performed by employees in the class. Specifications are not intended to reflect all duties performed within the job.

Position Summary

Under general supervision, provides tow service and other emergency services on the Bridge and its approaches to keep traffic moving.

Essential Responsibilities

- Tows or pushes disabled vehicles out of traffic areas
- Assists in traffic lane diversions
- Drives the Barrier Transfer Machine
- Escorts flammable and/or explosive laden vehicles across the Bridge
- Extinguishes fires in autos and on Bridge property
- Maintains log of all service calls
- Maintains 24-hour roving vehicular patrol for suicide prevention
- Apprehends possible suicides and/or assists the California Highway Patrol with their apprehension of suicides on Bridge property
- Body recovery from South Tower moat area
- Operates the Tower Elevators
- Removes debris from the Bridge
- Responds to all accidents
- Responds to bomb threats
- Driving duties as assigned
- Washes and services District vehicles as required
- Cleans and supplies the Toll Plaza public restrooms
- Raises and lowers flags
- Knows and follows the safety and health rules and safe working practices applicable to his or her job.
- Establishes and maintains effective working relationships with District employees, customers, vendors and all others contacted during the course of work using principles of excellent customer service.
- Performs additional related duties as assigned
- Regular and reliable attendance and performance is required

Required Knowledge, Skills and Abilities

Knowledge of:

- Occupational health and safety rules and working practices applicable to this position
- Towing techniques, minor auto mechanics, fire-fighting apparatus, safe work practices and record keeping procedures
- Heavy truck and tow equipment operation

Ability to:

- Work cooperatively with co-workers and other District personnel
- Understand and carry out oral and written instructions using the English language
- Interact with the public in a courteous manner at all times

Minimum Qualifications

Education and/or Experience:

- Two (2) years recent full-time experience driving heavy truck and/or tow equipment, or the equivalent combination of training (*i.e.*, truck driving school, position-related apprenticeship programs, or position-related on-the-job training) and experience.

Required License(s):

- Must possess and maintain a current, a valid Class A California driver's license and satisfactory driving record. No reckless driving and DUI infractions within the last 7 years. No more than 2 moving violations within the last 3 years. Operates District vehicles on a regular basis.
- All Applicants must have a Valid Class A - Restriction 53 (which is for Tow trucks only) or an unrestricted Class A at time of offer
- Ability to acquire Red Cross First Aid Certificate within the first six month introductory (probationary) employment period

Physical Requirement:

Work outside in all weather conditions. Exposure to hazardous traffic conditions and exhaust fumes. Requires maintaining physical condition necessary for standing/walking; sitting; lifting/carrying up to 50 pounds; pushing/pulling; climbing ladders; bending/twisting; and kneeling/crouching. Ability to work at considerable heights. Must be able to meet the mental requirement of maintaining alertness; remaining calm and acting appropriately in stressful and emergency situations such as accidents, suicides, etc.

This position may have a potential for or actual exposure to lead. Pursuant to OSHA regulations, District employees are not exposed to lead at concentrations greater than 10 micrograms per cubic meter ($\mu\text{g}/\text{m}^3$) of air averaged over an 8-hour period.