



Agenda Item No. (3)(a)–(3)(d)

To: Transportation Committee/Committee of the Whole  
Meeting of July 25, 2024

From: Ron Downing, Director of Planning  
Denis J. Mulligan, General Manager

Subject: **REPORTS OF DISTRICT ADVISORY COMMITTEES**  
(a) **ADVISORY COMMITTEE ON ACCESSIBILITY**  
(b) **BUS PASSENGERS ADVISORY COMMITTEE**  
(c) **FERRY PASSENGERS ADVISORY COMMITTEE**  
(d) **PEDESTRIAN AND BICYCLE ADVISORY COMMITTEE**

### **Recommendation**

There is no recommendation associated with this item.

### **Summary**

The purpose of the formation of the above-mentioned Advisory Committees is to provide the public a forum by which they can communicate their viewpoints and suggestions on the operations of the Golden Gate Bridge, Highway and Transportation District (District), as well as on the bus and ferry transit systems, to the District Board of Directors and staff. These Advisory Committees meet regularly, and designated District staff participates in these meetings. From time to time, these Advisory Committees submit recommendations to the District’s Transportation Committee (Committee) for its consideration.

The Secretary of the District is required to provide packets of the Advisory Committees to the Committee.

The documents attached to this report are as follows:

- (a) **ADVISORY COMMITTEE ON ACCESSIBILITY**  
Agenda Packets of February 15, 2024, and April 11, 2024
- (b) **BUS PASSENGERS ADVISORY COMMITTEE**  
Agenda Packets of March 20, 2024, and April 17, 2024
- (c) **FERRY PASSENGERS ADVISORY COMMITTEE**  
Agenda Packets of February 1, 2024, and April 4, 2024
- (d) **PEDESTRIAN AND BICYCLE ADVISORY COMMITTEE**  
Agenda Packets of February 7, 2024, and April 10, 2024

### **Fiscal Impact**

There is no fiscal impact associated with this item.

Attachments

THIS PAGE INTENTIONALLY LEFT BLANK

# ADVISORY COMMITTEE ON ACCESSIBILITY (ACA)

*Meeting Minutes for Thursday, February 15, 2024*



**Location:** Conference Room (Room 109), Administration Building, Golden Gate Bridge, Highway & Transportation District, 1011 Andersen Drive. San Rafael, CA 94901

**Committee Members Present:** Patti Mangels, Terry Scussel, Marcela Vargas, Craig Yates, Jamie Faurot

**Committee Members Absent:** None

**District Staff Present:** Jon Gaffney, ADA Compliance and Program Manager; Roberta Regan, Administrative Assistant, Planning Department

**Visitors Present:** Jhashe Holloway, General Manager, Transdev; Teressa Jones, Operations Manager, Transdev, Jason Farot, Member of the Public

1. **Roll Call and Introductions.** Patty Mangels called the meeting to order at 1:34 p.m. Members, staff and visitors introduced themselves.
2. **Approval of Minutes.** Meeting minutes were approved as written.
3. **Ongoing Business.**
  - A. **Marin County Local Bus and Mobility Management.** Marin Transit was unable to attend the meeting.
  - B. **Marin Access/Paratransit Service (Regional and Local).** Jon Gaffney provided Paratransit statistics for the month of January 2024. He stated that on-time performance for the service had remained at a level of above 90%. He also stated that rides per hour (RPH) was just under the contract thresholds at 1.8 RPH on the Local service and 0.9 RPH on the Regional.
  - C. **District's Draft ADA Transition Plan.** Mr. Gaffney gave the committee an update on the status of the District's Draft ADA Transition Plan. He explained that the Bridge, Bus and Ferry Divisions had reviewed the public-facing items identified in the plan and had provided him with proposed completion dates for bringing those items in line with current regulations. Mr. Gaffney stated that the next step was to request a public hearing from the District's Board of Directors at their April meeting. Once set, the draft plan would be released to the public for comment then brought back to the Board of Directors in May for their approval.
4. **New Business.**
  - A. **Presentation / Discussion – Regional Transportation – Overview and Future Initiatives.** Mr. Gaffney updated the group on four regional efforts that will have an impact on accessibility.

- Update to Clipper Program. He explained that the new version of Clipper (known as Clipper 2.0) would have several back-office enhancements that will make loading funds onto Clipper cards easier for riders. This new version also would not require riders to tag on and off when riding locally on Marin Transit Service. (Regional travel on the District's fixed route routes would still require tag on and tag off, due to those routes being zone based). Clipper 2.0 is slated to launch in late 2024. Clipper 2.0 will be the first version of Clipper to incorporate payment for paratransit service. He described the work that is being done to integrate the Clipper system with the existing paratransit software's currently in use by operators in the nine Bay Area Counties. He stated that Clipper's launch on paratransit would first be tested in San Francisco on SF Paratransit Service before being rolled out to other agencies in 2025.
- Metropolitan Transportation Commission's (MTC) Blue Ribbon Task Force. This task force was assembled by MTC to encourage greater cooperation among the transit operators in the nine Bay Area Counties. He explained that the group had approved 27 action items to focus on in the region. He then discussed Action Items 22 and 25, as they relate to accessibility. Action 22 was described as a project that will reduce the number of transfers a paratransit rider would need to take when traveling long distances within the Bay Area. Action 25 was described as a project to standardize eligibility practices by the paratransit operators in the Bay Area.
- MTC's Regional Network Management Department. Mr. Gaffney explained that MTC plans to set up Mobility Managers in each Bay Area County. Mobility Managers would work with the local transit agencies and other providers to disseminate information on paratransit programs that currently exist and work with agencies to develop future programs. Mr. Gaffney stated that the local Mobility Manager program was still being developed and said he would update the group as more information became available.
- A Request for Information (RFI) was recently released by the Federal Transit Administration (FTA), which focused on guidelines for transit facilities. He stated that information about elevators and ramps was sought by the FTA along with information on various wayfinding technologies that are emerging.

## **5. ACA Member Announcements.**

A. Marcela Vargas asked about the progress being made on the design of the new ferry. Mr. Gaffney stated that the team that presented to the committee in the past had taken their comments into consideration and is planning to bring more detailed plans to the committee at a future meeting. Ms. Vargas stated that she did not feel heard by the presenters and brought up a concern over information not being included in meeting minutes for the group. Mr. Gaffney asked that members of the group review the minutes and bring any omissions to his attention. He stated that any omitted information would be noted on the minutes of the next meeting. As a reminder, meeting minutes are not a verbatim transcript of what was said at the meeting.

B. Jon Gaffney announced that Paul Branson, retired Mobility Manager for Marin Transit, had passed away in December of 2023.

6. **Public Comment.** None.

7. **Adjournment.** Patti Mangles adjourned the meeting at 2:43 p.m.

Members were advised that the next meeting would take place on April 11, 2024.

THIS PAGE INTENTIONALLY LEFT BLANK

# ADVISORY COMMITTEE ON ACCESSIBILITY (ACA)

*Meeting Minutes for Thursday, July 20, 2023*



**Location:** Board Room at Vivalon, 930 Tamalpais Avenue, San Rafael, CA 94901

**Committee Members Present:** Patti Mangels, Terry Scussel, Marcela Vargas, Craig Yates

**Committee Members Absent:** Jaime Faurot

**District Staff Present:** Jon Gaffney, ACA Compliance and Program Manager; Roberta Regan, Administrative Assistant, Planning Department; Collette Martinez, Operations Manager, Ferry Division

**Visitors Present:** Kent Hinton, Interim General Manager, Transdev; Alex Casillas, Maintenance Manager, Transdev

1. **Roll Call and Introductions.** Patty Mangels called the meeting to order at 1:35 p.m. Members, staff and visitors introduced themselves.
2. **Approval of Minutes.** Craig Yates pointed out that a discussion from the May 25<sup>th</sup> meeting about getting financial support from the Transportation Trust Fund for Golden Gate Transit and Golden Gate Ferry was missing from the minutes. With this change the minutes were approved.
3. **Ongoing Business.**
  - A. **District Ridership Post-COVID.** Jon Gaffney presented information on District statistics post-pandemic. Statistics presented were from the week of June 25<sup>th</sup>. Bridge traffic was down 9.7%, Ferry ridership was down 36.76%, and Bus Ridership was down 40.41%.
  - B. **Marin Access/Paratransit Service (Regional and Local).** Jon Gaffney provided Paratransit statistics for the month of May 2023. He explained that on-time performance for the service had increased to a level above 90%. Terry Scussel remarked that the Marin Catch-A-Ride program had been providing excellent service through UBER for his wife.
4. **New Business.**
  - A. **Discussion of the Brown Act.** Jon Gaffney gave a presentation on the Ralph M. Brown Act to the group. He explained how the Brown Act was created in 1953 to guarantee the public's right to attend and participate in meetings of local legislative bodies.
  - B. **Review of ACA Bylaws.** Jon Gaffney announced that recent changes to the proposed Bylaws were not distributed with the meeting documents 72 hours prior to the meeting, as the Brown Act states. Therefore, they will be discussed at a future meeting.
5. **ACA Member Announcements.** Jon Gaffney explained to the group that the District was working on an update to their ADA Transition plan. He stated that he would be holding a

public meeting for input in the future and said he would present on that topic to the committee, as well.

Marcela Vargas stated that she had been personally looking for new members to join the committee but had not had any luck. Mr. Gaffney thanked her for her efforts.

6. **Public Comment.** None.

7. **Adjournment.** Patti Mangles adjourned the meeting at 2:08 p.m.

Members were advised that the next meeting would take place on October 12, 2023. This meeting was later cancelled due to staff illness.



# ADVISORY COMMITTEE ON ACCESSIBILITY (ACA)

## *Agenda for Thursday, April 11, 2024*



Convene at 1:30 p.m. – Adjourn by 3:00 p.m.

Conference Room (Room 109), Administration Building  
Golden Gate Bridge, Highway & Transportation District  
1011 Andersen Drive, San Rafael, CA 94901

1. Roll Call and Introductions
2. Approval of February 15, 2024, Meeting Minutes (*Attached*)
3. Ongoing Business
  - a. Receive information report on Marin County Local Bus and Mobility Management
  - b. Receive information report on Paratransit Service (Regional and Local)
  - c. Receive information report on the status of the District’s ADA Transition Plan
4. New Business
  - a. Presentation / Discussion – San Rafael Transit Center Project
5. Member Announcements
6. Public Comment (3 minutes per speaker)
7. Adjournment

Next Meeting: July 18, 2024

Public Comment Note: Members of the public are encouraged to participate in-person and provide public comment at the designated times during the meeting.



Agenda and meeting materials are available in alternative formats, and a phonic-ear amplification system is available, upon request. In addition, the District will arrange for disability-related modifications or accommodations, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, telephone number and brief description of the requested materials, preferred alternative format, and/or auxiliary aid or service at least three (3) days before the meeting. Requests should be made by mail to: Amorette M. Ko-Wong, Secretary of the District, Golden Gate Bridge, Highway and Transportation District, P.O. Box 29000, Presidio Station, San

Francisco, CA 94129-9000; or e-mail to [districtsecretary@goldengate.org](mailto:districtsecretary@goldengate.org); or telephone at (415) 923-2223, or the District's ADA Compliance & Program Manager at (415) 257-4416, or California Relay Service at 711.

Sign-language interpreters may be requested by the deaf or hearing impaired by calling (415) 257-4415 or TDD **711** at least three (3) days prior to the meeting.

Consult the District's website at <http://www.goldengate.org/>, or call **511** for further GGT bus and ferry schedule information. Information on accessible services is also available on the District's website. To schedule paratransit transportation to the meeting (for paratransit eligible riders), call Marin Access Paratransit at (415) 454-0964 or (800) 454-0964.

For further information regarding the ACA, call Jon Gaffney, ADA Compliance and Program Manager, at (415) 257-4416 or email [jgaffney@goldengate.org](mailto:jgaffney@goldengate.org).

# ADVISORY COMMITTEE ON ACCESSIBILITY (ACA)

*Meeting Minutes for Thursday, February 15, 2024*



**Location:** Conference Room (Room 109), Administration Building, Golden Gate Bridge, Highway & Transportation District, 1011 Andersen Drive. San Rafael, CA 94901

**Committee Members Present:** Patti Mangels, Terry Scussel, Marcela Vargas, Craig Yates, Jamie Faurot

**Committee Members Absent:** None

**District Staff Present:** Jon Gaffney, ADA Compliance and Program Manager; Roberta Regan, Administrative Assistant, Planning Department

**Visitors Present:** Jhashe Holloway, General Manager, Transdev; Teressa Jones, Operations Manager, Transdev, Jason Farot, Member of the Public

1. **Roll Call and Introductions.** Patty Mangels called the meeting to order at 1:34 p.m. Members, staff and visitors introduced themselves.
2. **Approval of Minutes.** Meeting minutes were approved as written.
3. **Ongoing Business.**
  - A. **Marin County Local Bus and Mobility Management.** Marin Transit was unable to attend the meeting.
  - B. **Marin Access/Paratransit Service (Regional and Local).** Jon Gaffney provided Paratransit statistics for the month of January 2024. He stated that on-time performance for the service had remained at a level of above 90%. He also stated that rides per hour (RPH) was just under the contract thresholds at 1.8 RPH on the Local service and 0.9 RPH on the Regional.
  - C. **District's Draft ADA Transition Plan.** Mr. Gaffney gave the committee an update on the status of the District's Draft ADA Transition Plan. He explained that the Bridge, Bus and Ferry Divisions had reviewed the public-facing items identified in the plan and had provided him with proposed completion dates for bringing those items in line with current regulations. Mr. Gaffney stated that the next step was to request a public hearing from the District's Board of Directors at their April meeting. Once set, the draft plan would be released to the public for comment then brought back to the Board of Directors in May for their approval.
4. **New Business.**
  - A. **Presentation / Discussion – Regional Transportation – Overview and Future Initiatives.** Mr. Gaffney updated the group on four regional efforts that will have an impact on accessibility.

- Update to Clipper Program. He explained that the new version of Clipper (known as Clipper 2.0) would have several back-office enhancements that will make loading funds onto Clipper cards easier for riders. This new version also would not require riders to tag on and off when riding locally on Marin Transit Service. (Regional travel on the District's fixed route routes would still require tag on and tag off, due to those routes being zone based). Clipper 2.0 is slated to launch in late 2024. Clipper 2.0 will be the first version of Clipper to incorporate payment for paratransit service. He described the work that is being done to integrate the Clipper system with the existing paratransit software's currently in use by operators in the nine Bay Area Counties. He stated that Clipper's launch on paratransit would first be tested in San Francisco on SF Paratransit Service before being rolled out to other agencies in 2025.
- Metropolitan Transportation Commission's (MTC) Blue Ribbon Task Force. This task force was assembled by MTC to encourage greater cooperation among the transit operators in the nine Bay Area Counties. He explained that the group had approved 27 action items to focus on in the region. He then discussed Action Items 22 and 25, as they relate to accessibility. Action 22 was described as a project that will reduce the number of transfers a paratransit rider would need to take when traveling long distances within the Bay Area. Action 25 was described as a project to standardize eligibility practices by the paratransit operators in the Bay Area.
- MTC's Regional Network Management Department. Mr. Gaffney explained that MTC plans to set up Mobility Managers in each Bay Area County. Mobility Managers would work with the local transit agencies and other providers to disseminate information on paratransit programs that currently exist and work with agencies to develop future programs. Mr. Gaffney stated that the local Mobility Manager program was still being developed and said he would update the group as more information became available.
- A Request for Information (RFI) was recently released by the Federal Transit Administration (FTA), which focused on guidelines for transit facilities. He stated that information about elevators and ramps was sought by the FTA along with information on various wayfinding technologies that are emerging.

## **5. ACA Member Announcements.**

A. Marcela Vargas asked about the progress being made on the design of the new ferry. Mr. Gaffney stated that the team that presented to the committee in the past had taken their comments into consideration and is planning to bring more detailed plans to the committee at a future meeting. Ms. Vargas stated that she did not feel heard by the presenters and brought up a concern over information not being included in meeting minutes for the group. Mr. Gaffney asked that members of the group review the minutes and bring any omissions to his attention. He stated that any omitted information would be noted on the minutes of the next meeting. As a reminder, meeting minutes are not a verbatim transcript of what was said at the meeting.

B. Jon Gaffney announced that Paul Branson, retired Mobility Manager for Marin Transit, had passed away in December of 2023.

6. **Public Comment.** None.

7. **Adjournment.** Patti Mangles adjourned the meeting at 2:43 p.m.

Members were advised that the next meeting would take place on April 11, 2024.

THIS PAGE INTENTIONALLY LEFT BLANK

## **BUS PASSENGERS ADVISORY COMMITTEE (BPAC)**

### ***Agenda for Wednesday, March 20, 2024***

Convene at 6:15 P.M. – Adjourn by 8:00 P.M.  
District Conference Room – GGBHTD, Building “C”  
1011 Andersen Drive, San Rafael, CA 94901



1. Roll Call and Introductions
2. Approval of November 15, 2023, Meeting Minutes (*Attached*)
3. Bus Stoppers<sup>1</sup>
4. Ongoing Business
  - a. San Rafael Transit Center Relocation Update
  - b. Tamalpais Overcrossing Project Update
5. New Business
  - a. April 2024 Service Changes
  - b. Customer On-Board Survey Initial Findings
  - c. 2024 Topics of Interest Discussion
6. Announcements
7. Members' Forum<sup>2</sup>
8. Public Comment (3 minutes per speaker)
9. Adjournment

Next Meeting: May 15, 2024

---

<sup>1</sup> Members to submit observed problems in bus operations, preferably in writing before the meeting, and provide a verbal summary in less than 2 minutes.

<sup>2</sup> Members to discuss topics not covered on the agenda or that should be added to a future agenda.

THIS PAGE INTENTIONALLY LEFT BLANK



# **BUS PASSENGERS ADVISORY COMMITTEE (BPAC)**

*Meeting Minutes for Wednesday, November 15, 2023*



**Location:** Caboose Room at Vivalon, 930 Tamalpais Avenue, San Rafael, CA 94901

**Committee Members Present:** Scott Kempf, Brian Bailey-Gates, Dan Bell, Mike Combs, Dave Troup

**Committee Members Absent:** None

**District Staff Present:** Jason Cave, Schedules Analyst; Hitham Hamdon, Director of Data Analytics; Emily DelRoss, Senior Planner

**Guests Present:** Odin Palen; Jeanette Weisman, State Route 37 Corridor Program Manager, Metropolitan Transportation Commission (MTC); Ron Grassi, Director of Programs, Solano Transportation Authority (STA); Mohamed Osman, Senior Operations Analyst, Marin Transit (MT)

- 1. Roll Call and Introductions:** Scott Kempf opened the meeting at 6:06 p.m. Five members were present, representing a quorum.
- 2. BPAC Chairperson/Vice Chairperson Election:** Members voted to elect Mike Combs as Chair and Dan Bell as Vice Chair for the 2024 term.
- 3. Approval of Meeting Minutes:** BPAC members approved the September 20, 2023, meeting minutes.
- 4. Bus Stoppers:**
  - a. Dan Bell expressed his desire to reroute some or all GGT routes, with Route 101 being the highest priority, from the Civic Center alignment to the Fisherman's Wharf alignment. He stated that this would provide more route options in that area while avoiding some of the safety concerns around the Civic Center. Mr. Bell also requested information about GGT travel restrictions on North Point Street. Staff summarized the history of former GGT restrictions on North Point Street and explained that such restrictions are no longer applicable. Route realignment may be considered in the future once on-board survey results and guidance from the Board's Strategic Plan efforts are available.
- 5. Ongoing Business:**
  - a. Customer Service Update: Presentation of this material was postponed due to staff availability and will be addressed at a future BPAC meeting.
  - b. San Rafael Transit Center Relocation Update: Emily DelRoss provided details on upcoming public meetings offering project status updates, including the second Spanish Language Facebook Live on November 30<sup>th</sup> and the second Community Open House on December 6<sup>th</sup> and invited members to attend. A preliminary design is expected to be

completed in mid-2024. More information on the project can be found at: [www.goldengate.org/srtc](http://www.goldengate.org/srtc).

- c. Tamalpais Overcrossing Project Update: Emily DelRoss reported that District staff is continuing to work with Caltrans to resolve transit issues related to proposed interchange improvements. In late September Caltrans staff presented a summary of their traffic analysis results to District staff. Staff will continue to update this committee as the project develops.

**6. New Business:**

- a. Highway 37 Traffic and Transit Improvements Update: Jeanette Weisman presented an overview of MTC's Resilient State Route 37 (SR37) Program. The project aims to mitigate traffic congestion on SR37 between Sears Point and Mare Island through implementation of near-term solutions including introduction of high occupancy vehicle lanes and tolled general purpose lanes, which would support public transit and rideshares, as well as near-term roadway resilience and ecological restoration efforts. Ron Grassi presented STA's Draft Transit and Rideshare Implementation Plan. The plan considers multiple alternatives aimed at reducing traffic congestion and improving accessibility along SR37 in Solano County including fixed-route express transit, dynamic and organized ridesharing, and first/last mile programs. More information on these projects can be found at: <https://www.resilient37.org/> and <https://dot.ca.gov/caltrans-near-me/district-4/d4-projects/d4-37-corridor-projects>.
- b. January 2024 Service Changes: Emily DelRoss reviewed service changes that will go into effect on Sunday, January 14. Changes include shifting the first southbound short-line trip from a 5:45 a.m. start time to 6:45 a.m.. Four southbound a.m. trips and four northbound a.m. trips will be extended to travel through the Canal District on weekends on Route 130. This realignment was initially piloted on weekday trips in June to create a one-seat ride between the Canal District and Sausalito and San Francisco. Route 154 service will be rerouted through Novato. Service on this route will no longer operate as express service from the Atherton bus pad to Rowland Boulevard and will instead run on Redwood Boulevard through downtown Novato, along Novato Boulevard to Rowland Boulevard, then continuing on its regular routing. Rerouting of Route 172 along with the creation of a new route, named "Route 164", will work together to address recurring customer requests for faster service to and from Santa Rosa and Rohnert Park to San Francisco. Two trips in each direction on Route 172 will be converted to express service, skipping Petaluma. The new Route 164 alignment will provide more service to east Petaluma for two trips in each direction. The route will start at Lakeville Highway and Baywood Drive and run along South McDowell Boulevard past the East Side Transit Center, taking East Washington Street, then continuing on regular Route 172 routing. Jason Cave announced the addition of a short-line Route 132 trip starting at the Golden Gate Toll Plaza at 6:34 a.m. to supplement local service and help alleviate traffic congestion in San Francisco. These trips are only available Tuesdays, Wednesdays, and Thursdays during non-holiday weeks.
- c. 2024 Meeting Schedule: The committee meets bi-monthly on the third Wednesday of the month, excluding the summer months or when holidays conflict. The committee elected to shift the meeting start time from 6:00 p.m. to 6:15 p.m. to better accommodate transit riders. Separately, the committee voted to adopt the below meeting schedule for 2024:
  - January 17, 2024

- March 20, 2024
- May 15, 2024
- September 18, 2024
- November 20, 2024

**7. Announcements:**

- a. Vice Chairperson Resignation – Thank You for Your Service, Brian!: Brian Bailey-Gates has resigned from the committee. The Committee would like to thank Brian for his seven years of service as a dedicated member.

**8. Members' Forum:** None.

**9. Public Comment:**

- a. Mohamed Osman announced MT's plans for future realignment of Route 29, due to lower than expected ridership. Details are yet to be finalized and realignment will not take place in the next service change. MT is shifting service changes to January and August to coincide with regional efforts for better regional transit network coordination. No major service changes are expected to take place in January.
- b. Odin Palen requested a schedule adjustment to MT's Route 29 to better accommodate high school bell times. He also requested that MUNI's 28R Line be extended to accommodate connections at the Golden Gate Toll Plaza.

**10. Adjournment:** Scott Kempf adjourned the meeting at 7:43 P.M.

Members were advised that the next meeting is scheduled to take place in-person at 6:15 p.m. on Wednesday, January 17, 2024, at Vivalon.

THIS PAGE INTENTIONALLY LEFT BLANK

## **BUS PASSENGERS ADVISORY COMMITTEE (BPAC)**

### ***Agenda for Wednesday, April 17, 2024***

Convene at 6:15 P.M. – Adjourn by 8:00 P.M.  
District Conference Room – GGBHTD, Building “C”  
1011 Andersen Drive, San Rafael, CA 94901



1. Roll Call and Introductions
2. Approval of March 20, 2024, Meeting Minutes (*Attached*)
3. Bus Stoppers<sup>1</sup>
4. Ongoing Business  
Review of Brown Act
5. New Business
  - a. Review of Proposed Amendment of Bylaws
  - b. Discuss Draft Final Strategic Plan
  - c. Review of Ridership Trends
6. Announcements
7. Members' Forum<sup>2</sup>
8. Public Comment (3 minutes per speaker)
9. Adjournment

Next Meeting: TBD

---

<sup>1</sup> Members to submit observed problems in bus operations, preferably in writing before the meeting, and provide a verbal summary in less than 2 minutes.

<sup>2</sup> Members to discuss topics not covered on the agenda or that should be added to a future agenda.

THIS PAGE INTENTIONALLY LEFT BLANK

# **BUS PASSENGERS ADVISORY COMMITTEE (BPAC)**

*Meeting Minutes for Wednesday, March 20, 2024*



**Location:** San Rafael District Conference Room, 1011 Andersen Dr, San Rafael, CA 94901

**Committee Members Present:** Dan Bell, Mike Combs, Scott Kempf, Odin Palen, Dave Troup

**Committee Members Absent:** None

**District Staff Present:** Laura Leahy Bruckman, Manager of Transit Field Operations; Jason Cave, Schedules Analyst; Emily DelRoss, Senior Planner

**Guests Present:** Mohamed Osman, Senior Operations Analyst, Marin Transit (MT); Vaggelis Sotiropoulos.

1. **Roll Call and Introductions:** Mike Combs opened the meeting at 6:15 p.m. Five members were present, representing a quorum.
2. **Approval of Meeting Minutes:** BPAC members approved the November 15, 2023, meeting minutes.
3. **Bus Stoppers:** Dave Troup reported that “Highway 101 Corridor Service” guides were out of stock at the San Rafael Transit Center and inquired if the District is still publishing them. Staff confirmed that these guides are still in print and that Marketing and Customer Service are working together to ensure the guides remain in stock. Mike Combs requested that digital copies be posted on the District website.
4. **Ongoing Business:**
  - a. San Rafael Transit Center Relocation Update: Emily DelRoss presented a summary of the project to date, including project background, public engagement activities, preliminary design updates, and next steps. Financial information was also shared including the project’s estimated 60-million-dollar total cost; the 30 million dollars available in Regional Measure 3 funding available; and the funding opportunities available through federal grants and revenue from the future sale of the existing transit center site . Members were encouraged to view the March 4, 2024, San Rafael City Council meeting recording, available on the City of San Rafael website, for a more detailed presentation on these topics.
  - b. Tamalpais Overcrossing Project Update: Emily DelRoss reported that District staff are continuing to work with Caltrans to resolve transit issues related to proposed interchange improvements. There have been no significant developments since the last BPAC meeting. Staff will continue to update the Committee as the project develops.
5. **New Business:**
  - a. April 2024 Service Changes: Jason Cave presented the April service changes, which will go into effect on April 14, 2024. Changes include cancellation of select trips on Routes

101, 114, 132, and 580. Route 580X service will be introduced, which follows the same routing as the Route 580 without service to stops at Point Richmond/Tewksbury & Castro nor stops on East Francisco. Minor schedule adjustments will impact trips on multiple routes. Memorial Day, Juneteenth, and the Fourth of July holidays will be included in this service change. Riders should consult the District website or the printed Transit Guide for schedule details.

- b. Customer On-Board Survey Initial Findings: Emily DelRoss presented an overview of the initial findings of the District's on-board survey, which was administered to riders on buses and ferries during the Spring and Fall of 2023. Results include rider frequency, ethnicity, planned future transit use, service improvement preference, and overall service rating. Further analysis is required and will include the results of the telephone survey, one-on-one interview, and in-person interviews and further comparison with the 2018 survey results.
  - c. 2024 Topics of Interest Discussion: Committee members discussed topics they would like to learn more about in future BPAC meetings. Staff logged all recommendations in a running list and will select from topics when building future meeting agendas. Members were encouraged to continue making such recommendations via the Members' Forum or by emailing the PAC inbox.
6. **Announcements**: Mohamed Osman reported that Marin Transit will begin offering Muir Woods shuttle service from Sausalito on weekends and holidays, through October. Marin Transit will also begin a farebox replacement study which will explore new fare technologies.
  7. **Members' Forum**: Dan Bell requested that the District explore alternative BPAC meeting venues located near the San Rafael Transit Center.
  8. **Public Comment**: None.
  9. **Adjournment**: Mike Combs adjourned the meeting at 7:52 P.M.

Members were advised that the next meeting is scheduled to take place in-person at 6:15 p.m. on Wednesday, May 15, 2024\*, at District Conference Room located at 1011 Andersen Drive in San Rafael.

---

\*After the March 20, 2024 meeting a special BPAC meeting was scheduled for April 17, 2024, to allow the Committee to discuss and potentially provide feedback to the District's Draft Final Strategic Plan.



# The Brown Act



BPAC  
April 17, 2024

# Background & Intent

- Became law in 1953
- Ensures the public's right to be part of local government's decision-making process
- Focus on transparency




## OPEN & PUBLIC IV:

*A Guide to the Ralph M. Brown Act*

— 2ND EDITION, REVISED JULY 2010 —





*“All meetings of the legislative body of a local agency shall be open and public, and all persons shall be permitted to attend any meeting of the legislative body of a local agency...”*

# Applicability

- Any “governing body of a local agency or any other local body created by state or federal statute”
  - ▣ Includes committees created through formal action of a governing body (BPAC)
- Applies to all types of communication
  - ▣ In-person & virtual meetings
  - ▣ Face-to-face, phone, email conversations
  - ▣ Print & virtual documents



## OPEN & PUBLIC IV:

*A Guide to the Ralph M. Brown Act*

— 2ND EDITION, REVISED JULY 2010 —



# Do's & Don'ts

## Do:

- Post agenda 72-hour in advance
- Hold meetings that are open to the public and held at an accessible venue
- Discuss/take action on topics included in the agenda
- Contact staff with questions or to request information
- Make meeting materials available to the public

## Don't:

- Discuss Committee business with other members outside of a meeting
  - Includes email to one or multiple members
- Discuss topics that are not included in the agenda
- Contribute to someone else's Brown Act violation

# Communicating with Staff

*“An employee or official of a local agency may engage in separate conversations or communications outside of an open and noticed meeting ‘with members of a legislative body in order to answer questions or provide information regarding a matter that is within the subject matter jurisdiction of the local agency if that person does not communicate to members of the legislative body the comments or position of any other member or members of the legislative body.’”*



# 2023 CUSTOMER ON-BOARD SURVEY INITIAL FINDINGS

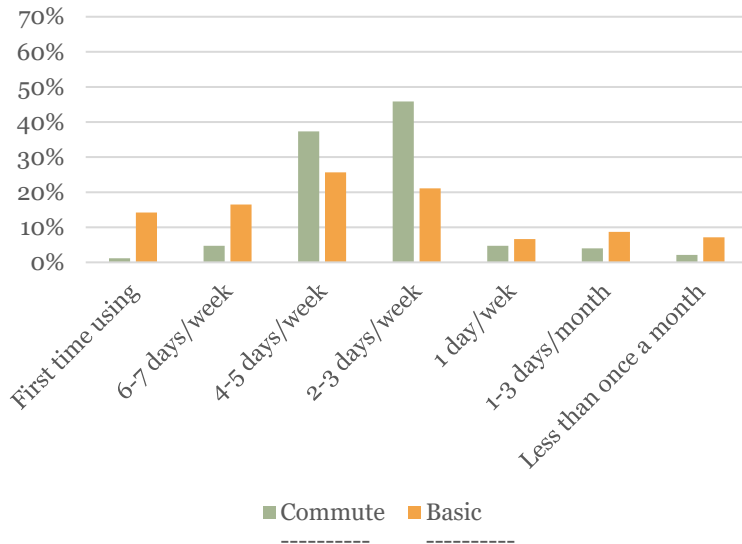
# On-Board Survey

- Survey instrument
  - 22 questions
  - Trip characteristics, rider experience, fares, and demographics
  - Administered on bus and ferry
  - Spring & Fall 2023
  
- Compare results with 2018 survey
  
- Inform the District on residents' service needs
  
- More data & analysis to come
  - Telephone survey (infrequent and non-users)
  - One-on-one interviews
  - In-person interviews (Canal District residents)

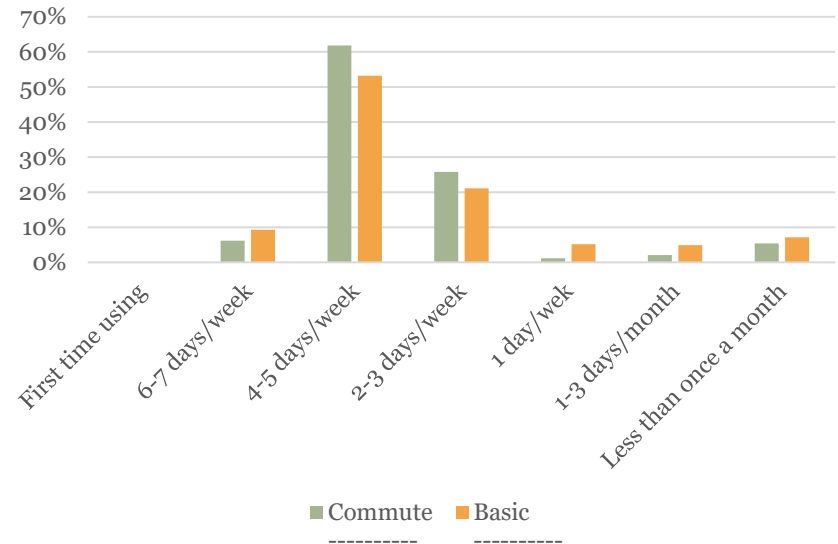


# Rider Frequency - Bus

## Rider Frequency 2023

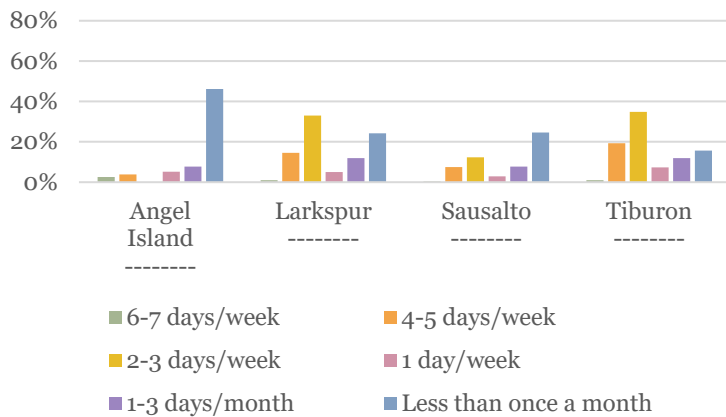


## Rider Frequency 2018

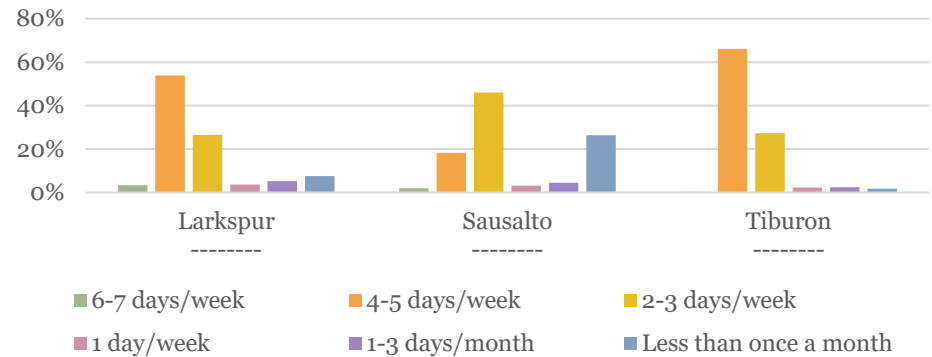


# Ride Frequency - Ferry

## Ferry Frequency 2023

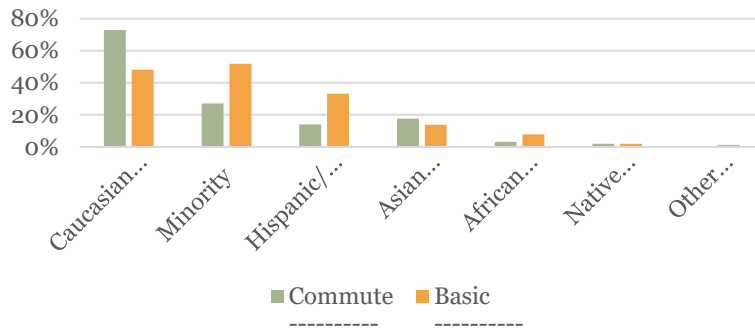


## Ferry Frequency 2018

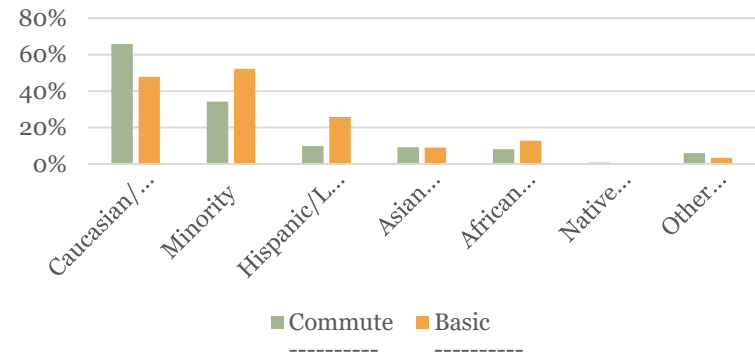


# Ethnicity - Bus

Ethnicity 2023

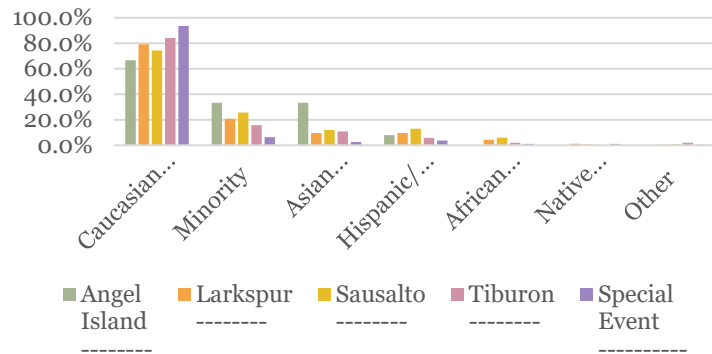


Ethnicity 2018

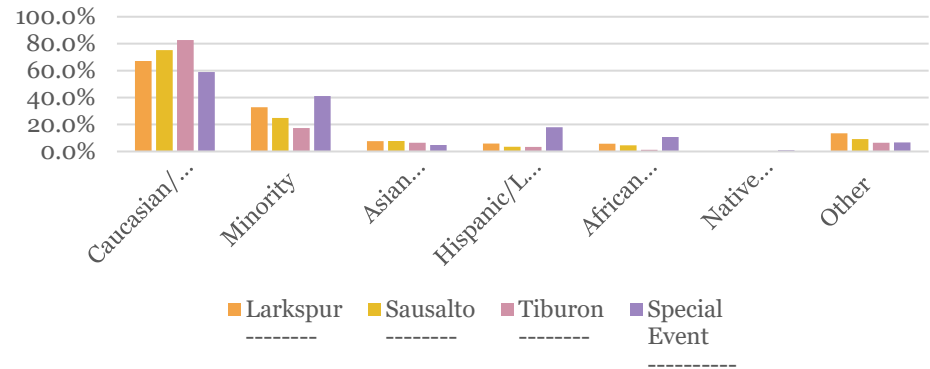


# Ethnicity - Ferry

Ferry Ethnicity 2023

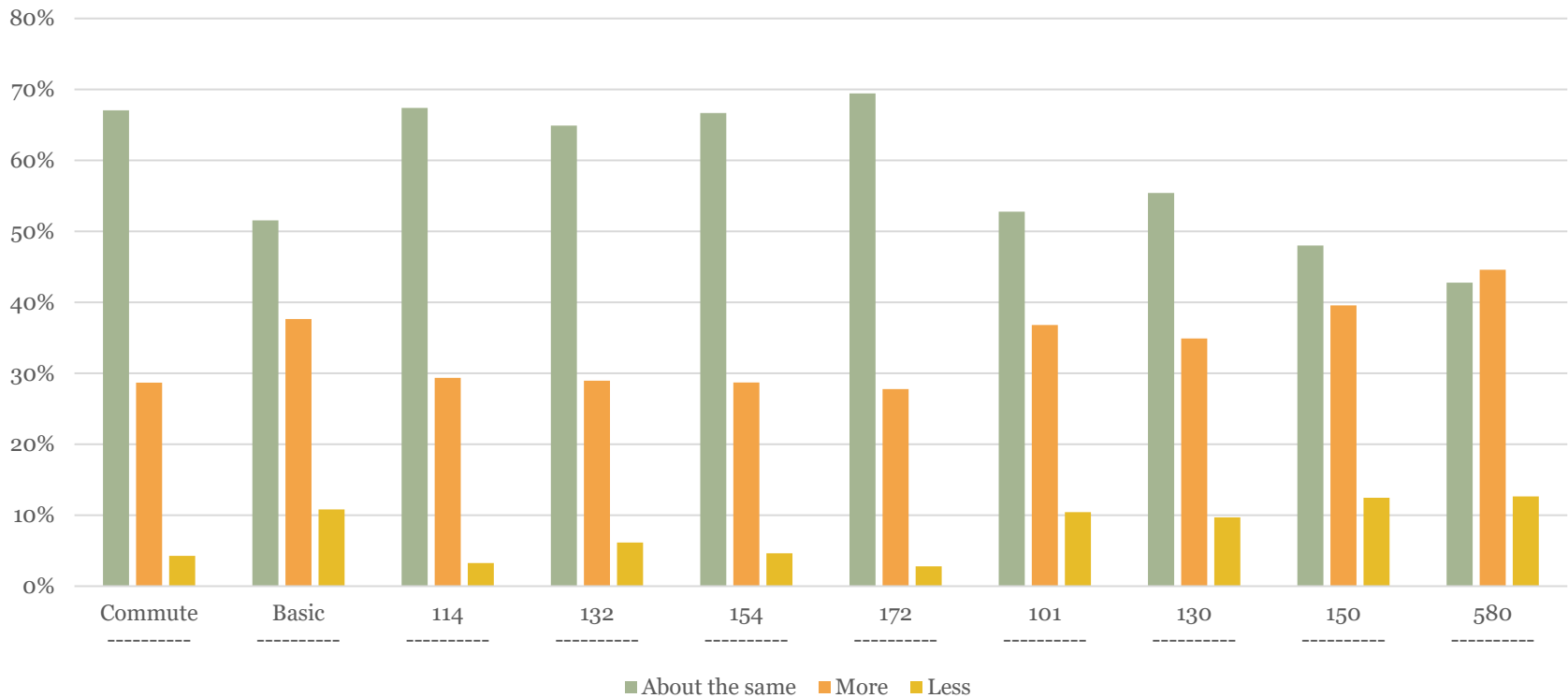


Ferry Ethnicity 2018



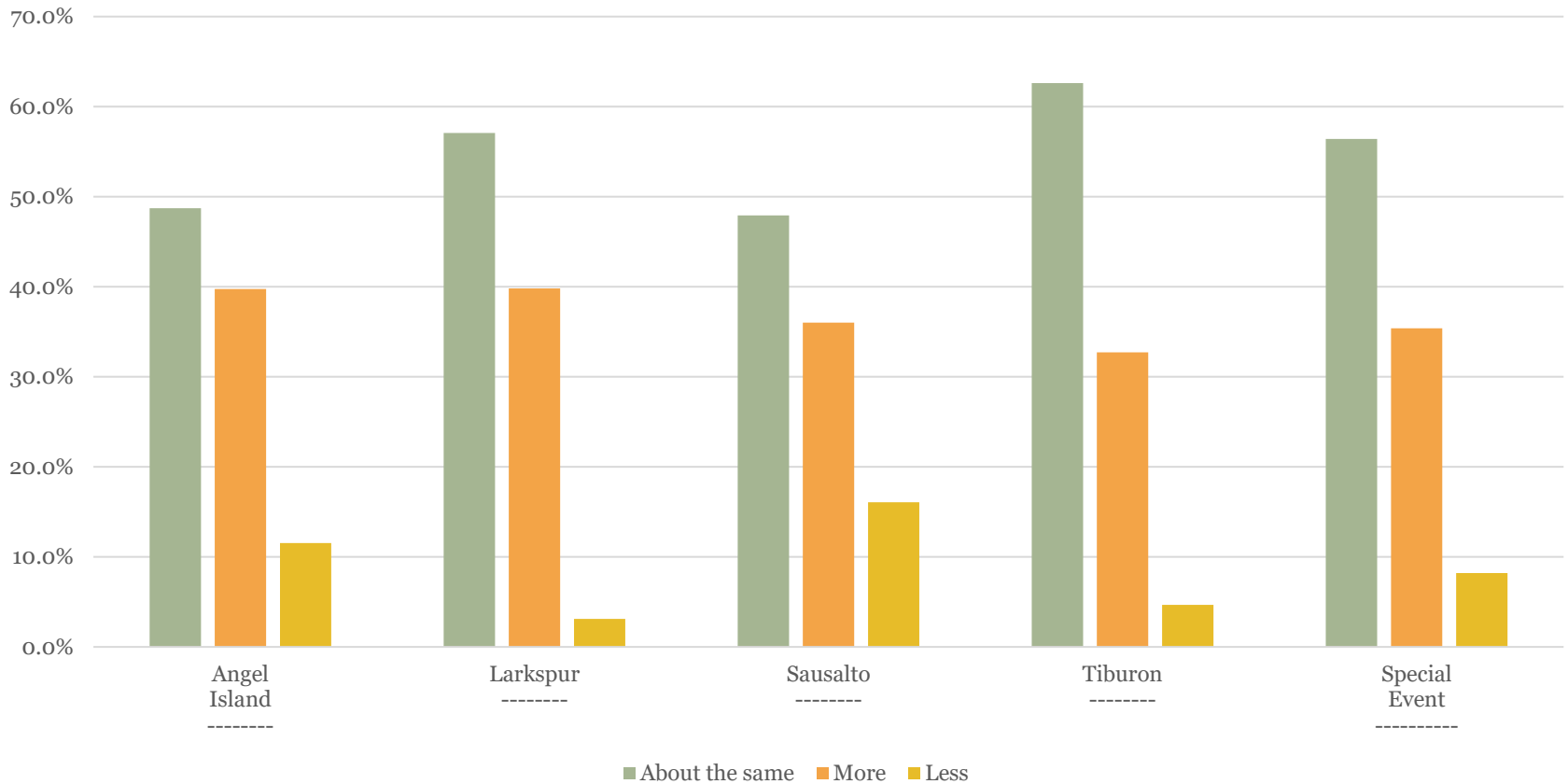
# Future Frequency - Bus

Do you plan to use GGT more or less in the next year or so?



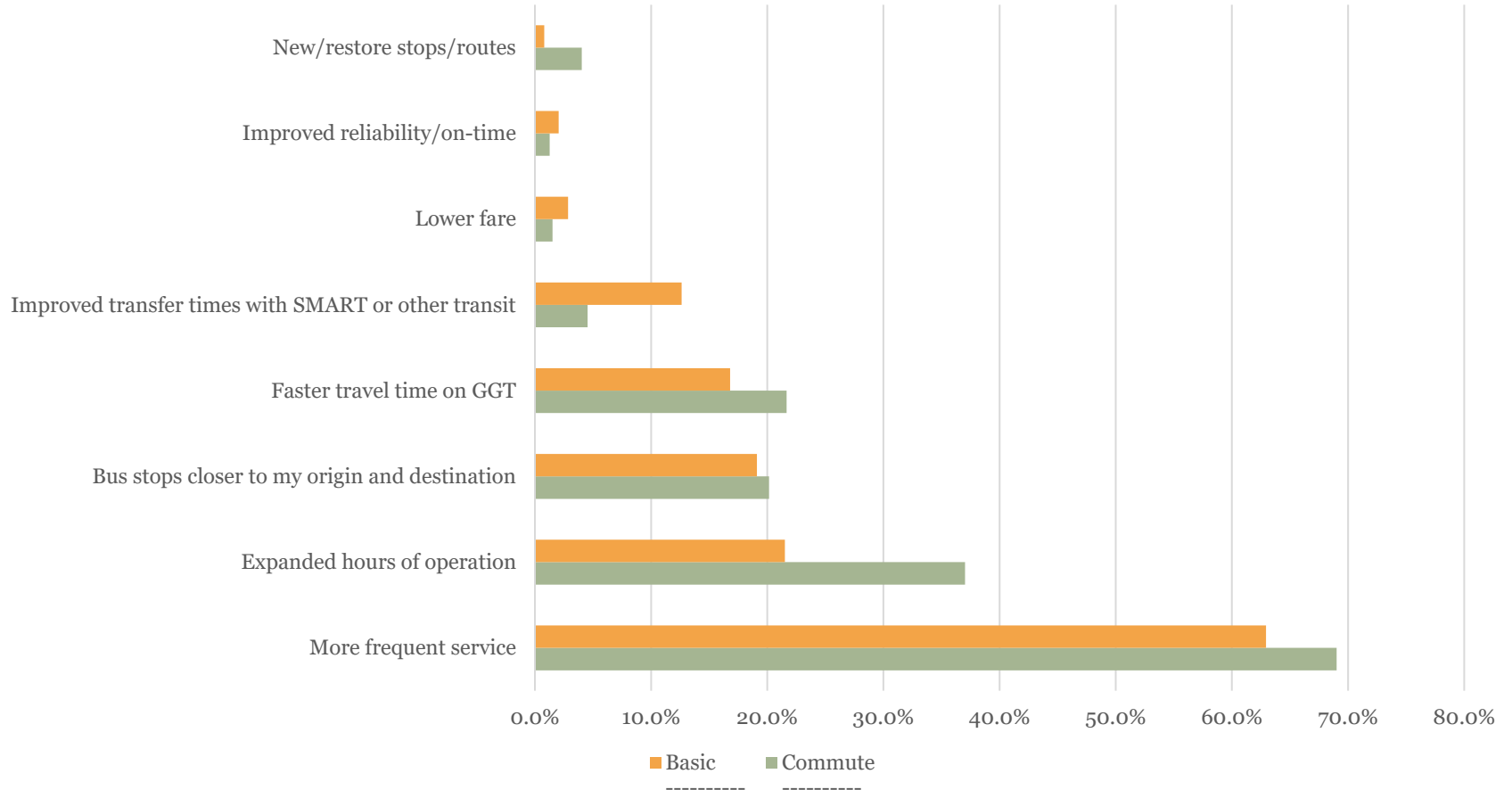
# Future Frequency - Ferry

Do you plan to use GGF more or less in the next year or so?



# What would have improved your trip?

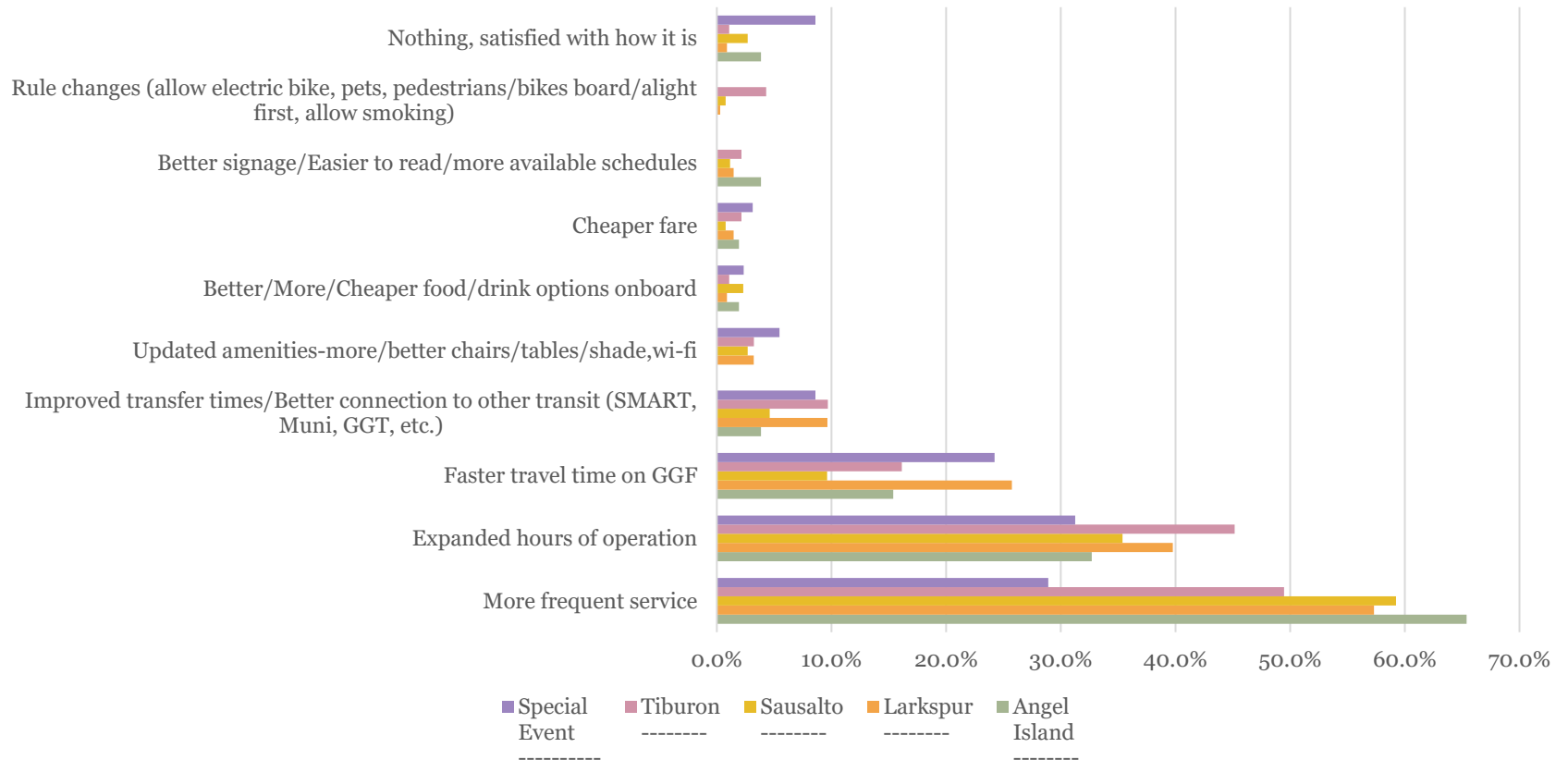
## Bus



# What would have improved your trip?

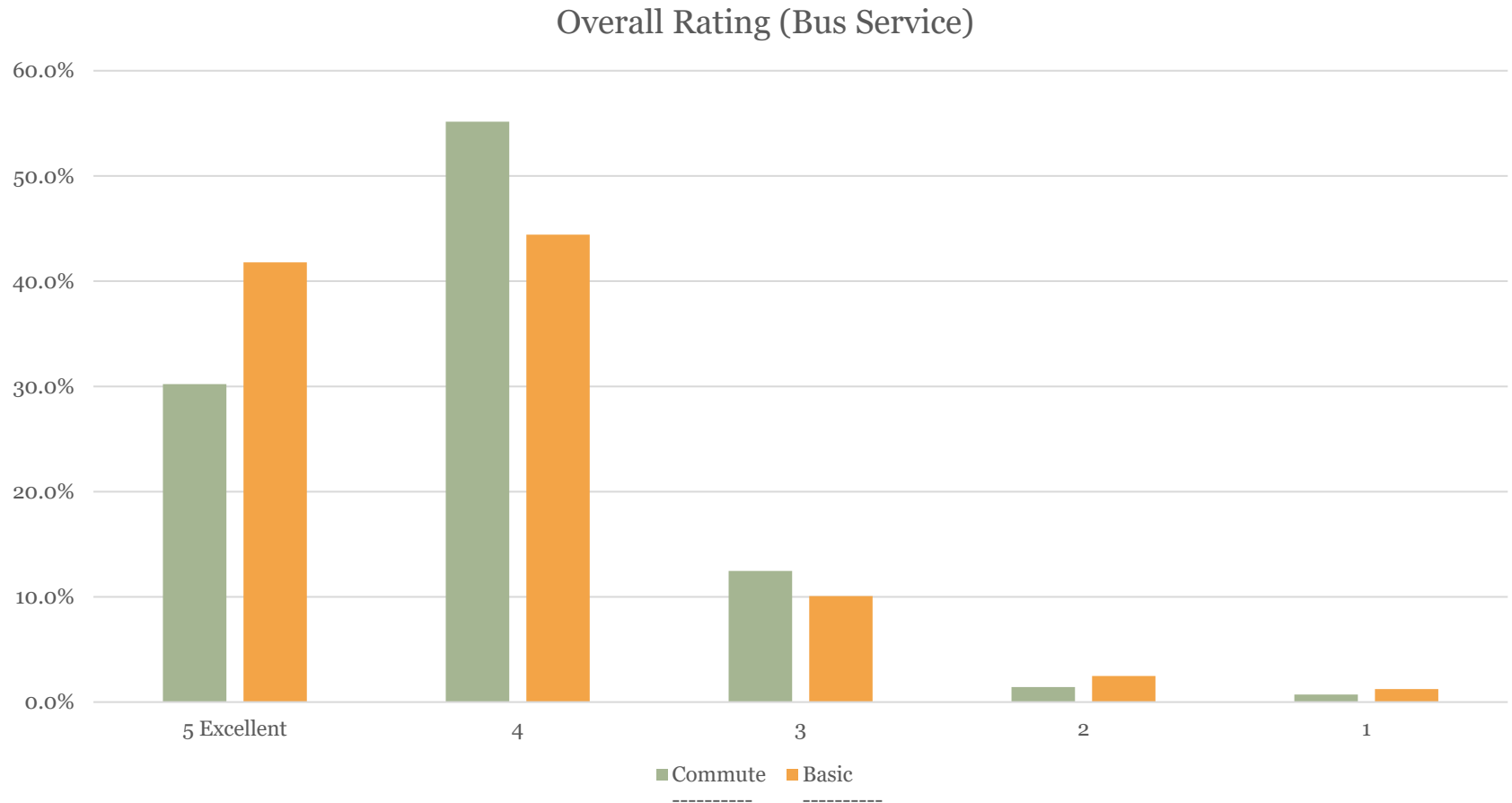
## Ferry

What would have improved your trip today? (Ferry)



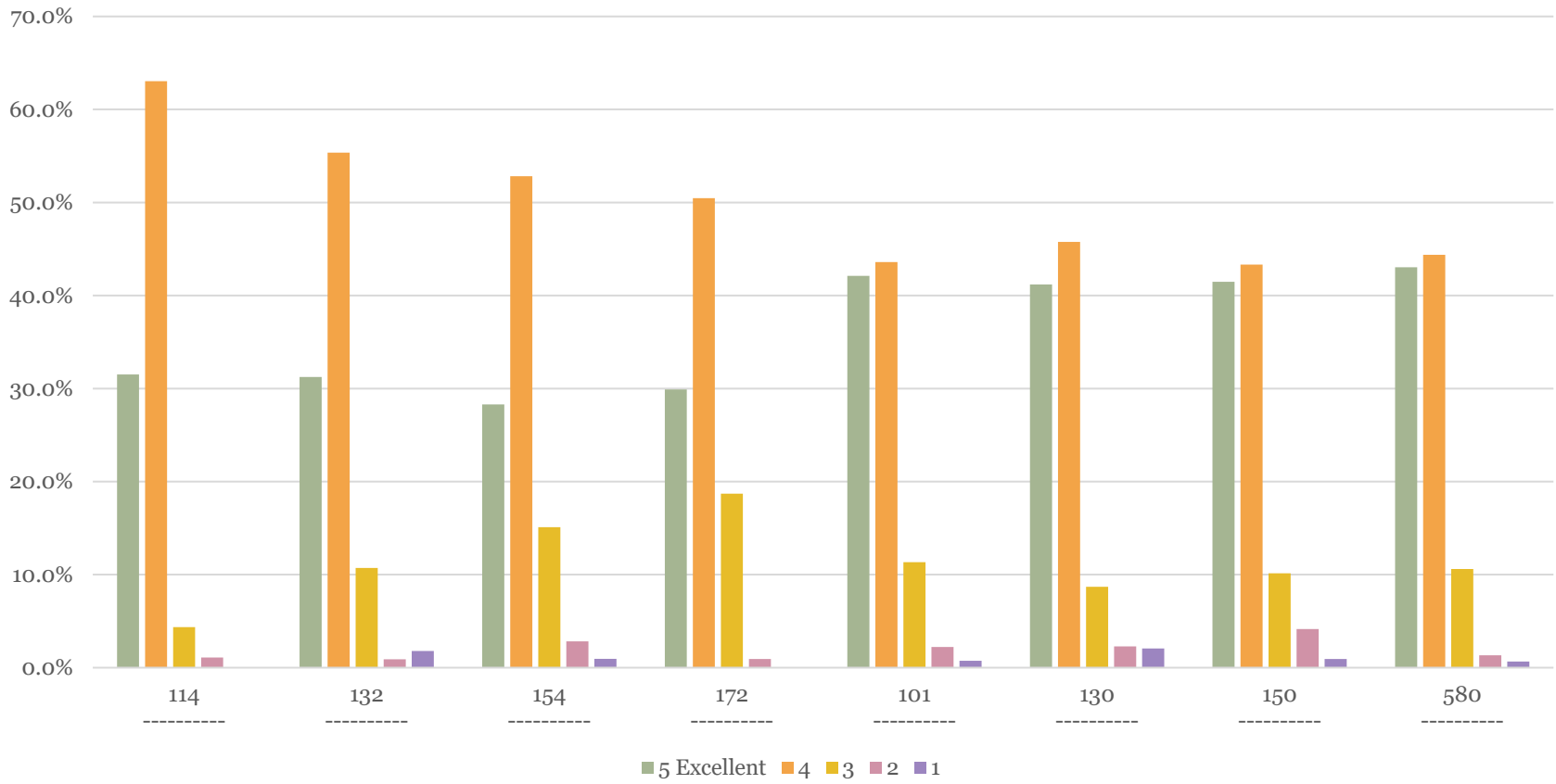


# Overall Rating - Bus



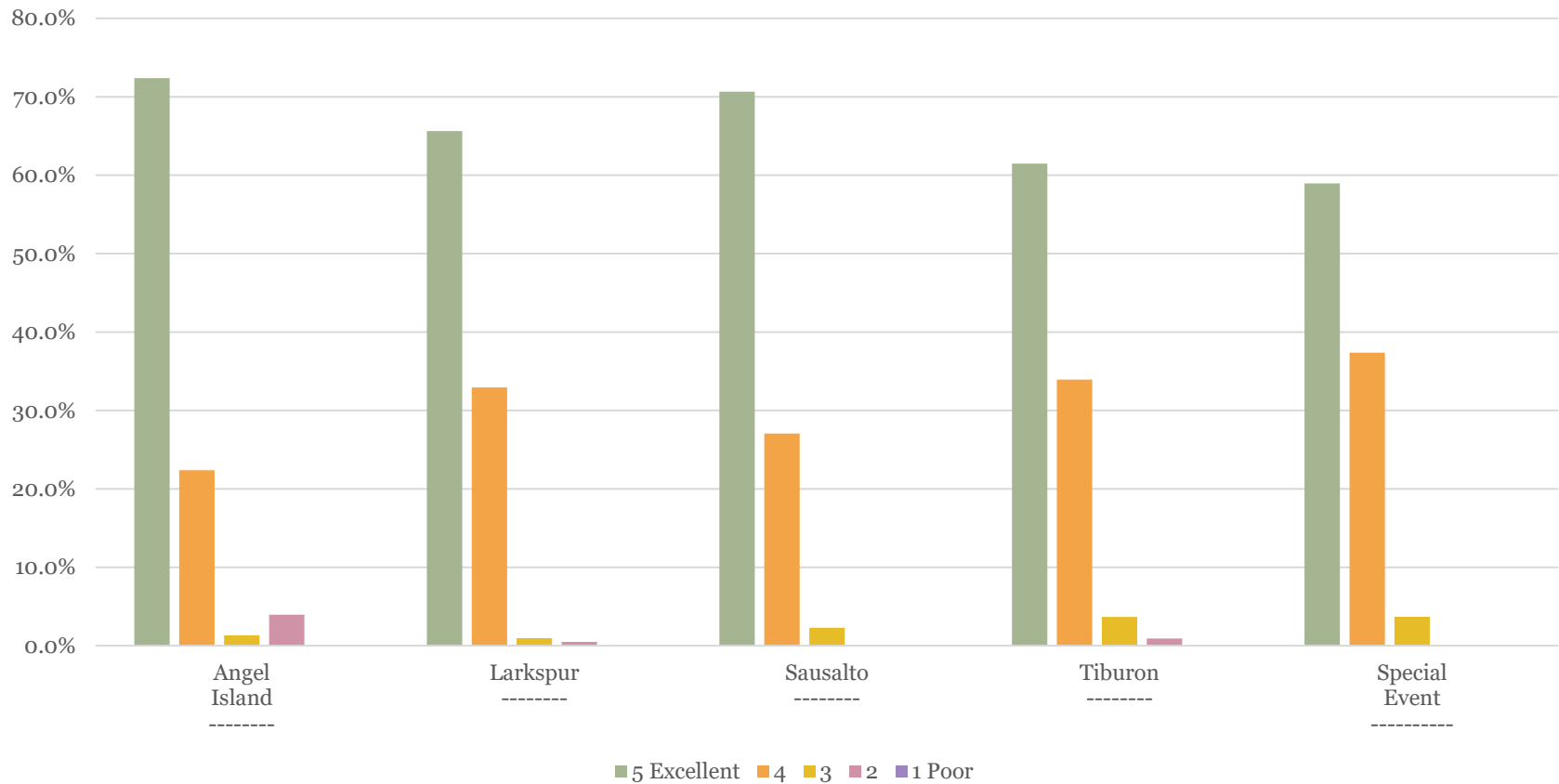
# Overall Rating by Bus Route

Overall Rating by Bus Route

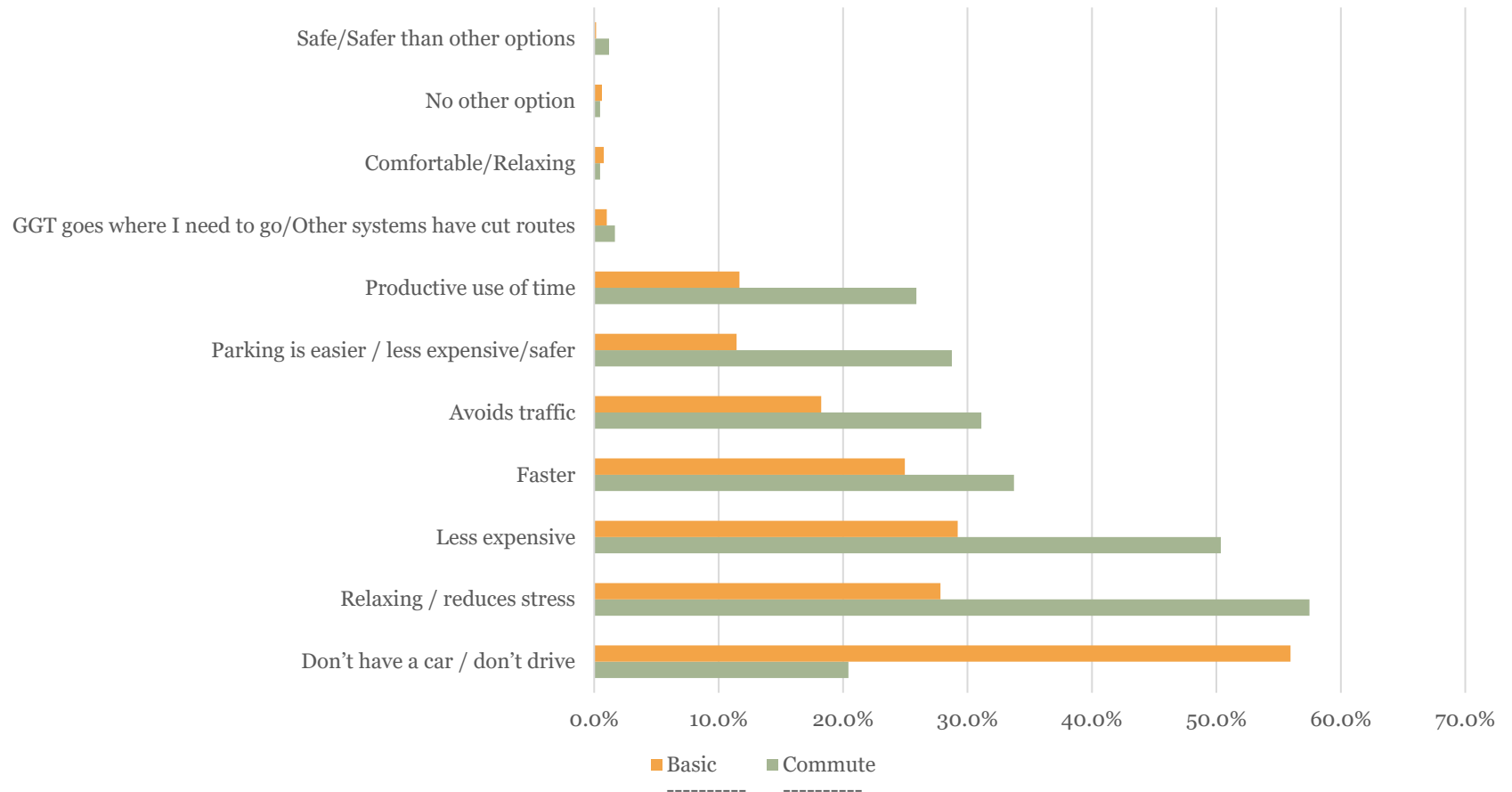


# Overall Rating by Ferry Route

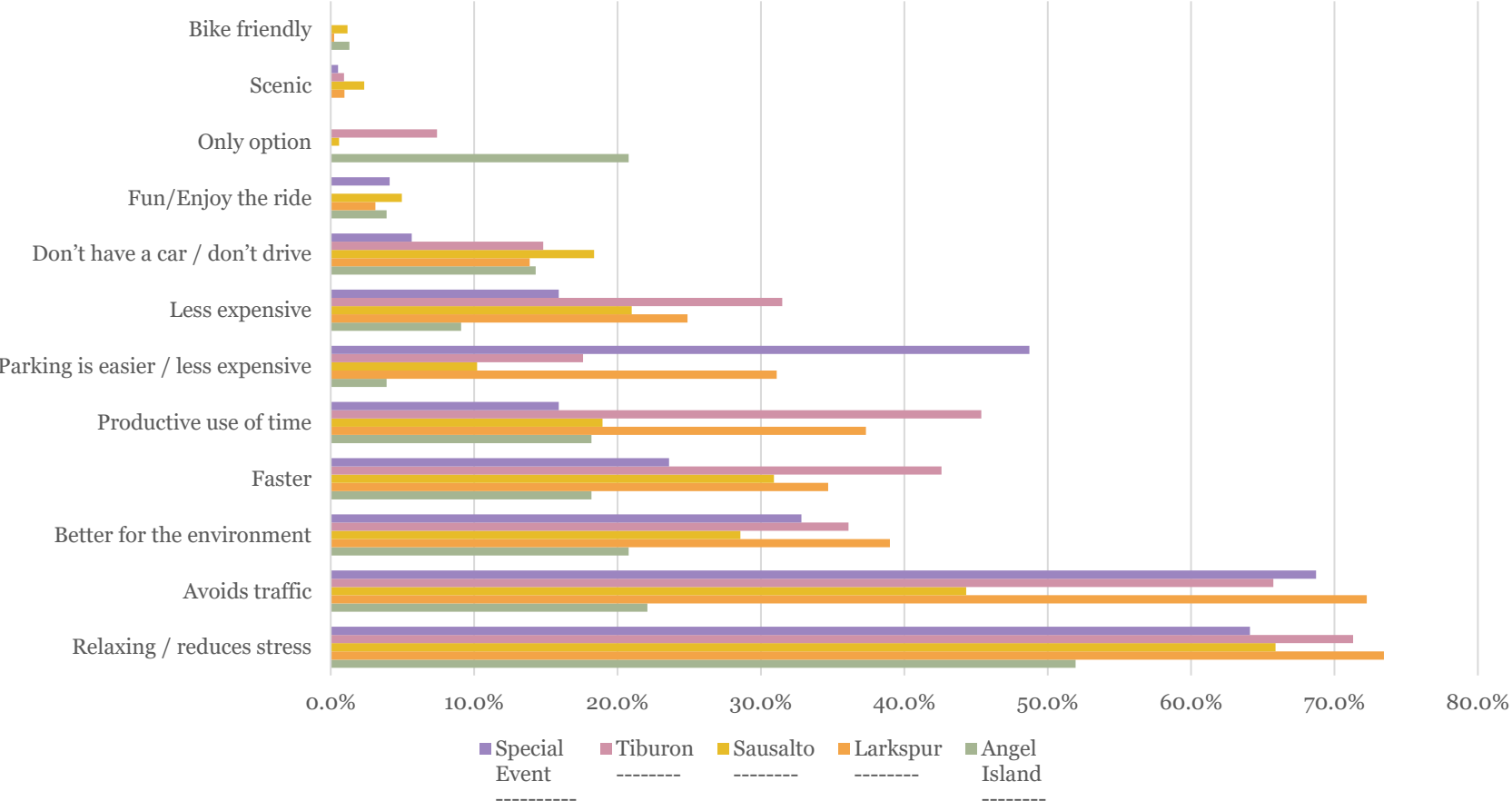
Overall Rating by Ferry Route



# Reason for using GGT



# Reason for Using GGF



# Use of Bus, Bridge, and Ferry

- Overall, 13% driving across the Golden Gate Bridge as part of their regular work commute.
  - 14% of San Francisco respondents
  - 15% of Marin County respondents
  - 10% of Sonoma County respondents
- Those commuting to work:
  - made more trips across the bridge
  - were more likely to have used Golden Gate Transit and Golden Gate Ferry in the past month

# Incentives for Transit Use

- 8% of respondents said there was nothing GGT could do to attract them to GGT buses or ferries.
- Incentives for increased transit use (overall):
  - Closer stop locations (21%),
  - lower fares (19%),
  - more frequency (17%),
  - faster travel time (14%),
  - fewer transfers (12%)
- Incentives for those who always drive:
  - lower fares (20%)
  - more frequency (20%)
- Incentives for occasional transit riders:
  - Closer stop locations (22%)
  - lower fares (19%)

# Key Findings So Far

- Riders are riding less frequently than in 2018 on both bus and ferry
- Route 580 riders plan to ride more often in the coming year than any other group
- More frequent service and expanded service hours would appeal to current customers
- Those who are not riding transit would be tempted by: lower fares, more frequent service, stops closer to their origin/destination, and a faster ride

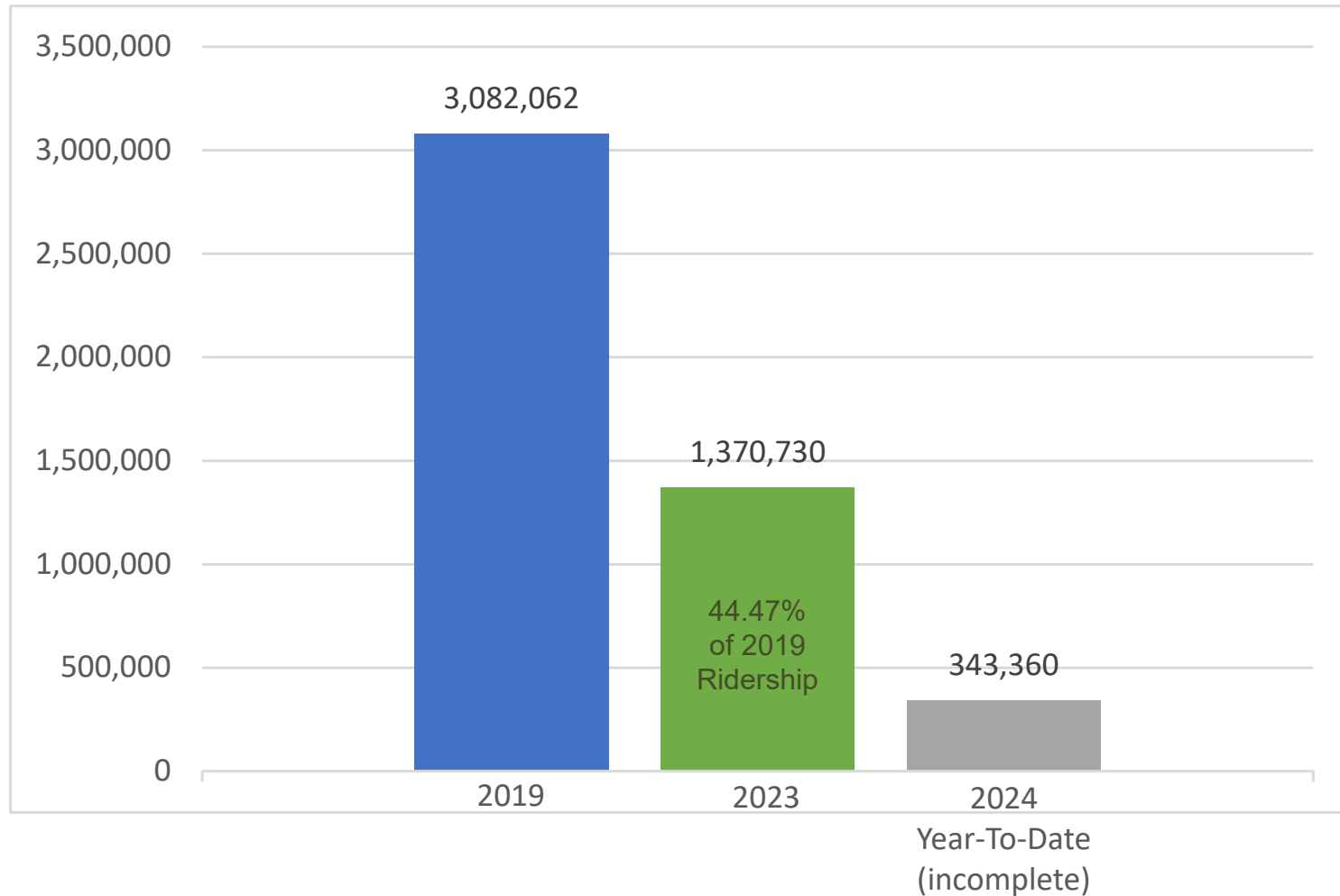


# Ridership Trends

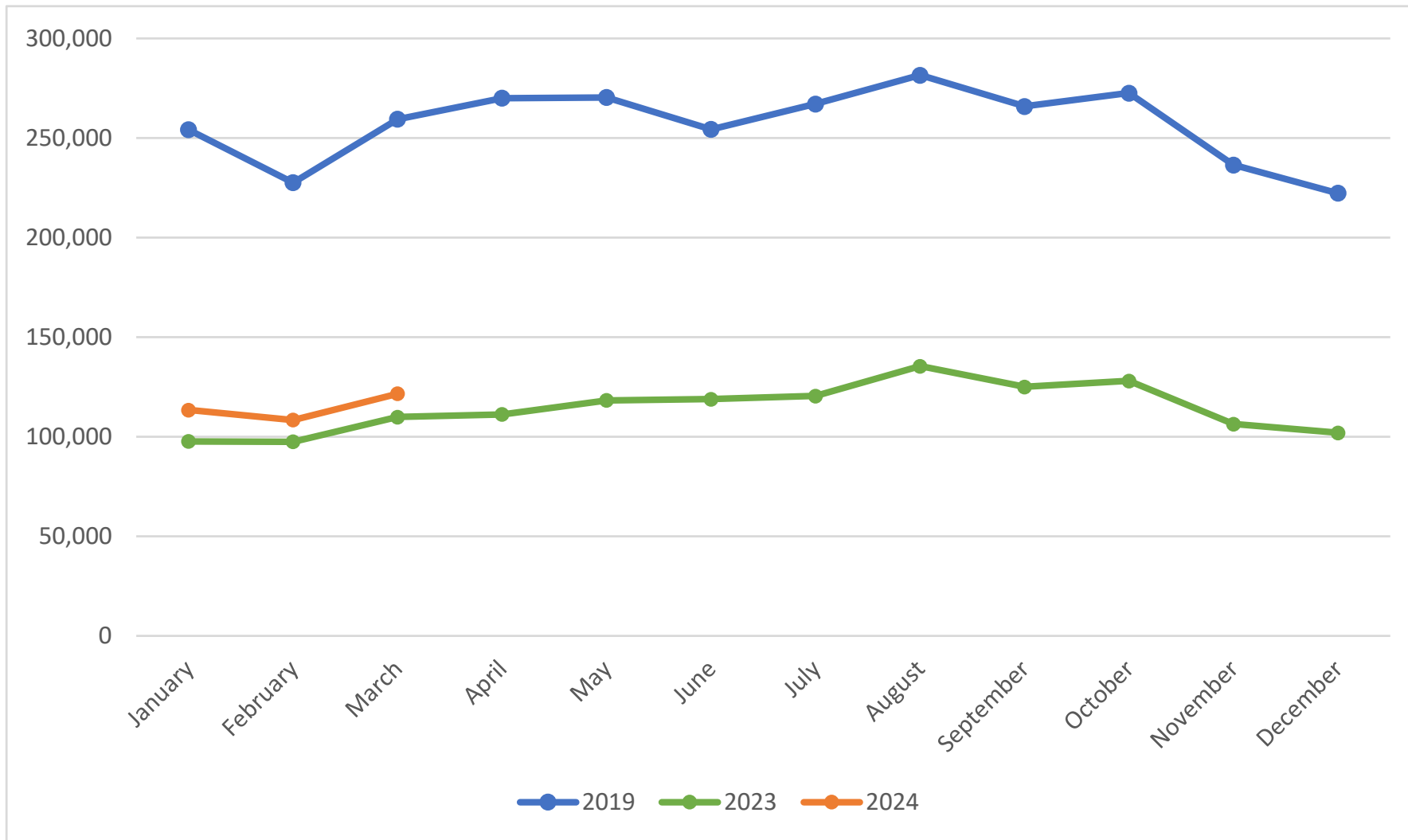


BPAC  
April 17, 2024

# Ridership By Year



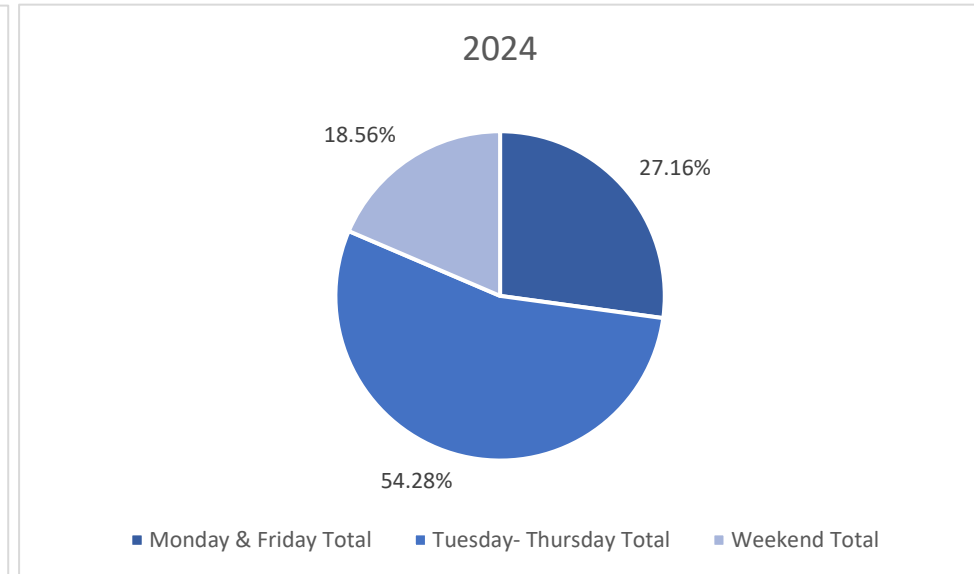
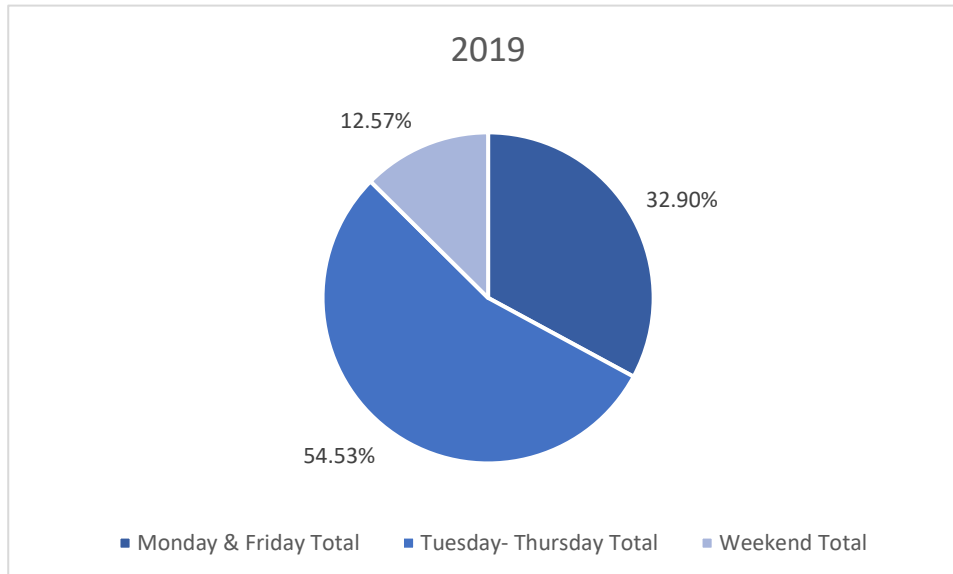
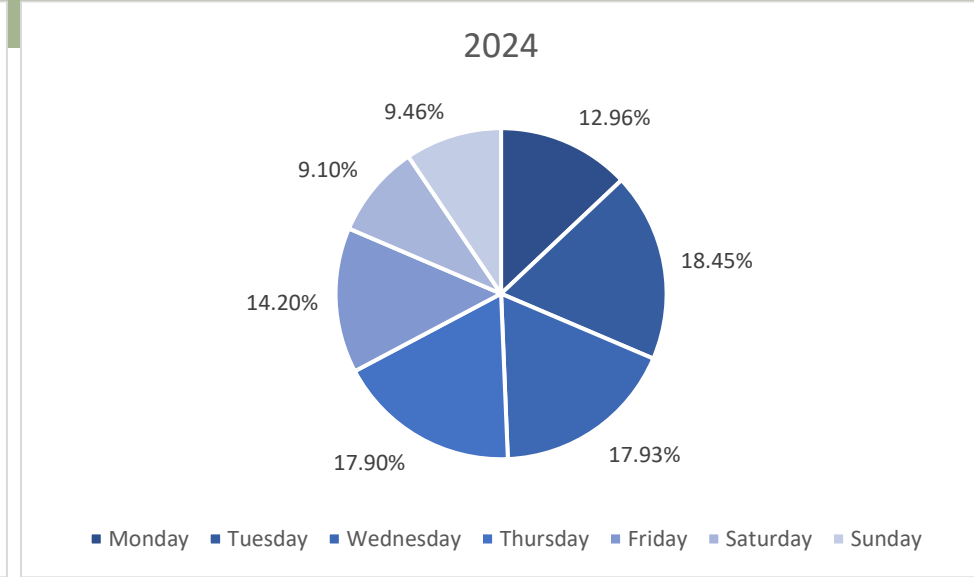
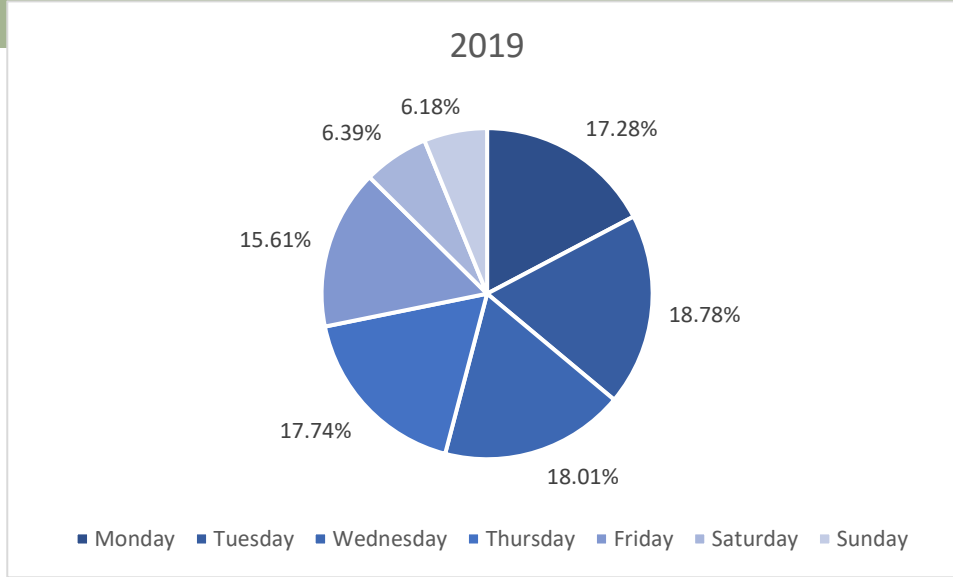
# Ridership By Month



# Ridership By Month

	2019	2023	2024
January	254,220	97,628	113,382
February	227,626	97,499	108,372
March	259,460	109,892	121,606
April	270,004	111,240	
May	270,372	118,241	
June	254,403	118,865	
July	267,114	120,493	
August	281,582	135,400	
September	265,929	125,066	
October	272,601	128,021	
November	236,467	106,401	
December	222,284	101,984	
Total	3,082,062	1,370,730	343,360

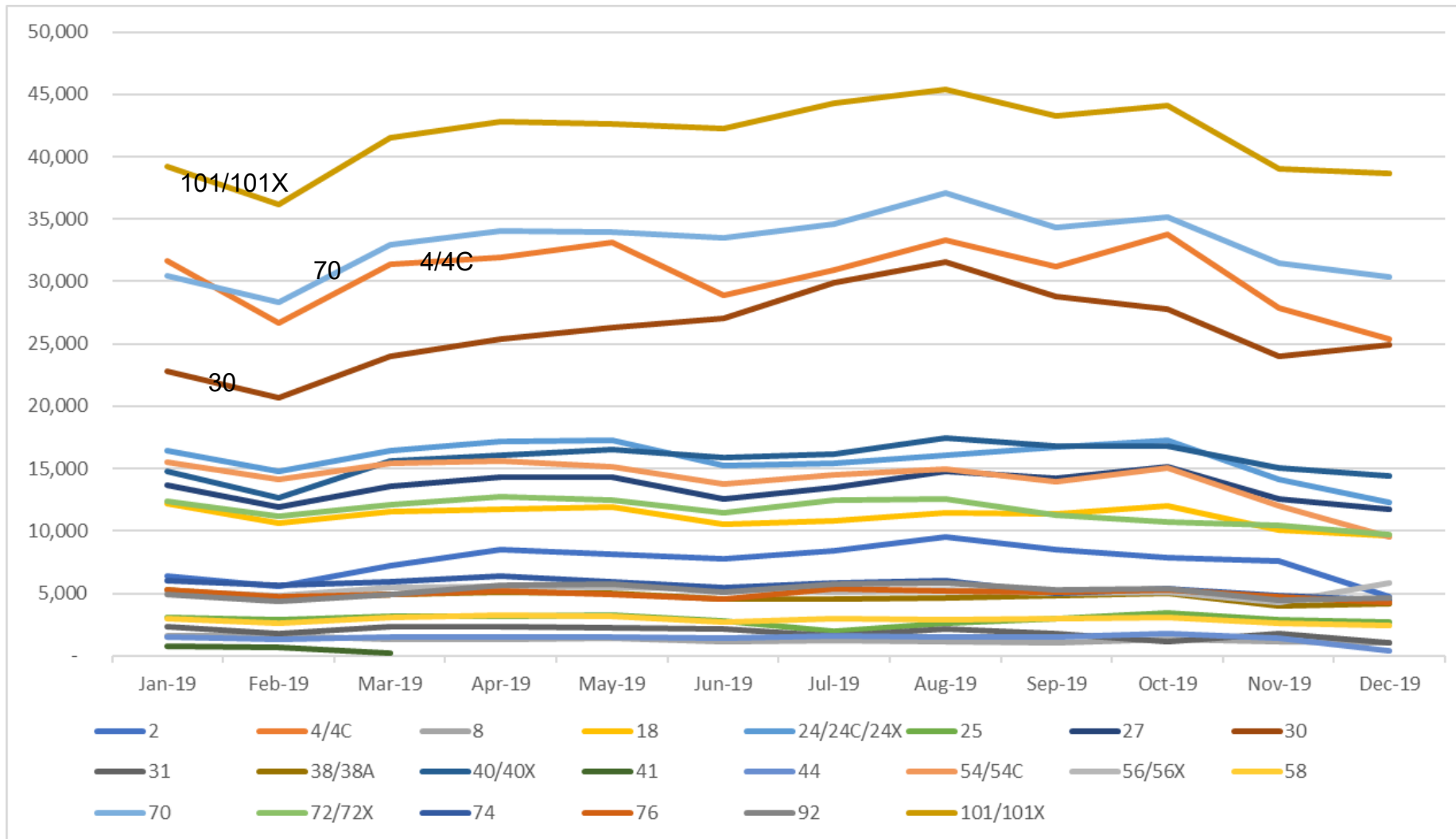
# Ridership By Day



# Ridership By Day

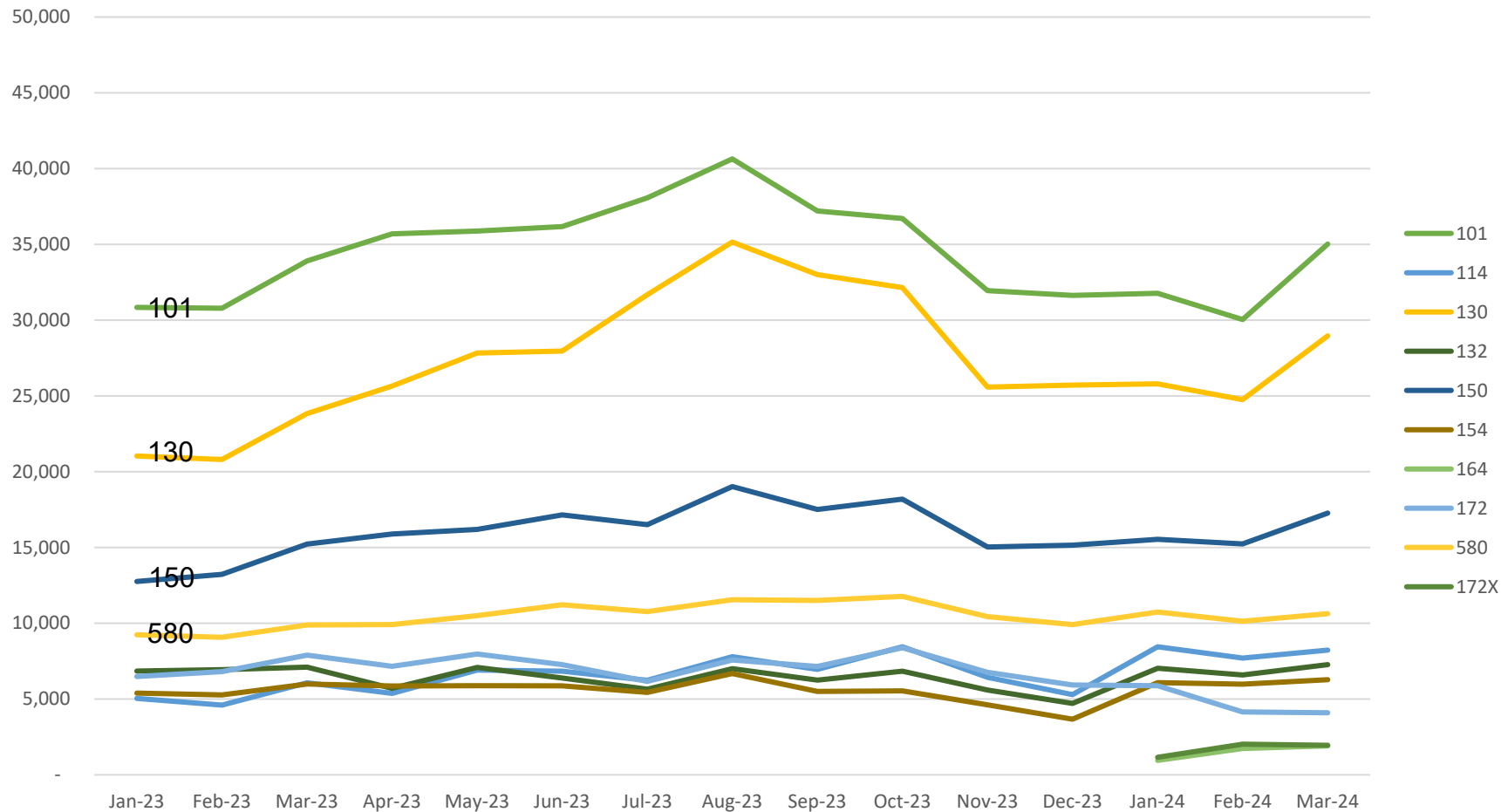
Day	2019 Grand Total	Percent of Ridership 2019	2023 Grand Total	Percent of Ridership 2023	2024 Grand Total	Percent of Ridership 2024
Monday	532,715	17.28%	188,003	13.72%	44,506	12.96%
Tuesday	578,876	18.78%	237,498	17.33%	63,353	18.45%
Wednesday	555,181	18.01%	236,756	17.27%	61,573	17.93%
Thursday	546,617	17.74%	231,933	16.92%	61,459	17.90%
Friday	481,178	15.61%	193,304	14.10%	48,741	14.20%
<b>Monday &amp; Friday Total</b>	<b>1,013,893</b>	<b>32.90%</b>	<b>381,307</b>	<b>27.82%</b>	<b>93,247</b>	<b>27.16%</b>
<b>Tuesday- Thursday Total</b>	<b>1,680,674</b>	<b>54.53%</b>	<b>706,187</b>	<b>51.52%</b>	<b>186,385</b>	<b>54.28%</b>
<b>Weekday Total</b>	<b>2,694,567</b>	<b>87.43%</b>	<b>1,087,494</b>	<b>79.34%</b>	<b>279,632</b>	<b>81.44%</b>
Saturday	197,076	6.39%	142,513	10.40%	31,242	9.10%
Sunday	190,419	6.18%	140,723	10.27%	32,486	9.46%
<b>Weekend Total</b>	<b>387,495</b>	<b>12.57%</b>	<b>283,236</b>	<b>20.66%</b>	<b>63,728</b>	<b>18.56%</b>
<b>Grand Total</b>	<b>3,082,062</b>	<b>100.00%</b>	<b>1,370,730</b>	<b>100.00%</b>	<b>343,360</b>	<b>100.00%</b>

# Ridership By Route: 2019



Row Labels	Total
2	90,258
4	344,094
8	15,477
18	133,877
24	122,731
25	34,954
27	162,367
30	313,222
31	22,555
38	55,008
40	154,430
41	1,550
44	16,972
54	153,350
56	57,987
58	34,728
70	396,312
72	17,319
74	66,848
76	59,590
92	61,977
101	478,207
101X	21,197
24C	10,827
24X	55,565
38A	1,591
40X	33,802
4C	21,977
54C	16,287
56X	4,538
72X	122,287
Total	3,082,062

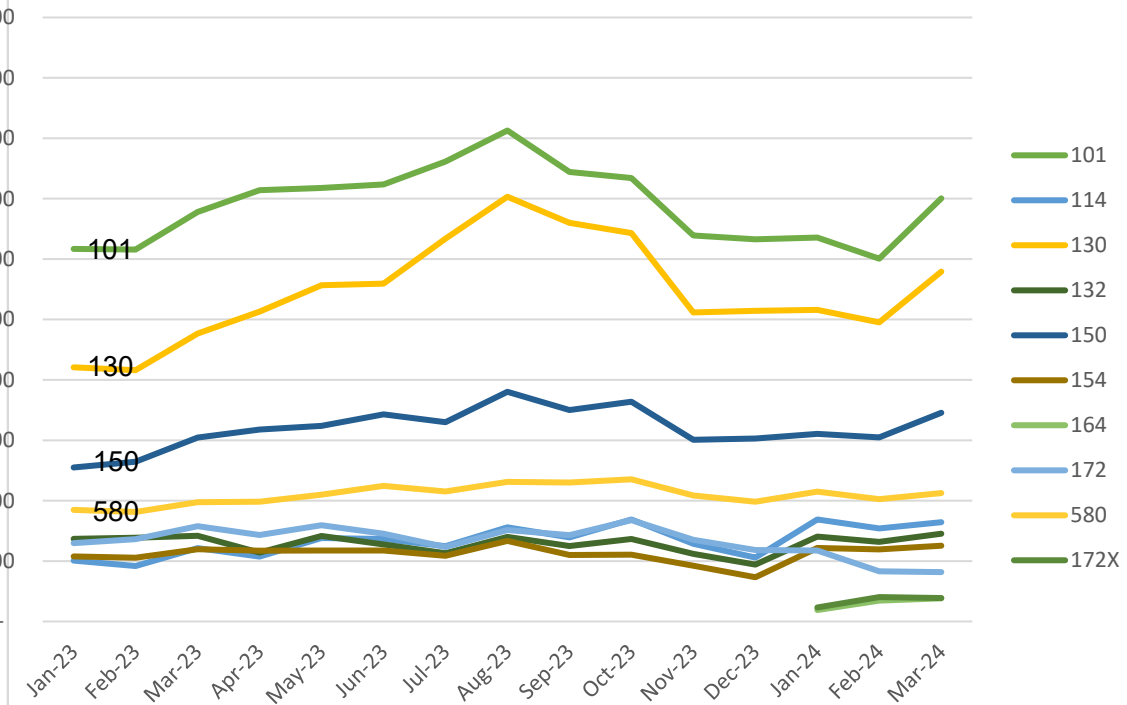
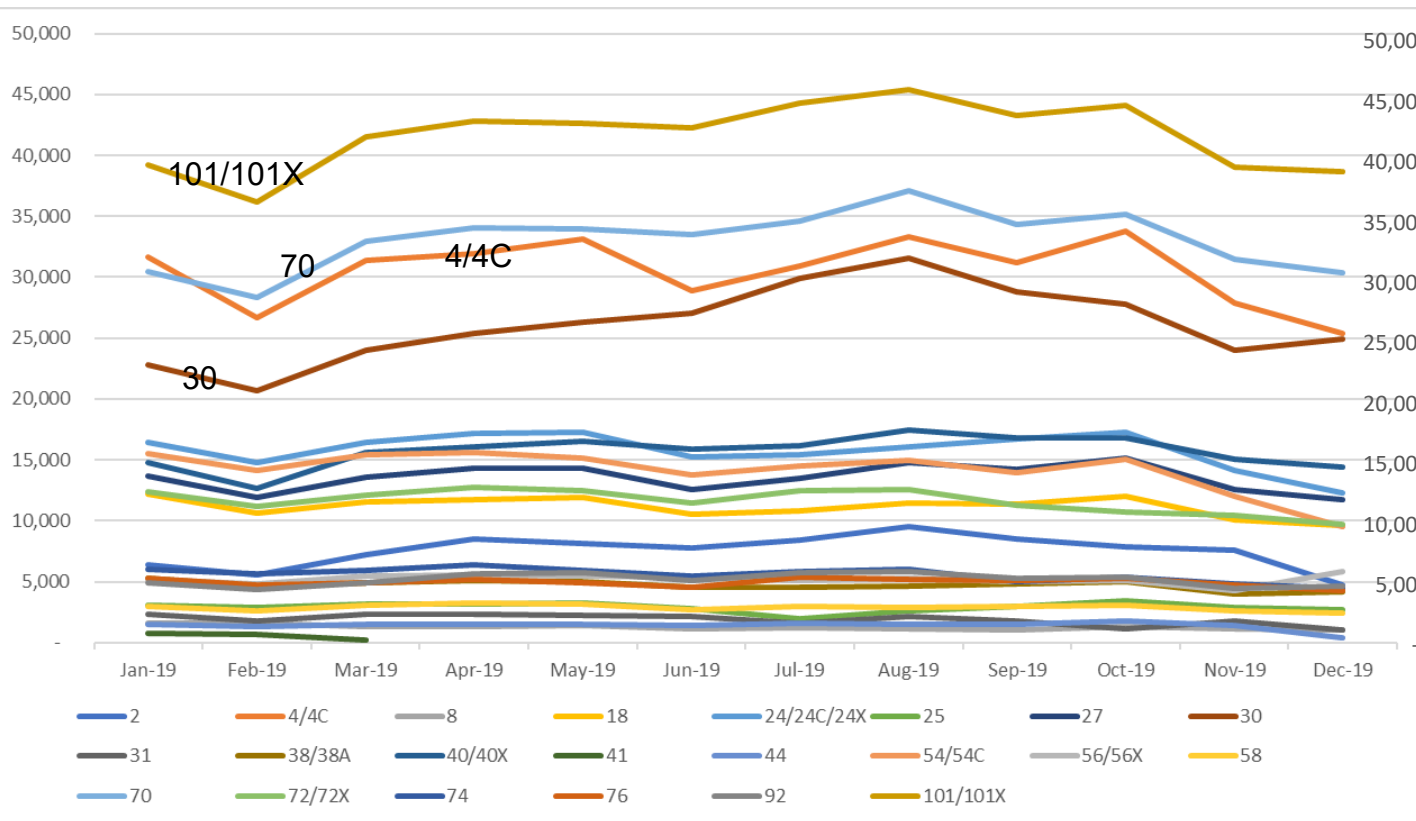
# Ridership By Route: 2023 - Present



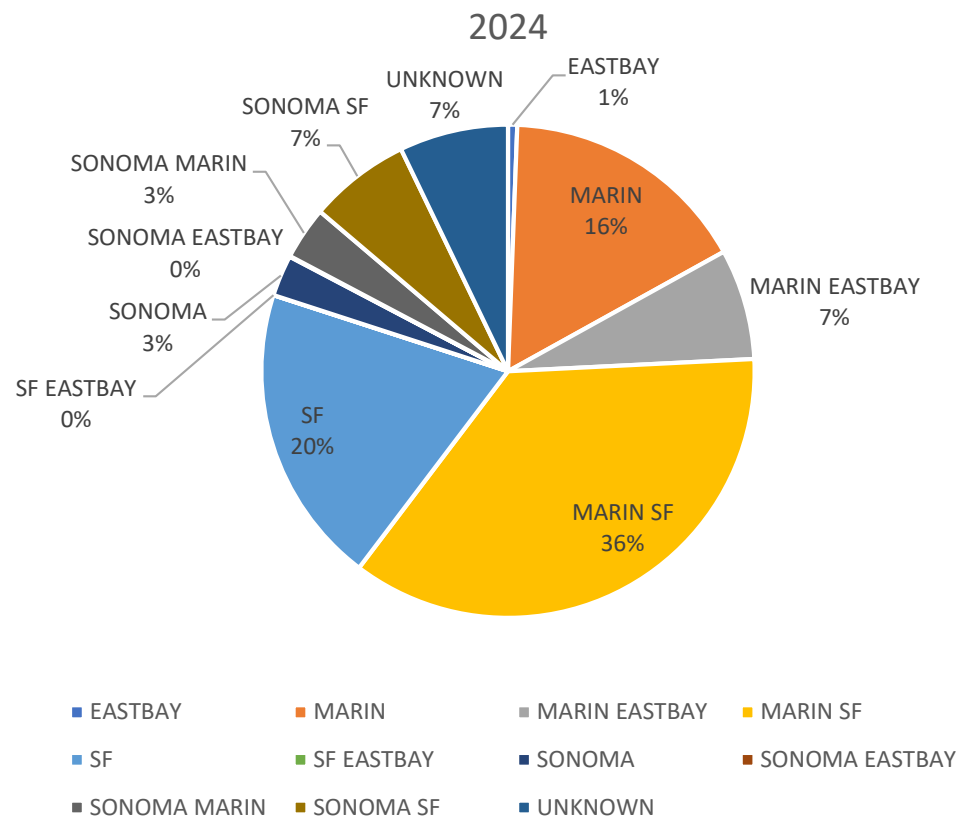
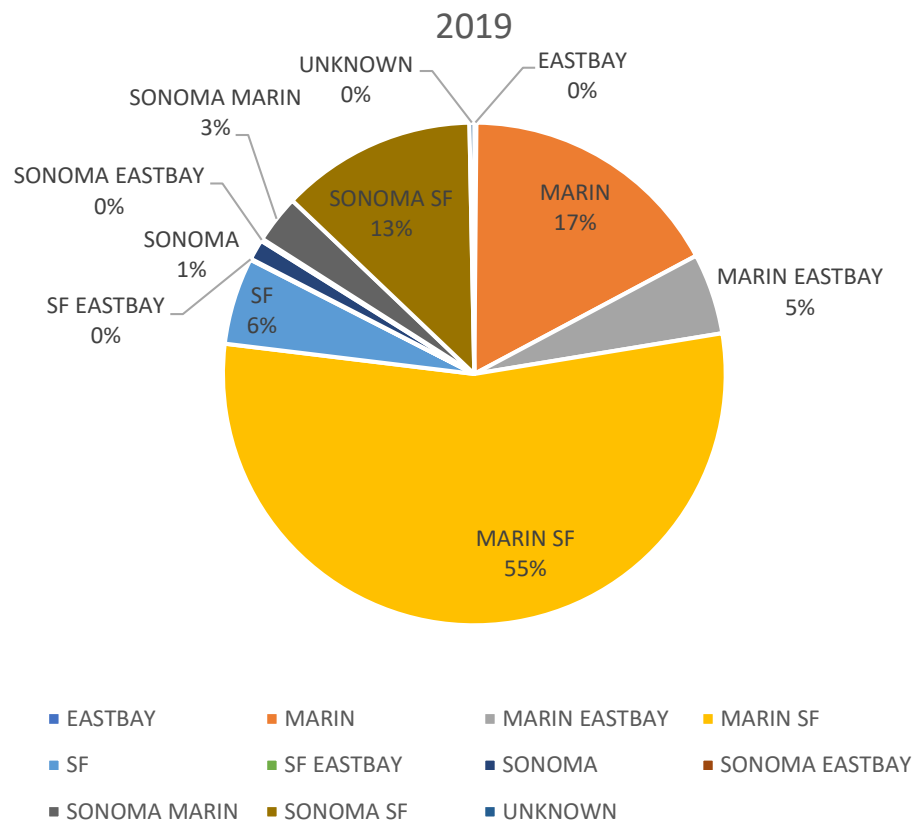
Routes	2023 Total	2024 Total (To Date)
101	419,468	96,833
114	75,978	24,367
130	330,397	79,511
132	76,078	20,881
150	191,832	48,046
154	65,687	18,336
164	-	4,594
172	85,538	14,120
580	125,752	31,502
172X	-	5,122
<b>Total</b>	<b>1,370,730</b>	<b>343,360</b>



# Ridership By Route: 2019 vs. 2023 - Present



# Ridership by Origin/Destination



# FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

*Agenda for Thursday, February 1, 2024*



**Convene at 12:00 p.m. – Adjourn by 1:10 p.m.**

**Meeting Address: Port of San Francisco, Pier 1, Rooms 3 & 4**

## **A. Call to Order**

## **B. Roll Call**

## **C. Election of Officers**

## **D. Approval of Minutes of August 14, 2023**

## **E. Other Business**

### **1. Operational Issues**

- i. Ridership Updates
- ii. Service Updates

### **2. Updates and Other Items**

- i. Recent Ferry Division Board Items Summary
- ii. Vessel Updates
- iii. Terminal Updates
- iv. Return to Office Timeline Discussion

## **F. Committee Business**

- 1. FPAC Initiatives
  - i. Sonoma-Marín Bike Share
- 2. Membership Recruitment
  - i. Updates on Recent Outreach
- 3. Update By-Laws with New Meeting Dates

## **G. Public Comments**

## **H. Adjournment**

- 1. Next Meeting: April 4, 2024
- 2. Survey of Members to Determine Quorum

- Attachments:
- 1. Summary from meeting of August 14, 2023
  - 2. Ferry Route Performance Report for October, November, December 2023
    - All Routes
    - Angel Island – San Francisco Ferry Terminal (AISF)
    - Larkspur Ferry Terminal-San Francisco Oracle Park (LSPB)
    - Larkspur Ferry Terminal-San Francisco Ferry Terminal (LSSF)
    - Sausalito Ferry Terminal-San Francisco Ferry Terminal (SSSF)
    - Tiburon Ferry Terminal-San Francisco Ferry Terminal (TBSF)

**Public Comment Note:** During the public comment period, speakers will be allotted no more than 3 minutes to speak and will be heard in the order of sign-up. Said time frames may be extended only upon approval of the Committee Chair.

Public comments may also be submitted by e-mail to [PAC@goldengate.org](mailto:PAC@goldengate.org). Comments submitted before the meeting will be provided to the Committee members before or during the Committee meeting. Comments submitted after the meeting is called to order will be included as an attachment to the minutes for this meeting.

Upon request, the Golden Gate Bridge, Highway and Transportation District will provide written agenda materials in appropriate alternative formats to individuals with disabilities. In addition, the District will arrange for disability-related modifications or accommodations, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, telephone number and brief description of the requested materials, preferred alternative format, and/or auxiliary aid or service at least three (3) days before the meeting. Requests should be made by mail to: Amorette M. Ko Wong, Secretary of the District, Golden Gate Bridge, Highway and Transportation District, P.O. Box 29000, Presidio Station, San Francisco, CA 94129-9000; or e-mail to [districtsecretary@goldengate.org](mailto:districtsecretary@goldengate.org); or telephone at (415) 923-2223, or the District's ADA Compliance & Program Manager at (415) 257-4416, or California Relay Service at 711.

# FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

*Minutes of Meeting of Monday, August 14, 2023*



FPAC Members Present: Chuck Hornbrook, Jordan Jaffe,

Guests Present: Bert Hill, GGBHTD Board of Directors; Carlin Long, prospective member; Christopher Snell, prospective member; Anita Yao, Port of San Francisco

Staff Present: John Gray; Michael Hoffman, Deputy General Manager, Ferry Division; Collette Martinez, Manager of Ferry Operations; Josh Widmann, Associate Planner

1. **Approval of Meeting Minutes of June 5, 2023.** Minutes were reviewed and approved with no edits.
2. **Operational Issues**
  - A. **Ridership Updates.** Josh Widmann reported weekday ridership for all routes are averaging 4,000 unlinked daily passenger trips in April, rising to 6,500 in July. Larkspur average weekday ridership was around 3,000 unlinked passenger trips during the mid-week currently. Sausalito service was carrying around 1,500 riders per day in April and now in July around 2,500 to 3,000. Tiburon has been averaging up to 400 unlinked passenger trips and now 500 in July. Unlinked daily passenger trips for Angel Island are upwards of 1,000 on sunny days. Overall ferry total ridership is approximately at 50 to 60 percent of normal, pre-Covid levels.
  - B. **Service Updates.** The ferry schedules changed August 14, the day the FPAC meeting took place, with just one trip moving in the morning for Larkspur from 7:15 a.m. to 7:10 a.m. Chuck Hornbrook noted Tiburon users paid at tag-off today on the 9:30 a.m. trip. Chuck Hornbrook also noted earlier schedules would be convenient for those working at UCSF starting the 7:00 a.m. shift. Collette Martinez noted that only two major schedule changes per year will be taking place to line up with MTC regional schedule coordination efforts amongst the different operators in the Bay Area. These will occur January and mid-August.
3. **New Build Ferry Presentation by John Gray.** Director of Engineering and Maintenance John Gray presented on the upcoming new build ferry vessel project. This project will provide an eighth boat to the fleet. This vessel will allow existing schedules to be met, will be integrated into existing terminals and facilities, will be accessible to all, and accommodate bicycles. The vessel will be the first high speed vessel in North America to include an accessibility lift. The vessel will contain six engines and will be able to operate at 36 knots. Construction is expected to begin early summer 2024 and will be delivered to the fleet approximately 12 to 18 months later.

#### 4. Updates and Other Items

- A. Vessel Updates. Collette Martinez reported that the M.V. *Golden Gate* is on its way back to the active fleet. When it is received the M.V. *Napa* will be sent out for maintenance.
- B. Terminal Updates. At the last meeting it was reported that more service would be relocated to the inner berth (“C”). An update on the outer berth (“D”) was requested and the committee was told that the emergency funds went in to repairing Berth C and the normal funding route will be used to fund the Berth D.
- C. Return to Office Timeline Discussion. Chuck Hornbrook relayed that an attorney acquaintance from the ferry stated in the fall that their office will require four days a week in-person attendance. Carlin Long stated no announcements had been made from UCSF. Christopher Snell stated he had heard Palo Alto law firms will be mandating five days a week in the fall. Chuck Hornbrook noted that paying for parking three days per week is the pain point upper limit, after which taking transit becomes more attractive for commuters. Joshua Widmann reported some Bay Area Council statistics from May 2023. Seventy-seven percent stated their workplaces were operating at a new normal for days per week commuting. Seven percent stated in seven to 11 months their workplaces would be back to normal. Only twenty six percent stated the 5 day a week commute would return by November 2023.

#### 5. Committee Business

- A. FPAC Initiatives.
  - a. Larkspur 42 Crossings/Parking Needs Environmental Review. Josh Widmann reported Larkspur Ferry Terminal parking lot soil boring tests began in early August but had no other updates to share.
  - b. Sonoma-Marin Bike Share. Mr. Widmann reminded the committee that the prior vendor Bolt Bikes was in violation of the contract back in the fall of 2022. The RFP submittal period for a new vendor closes today, August 14. The question period closed on July 13 with 14 comments received.
- B. Membership Recruitment & New Member Vote.
  - a. Updates on Recent Outreach. Mr. Widmann reported an additional email marketing notice soliciting applications was sent to subscribers. Recruitment flyers have been posted at terminals and aboard vessels.
  - b. Prospective Member Introductions. The two prospective members returned. The committee was reminded that Chris Snell resides in San Rafael and bikes to the Larkspur ferry three days per week for a job in Rincon Hill. Carlin Long bikes to the Sausalito ferry for employment in Mission Bay. Both prospective members decided to join the committee, and as per Robert’s Rules of Order, which grants membership after attendance of two meetings in a row.

#### 6. Member/Visitor Comments

No comments were received.

- 7. **Next Meeting: November 30, 2023.** The committee agreed to reconvene on November 30, 2023 from 11:00 p.m. to 12:15 p.m. This meeting will occur on a Thursday instead of the normal Monday due to the shift in commute patterns. [This meeting was later cancelled.]

Route 'AISF:LSPB:LSSF:SSSF:TBSF'

All Routes

As of October-23

Ferry Route Performance

Patrons:	Oct 23	Sep 23	% Chg	Oct 22	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	116,477	122,889	-5.2%	97,834	19.1%	Total:	1,795	1,371	96	1,468	595	28	17,553	1,698	19,251	31
Avg /WD	3,974	4,403	-9.7%	3,111	27.7%	Avg /WD	68	49	5	54	585	0	661	79	739	22
Avg / Sat	3,680	4,967	-25.9%	4,348	-15.4%	Avg / Sat	36	33	0	33	642	0	358	0	358	4
Avg / Sun/Hol	3,961	4,549	-12.9%	3,648	2.9%	Avg / Sun/H	38	35	0	35	654	0	380	0	380	5

Passenger Revenue

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus.	0	\$46,809
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
<b>Total Cash/Tix</b>	<b>0</b>	<b>\$46,809</b>

Clipper	Patrons	Revenue
Adult	69,651	\$576,613
Senior	5,150	\$35,804
Disabled	375	\$2,584
Youth	477	\$3,325

Limited Use	Patrons	Revenue
All		
Adult	15,095	\$213,162
Senior	5,250	\$37,098
Disabled	0	\$0
Youth	3,275	\$23,171
<b>Total Clipper</b>	<b>99,273</b>	<b>\$891,756</b>

**Total Clipper, Park Mobile and Cash/Tickets**      **99,273**      **\$938,565**

Adjustments	17,204	\$179,961
Transfers (Memo)	141	
Faregate Revenue	\$974,989	
Audit Revenue	\$1,118,526	

Adjusted Monthly Expense      -\$541,691

Operating Expense

Expense      \$4,684,283

Route Performance	Oct 23	Sep 23	%Chg	Oct 22	% Chg
Riders per Trip	65	74	-12.3%	60	8.1%
Load Factor (%)	10.9	11.6	-5.9%	9.5	14.8%
Riders per Hour	84.9	93.0	-8.7%	77.0	10.3%
Fare Recovery (%)	23.5	21.2	10.8%	19.4	21.1%
Deficit per Passenger	\$27.20	\$31.74	-14.3%	\$33.36	-18.5%
Cancellation Rate (%)	1.5	0.2	N/A	0.1	N/A
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Blue And Gold

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

Rental Bike

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

ATT Park

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

Cal Games

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

ALL Other LU

Patrons	Revenue
15,095	\$213,162
5,250	\$37,098
0	\$0
3,275	\$23,171
<b>23,620</b>	<b>\$273,431</b>

NOTE: Blue & Gold patron count based on actual ticket count

Route 'LSPB'  
ATT Service (ATT Baseball)

As of October-23

Ferry Route Performance

Patrons:	Oct 23	Sep 23	% Chg	Oct 22	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	1,162	7,059	-83.5%	2,120	-45.2%	Total:	2	2	0	2	752	0	30	0	30	1
Avg /WD	0	550	-100.0%	0	0.0%	Avg /WD	0	0	0	0	0	0	0	0	0	0
Avg / Sat	0	899	-100.0%	968	-100.0%	Avg / Sat	0	0	0	0	0	0	0	0	0	0
Avg / Sun/Hol	1,162	860	35.1%	1,152	0.9%	Avg / Sun/l	2	2	0	2	752	0	30	0	30	1

Passenger Revenue

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>

Operating Expense  
Expense

\$23,258

Route Performance

	Oct 23	Sep 23	%Chg	Oct 22	% Chg
Riders per Trip	581	321	81.0%	530	9.6%
Load Factor (%)	77.3	43	80.5%	70.7	9.3%
Riders per Hour	581.0	343.0	69.4%	558.0	4.1%
Fare Recovery (%)	178.9	83.5	114.2%	79.1	126.2%
Deficit per Passenger	-\$13.81	\$2.43	N/A	\$4.41	-413.0%
Cancellation Rate (%)	0.0	0.0	0.0%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Clipper

	Patrons	Revenue
Adult	11	\$140
Senior	1	\$16
Disabled	0	\$0
Youth	0	\$0

Limited Use

All	Patrons	Revenue
Adult	2	\$31
Senior	0	\$0
Disabled	0	\$0
Youth	0	\$0
<b>Total Clipper</b>	<b>14</b>	<b>\$186</b>

Blue And Gold

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

Rental Bike

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

ATT Park

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

Cal Games

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

ALL Other LU

Patrons	Revenue
2	\$31
0	\$0
0	\$0
0	\$0
<b>2</b>	<b>\$31</b>

Total Clipper/Cash Tix

14 \$186

Adjustments	1,148	\$36,424
Transfers (Memo)	0	
Faregate Revenue	\$186	
Audit Revenue	\$36,610	

Adjusted Monthly Expense -\$2,690



Route AISF Angel Island	As of October-23					Ferry Route Performance										
	Oct 23	Sep 23	% Chg	Oct 22	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Patrons:																
Total	8,196	10,181	-19.5%	8,472	-3.3%	Total	232	183	0	183	750	0	1,798	0	1,798	31
Avg /WVD	204	180	13.3%	159	28.1%	Avg /WVD	8	6	0	6	750	0	62	0	62	22
Avg / Sat	504	648	-22.2%	631	-20.2%	Avg / Sat	6	5	0	5	750	0	47	0	47	4
Avg / Sun/Hol	338	667	-49.4%	394	-14.2%	Avg / Sun/Hol	6	5	0	5	750	0	50	0	50	5

Passenger Revenue			Operating Expense				Park Mobile			Cal Games		All Other LU	
Cash/Tickets	Patrons	Revenue	Expense	Oct 23	Sep 23 %Chg	Oct 22 % Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	
Blue/Gold Tix Exchg-Sausalito	0	\$0	\$605,175				Adult	0	\$0				
Adult	0	\$0					Senior/Disabled	0	\$0				
Senior/Disabled	0	\$0					Youth	0	\$0				
Youth	0	\$0					<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>				
Adjustments	0	\$0											
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>											
<b>Clipper</b>	<b>Patrons</b>	<b>Revenue</b>											
Adult	3,224	\$24,555											
Senior	234	\$1,633											
Disabled	17	\$119											
Youth	85	\$595											
<b>Total Clipper</b>	<b>5,373</b>	<b>\$50,548</b>											
<b>Total Clipper, Park Mobile and Cash/Tickets</b>	<b>5,373</b>	<b>\$50,548</b>											
Adjustments	2,823	\$21,580											
Transfers (Memo)	0												
Faregate Revenue	\$50,548												
Audit Revenue	\$72,128												
<b>Adjusted Monthly Expense</b>	<b>-\$69,982</b>												

Route LSSF Larkspur	As of October-23					Ferry Route Performance										
	Oct 23	Sep 23	% Chg	Oct 22	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Patrons:																
Total	64,822	54,929	18.0%	44,462	45.8%	Total	858	631	20	651	451	0	11,111	520	11,631	31
Avg /WD	2,392	2,301	3.9%	1,711	39.8%	Avg /WD	32	22	1	23	432	0	414	24	438	22
Avg / Sat	1,560	955	63.4%	912	71.0%	Avg / Sat	18	17	0	17	533	0	233	0	233	4
Avg / Sun/Hol	1,191	826	44.2%	795	49.8%	Avg / Sun/Hol	16	16	0	16	538	0	212	0	212	5

Passenger Revenue			Operating Expense				Park Mobile			All Other LU		
Cash/Tickets	Patrons	Revenue	Expense	Oct 23	Sep 23 %Chg	Oct 22 % Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0	\$2,153,079				Adult	0	\$0			
Adult	0	\$0					Senior/Disabled	0	\$0			
Senior/Disabled	0	\$0					Youth	0	\$0			
Youth	0	\$0					<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>			
Adjustments	0	\$0										
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>										
<b>Clipper</b>	<b>Patrons</b>	<b>Revenue</b>										
Adult	45,171	\$388,876										
Senior	3,472	\$24,086										
Disabled	254	\$1,743										
Youth	246	\$1,708										
<b>Total Clipper</b>	<b>59,552</b>	<b>\$530,807</b>										
<b>Total Clipper, Park Mobile and Cash/Tickets</b>	<b>59,552</b>	<b>\$530,807</b>										
Adjustments	5,270	\$31,165										
Transfers (Memo)	40											
Faregate Revenue	\$530,807											
Audit Revenue	\$561,972											
Adjusted Monthly Expense		-\$248,982										

Route SSSF Sausalito	As of October-23					Ferry Route Performance										
	Oct 23	Sep 23	% Chg	Oct 22	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Patrons:																
Total	32,536	37,789	-13.9%	31,644	2.8%	Total	382	310	53	364	745	0	2,418	862	3,280	31
Avg /WD	967	971	-0.4%	875	10.4%	Avg /WD	14	11	2	13	745	0	89	39	128	22
Avg / Sat	1,447	1,876	-22.9%	1,434	0.9%	Avg / Sat	8	7	0	7	750	0	51	0	51	4
Avg / Sun/Hol	1,096	1,800	-39.1%	1,218	-10.0%	Avg / Sun/Hol	8	7	0	7	736	0	53	0	53	5

Passenger Revenue		Operating Expense		Route Performance		Park Mobile		Blue And Gold		Rental Bike		ATT Park		Cal Games		All Other LU		
Cash/Tickets	Patrons	Revenue	Expense	Oct 23	Sep 23 %Chg	Oct 22 % Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito		\$46,809	\$1,156,319	85	99 -14.0%	80 6.5%												
Adult	0	\$0		11.4	13.4 -14.7%	11.2 2.1%												
Senior/Disabled	0	\$0		104.9	121.0 -13.3%	98.0 7.0%												
Youth	0	\$0		28.2	28.8 -2.0%	26.2 7.7%												
Adjustments	0	\$0		Deficit per Passenger	\$22.56	\$23.28 -3.1%	\$24.56 -8.1%											
Total Cash/Tickets	0	\$46,809		Cancellation Rate (%)	0.0	0.0 0.0%	0.0 0.0%											
Clipper	Patrons	Revenue		Trip Overloads	0	0 0.0%	0 0.0%											
Adult	14,270	\$109,417		Accidents	0	0 0.0%	0 0.0%											
Senior	922	\$6,429																
Disabled	80	\$554																
Youth	106	\$742																
Limited Use																		
All																		
Adult	7,370	\$103,180																
Senior	2,074	\$14,518																
Disabled	0	\$0																
Youth	999	\$6,993																
Total Clipper	25,821	\$241,832																
Total Clipper, Park Mobile and Cash/Tickets	25,821	\$288,641																
Adjustments	6,715	\$78,473																
Transfers (Memo)	83																	
Faregate Revenue		\$288,641																
Audit Revenue		\$367,114																
Adjusted Monthly Expense		-\$133,717																

Route TBSF Tiburon	As of October-23					Ferry Route Performance										
	Oct 23	Sep 23	% Chg	Oct 22	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Patrons:																
Total	9,761	12,931	-24.5%	11,136	-12.3%	Total	321	246	23	269	687	28	2,196	316	2,512	29
Avg /WD	411	400	2.6%	365	12.4%	Avg /WD	14	10	1	11	680	0	96	16	112	20
Avg / Sat	169	590	-71.4%	403	-58.1%	Avg / Sat	4	4	0	4	750	0	27	0	27	4
Avg / Sun/Hol	174	396	-56.0%	290	-39.9%	Avg / Sun/Hol	5	5	0	5	738	0	34	0	34	5

Passenger Revenue			Operating Expense				Park Mobile			Cal Games			All Other LU		
Cash/Tickets	Patrons	Revenue	Expense	Route Performance	Oct 23	Sep 23 %Chg	Oct 22 % Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0	\$746,452	Riders per Trip	30	35 -13.1%	30 1.4%	0	\$0	0	\$0	0	\$0	571	\$7,994
Adult	0	\$0		Load Factor (%)	4.4	4.7 -5.8%	4.1 8.0%	0	\$0	0	\$0	0	\$0	283	\$1,981
Senior/Disabled	0	\$0		Riders per Hour	39.7	46.0 -13.6%	43.0 -7.6%	0	\$0	0	\$0	0	\$0	0	\$0
Youth	0	\$0		Fare Recovery (%)	10.4	10.2 1.6%	9.6 7.9%	0	\$0	0	\$0	0	\$0	99	\$693
Adjustments	0	\$0		Deficit per Passenger	\$60.62	\$64.41 -5.9%	\$56.09 8.1%	0	\$0	0	\$0	0	\$0	0	\$0
Total Cash/Tickets	0	\$0		Cancellation Rate (%)	8.0	0.0 0.0%	0.0 0.0%	0	\$0	0	\$0	0	\$0	99	\$693
				Trip Overloads	0	0 0.0%	0 0.0%	0	\$0	0	\$0	0	\$0	0	\$0
				Accidents	0	0 0.0%	0 0.0%	0	\$0	0	\$0	0	\$0	0	\$0
Clipper	Patrons	Revenue													
Adult	6,975	\$53,626		Blue And Gold	Patrons	Revenue	Rental Bike	Patrons	Revenue	ATT Park	Patrons	Revenue	Cal Games	Patrons	Revenue
Senior	521	\$3,640		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Disabled	24	\$168		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Youth	40	\$280		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Limited Use				0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
All				0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Adult	571	\$7,994		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Senior	283	\$1,981		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Disabled	0	\$0		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Youth	99	\$693		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Total Clipper	8,513	\$68,382		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Total Clipper, Park Mobile and Cash/Tickets	8,513	\$68,382		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Adjustments	1,248	\$12,320		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Transfers (Memo)	18			0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Faregate Revenue		\$68,382		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Audit Revenue		\$80,702		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0
Adjusted Monthly Expense		-\$86,320		0	\$0	0	0	\$0	0	\$0	0	\$0	0	\$0	\$0

Route 'AISF:LSPB:LSSF:SSSF:TBSF'

As of November-23

Ferry Route Performance

All Routes

Patrons:	Nov 23	Oct 23	% Chg	Nov 22	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	93,507	116,477	-19.7%	76,211	22.7%	Total:	1,680	1,294	53	1,347	607	4	16,382	692	17,074	29
Avg /WD	3,454	3,974	-13.1%	2,761	25.1%	Avg /WD	68	49	3	52	598	0	658	35	693	20
Avg / Sat	2,976	3,680	-19.1%	2,639	12.8%	Avg / Sat	36	33	0	33	646	0	358	0	358	4
Avg / Sun/Hol	2,506	3,961	-36.7%	2,088	20.0%	Avg / Sun/H	36	33	0	33	643	0	358	0	358	5

Passenger Revenue

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus.	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
<b>Total Cash/Tix</b>	<b>0</b>	<b>\$0</b>

Clipper	Patrons	Revenue
Adult	59,493	\$492,437
Senior	4,115	\$28,616
Disabled	296	\$2,044
Youth	427	\$2,972

Limited Use	Patrons	Revenue
All		
Adult	11,762	\$166,071
Senior	3,279	\$23,223
Disabled	0	\$0
Youth	3,995	\$28,286
<b>Total Clipper</b>	<b>83,367</b>	<b>\$743,648</b>

**Total Clipper, Park Mobile and Cash/Tickets**      **83,367**      **\$743,648**

Adjustments	10,140	\$88,242
Transfers (Memo)	134	
Faregate Revenue	\$743,648	
Audit Revenue	\$831,890	

Adjusted Monthly Expense      \$0

Operating Expense

Expense      \$4,426,459

Route Performance	Nov 23	Oct 23	%Chg	Nov 22	% Chg
Riders per Trip	56	65	-14.4%	50	11.3%
Load Factor (%)	9.2	10.9	-15.8%	8.1	13.3%
Riders per Hour	72.3	85.0	-15.0%	64.0	12.9%
Fare Recovery (%)	16.8	23.5	-28.5%	14.7	14.3%
Deficit per Passenger	\$39.39	\$27.20	44.8%	\$46.85	-15.9%
Cancellation Rate (%)	0.2	1.5	-84.2%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Blue And Gold

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

Rental Bike

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

ATT Park

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

Cal Games

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

ALL Other LU

Patrons	Revenue	Patrons	Revenue
0	\$0	11,762	\$166,071
0	\$0	3,279	\$23,223
0	\$0	0	\$0
0	\$0	3,995	\$28,286
<b>0</b>	<b>\$0</b>	<b>19,036</b>	<b>\$217,580</b>

NOTE: Blue & Gold patron count based on actual ticket count

Route AISF Angel Island	As of November-23					Ferry Route Performance										
	Nov 23	Oct 23	% Chg	Nov 22	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Patrons:																
Total	7,078	8,196	-13.6%	5,933	19.3%	Total	214	172	0	172	750	0	1,659	0	1,659	29
Avg /WD	157	204	-23.3%	121	29.2%	Avg /WD	8	6	0	6	750	0	62	0	62	20
Avg / Sat	445	504	-11.7%	478	-6.9%	Avg / Sat	6	5	0	5	750	0	47	0	47	4
Avg / Sun/Hol	433	338	28.2%	319	35.7%	Avg / Sun/Hol	6	5	0	5	750	0	47	0	47	5

Passenger Revenue			Operating Expense			Route Performance			Park Mobile			Blue And Gold		Rental Bike		ATT Park		Cal Games		All Other LU		
Cash/Tickets	Patrons	Revenue	Expense	Nov 23	Oct 23 %Chg	Nov 22 % Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue		
Blue/Gold Tix Exchg-Sausalito	0	\$0	\$579,725	33	35 -5.5%	26 27.2%	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	935	\$14,493
Adult	0	\$0		4.4	4.7 -6.2%	3.4 29.7%	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	270	\$2,160
Senior/Disabled	0	\$0		41.3	45.0 -8.3%	33.0 25.1%	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
Youth	0	\$0		8.0	9.4 -15.2%	6.5 22.6%	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	321	\$2,568
Adjustments	0	\$0		Deficit per Passenger	\$75.38	\$59.13 27.5%	\$96.93	-22.2%	0.0	0.0 0.0%	0.0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	\$0
Total Cash/Tickets	0	\$0		Cancellation Rate (%)	0.0	0.0 0.0%	0.0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	\$0
Clipper	Patrons	Revenue		Trip Overloads	0	0 0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	\$0
Adult	3,352	\$25,509		Accidents	0	0 0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	\$0
Senior	167	\$1,166																			321	\$2,568
Disabled	20	\$140																			1,526	\$19,221
Youth	24	\$168																				
Limited Use																						
All																						
Adult	935	\$14,493																				
Senior	270	\$2,160																				
Disabled	0	\$0																				
Youth	321	\$2,568																				
Total Clipper	5,089	\$46,203																				
Total Clipper, Park Mobile and Cash/Tickets	5,089	\$46,203																				
Adjustments	1,989	\$14,913																				
Transfers (Memo)	0																					
Faregate Revenue		\$46,203																				
Audit Revenue		\$61,116																				
Adjusted Monthly Expense		\$0																				

Route 'LSPB'  
ATT Service (ATT Baseball)

As of November-23

Ferry Route Performance

Patrons:	Nov 23	Oct 23	% Chg	Nov 22	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	0	1,162	-100.0%	0	0.0%	Total:	0	0	0	0	0	0	0	0	0	0
Avg /WD	0	0	0.0%	0	0.0%	Avg /WD	0	0	0	0	0	0	0	0	0	0
Avg / Sat	0	0	0.0%	0	0.0%	Avg / Sat	0	0	0	0	0	0	0	0	0	0
Avg / Sun/Hol	0	1,162	-100.0%	0	0.0%	Avg / Sun/l	0	0	0	0	0	0	0	0	0	0

Passenger Revenue

Operating Expense

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>

Expense \$0

Route Performance

	Nov 23	Oct 23	%Chg	Nov 22	% Chg
Riders per Trip	0	581	-100.0%	0	0.0%
Load Factor (%)	0.0	77	-100.0%	0.0	0.0%
Riders per Hour	0.0	581.0	-100.0%	0.0	0.0%
Fare Recovery (%)	0.0	178.9	-100.0%	0.0	0.0%
Deficit per Passenger	\$0.00	-\$13.81	-100.0%	\$0.00	0.0%
Cancellation Rate (%)	0.0	0.0	0.0%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Clipper	Patrons	Revenue
Adult	0	\$0
Senior	0	\$0
Disabled	0	\$0
Youth	0	\$0

Limited Use	Patrons	Revenue
All		
Adult	0	\$0
Senior	0	\$0
Disabled	0	\$0
Youth	0	\$0
<b>Total Clipper</b>	<b>0</b>	<b>\$0</b>

Blue And Gold

Rental Bike

ATT Park

Cal Games

ALL Other LU

Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>

**Total Clipper/Cash Tix 0 \$0**

Adjustments	0	\$0
Transfers (Memo)	0	
Faregate Revenue	\$0	
Audit Revenue	\$0	

Adjusted Monthly Expense \$0

Route LSSF Larkspur		As of November-23				Ferry Route Performance															
Patrons:	Nov 23	Oct 23	% Chg	Nov 22	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated					
Total	55,474	64,822	-14.4%	39,317	41.1%	Total	798	589	0	589	448	4	10,334	0	10,334	29					
Avg /WD	2,260	2,392	-5.5%	1,671	35.3%	Avg /WD	32	22	0	22	425	0	412	0	412	20					
Avg / Sat	1,259	1,560	-19.3%	770	63.4%	Avg / Sat	18	17	0	17	541	0	233	0	233	4					
Avg / Sun/Hol	1,047	1,191	-12.1%	565	85.2%	Avg / Sun/Hol	18	17	0	17	535	0	233	0	233	5					
<b>Passenger Revenue</b>		<b>Operating Expense</b>																			
<b>Cash/Tickets</b>		Patrons Revenue		Expense											\$2,003,466						
Blue/Gold Tix Exchg-Sausalito	0	\$0														<b>Park Mobile</b>					
Adult	0	\$0														Adult	0	\$0			
Senior/Disabled	0	\$0														Senior/Disabled	0	\$0			
Youth	0	\$0														Youth	0	\$0			
Adjustments	0	\$0														<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>			
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>																			
<b>Clipper</b>		Patrons Revenue		<b>Route Performance</b>																	
Adult	38,405	\$330,840			Nov 23	Oct 23	%Chg	Nov 22	% Chg												
Senior	2,916	\$20,250			Riders per Trip	70	76	-8.5%	67	3.8%											
Disabled	211	\$1,451			Load Factor (%)	15.5	16.8	-7.6%	14.8	4.8%											
Youth	246	\$1,707			Riders per Hour	94.2	103.0	-8.6%	84.0	12.1%											
						Fare Recovery (%)	22.7	27.9	-18.5%	18.2	24.9%										
						Deficit per Passenger	\$27.90	\$21.19	31.7%	\$36.02	-22.5%										
						Cancellation Rate (%)	0.5	0.0	0.0%	0.0	0.0%										
						Trip Overloads	0	0	0.0%	0	0.0%										
						Accidents	0	0	0.0%	0	0.0%										
						<b>Blue And Gold</b>				<b>Rental Bike</b>				<b>ATT Park</b>				<b>Cal Games</b>		<b>All Other LU</b>	
						Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue				
Adult	5,115	\$71,610			0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	5,115	\$71,610			
Senior	1,675	\$11,725																1,675	\$11,725		
Disabled	0	\$0																0	\$0		
Youth	2,559	\$17,913																2,559	\$17,913		
<b>Total Clipper</b>	<b>51,127</b>	<b>\$455,496</b>																<b>9,349</b>	<b>\$101,248</b>		
<b>Total Clipper, Park Mobile and Cash/Tickets</b>		<b>51,127</b>	<b>\$455,496</b>																		
Adjustments	4,347	-\$5,960																			
Transfers (Memo)	37																				
		Faregate Revenue	\$455,496																		
		Audit Revenue	\$449,536																		
Adjusted Monthly Expense		\$0																			



Route SSSF Sausalito	As of November-23					Ferry Route Performance										
	Nov 23	Oct 23	% Chg	Nov 22	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	22,982	32,536	-29.4%	22,311	3.0%	Total	352	291	30	321	750	0	2,228	376	2,604	29
Avg /WD	701	967	-27.5%	636	10.2%	Avg /WD	14	11	2	13	750	0	89	19	107	20
Avg / Sat	1,123	1,447	-22.4%	1,147	-2.1%	Avg / Sat	8	7	0	7	750	0	51	0	51	4
Avg / Sun/Hol	893	1,096	-18.5%	1,000	-10.7%	Avg / Sun/Hol	8	7	0	7	750	0	51	0	51	5

Passenger Revenue			Operating Expense				Park Mobile			All Other LU				
Cash/Tickets	Patrons	Revenue	Expense	Nov 23	Oct 23 %Chg	Nov 22 % Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito			\$1,061,038											
Adult	0	\$0					Adult	0	\$0					
Senior/Disabled	0	\$0					Senior/Disabled	0	\$0					
Youth	0	\$0					Youth	0	\$0					
Adjustments	0	\$0					<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>					
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>												
Clipper	Patrons	Revenue												
Adult	11,754	\$90,113												
Senior	592	\$4,128												
Disabled	59	\$411												
Youth	123	\$859												
Limited Use														
All														
Adult	5,275	\$73,850											5,275	\$73,850
Senior	1,158	\$8,106											1,158	\$8,106
Disabled	0	\$0											0	\$0
Youth	1,008	\$7,056											1,008	\$7,056
<b>Total Clipper</b>	<b>19,969</b>	<b>\$184,523</b>											<b>7,441</b>	<b>\$89,012</b>
<b>Total Clipper, Park Mobile and Cash/Tickets</b>	<b>19,969</b>	<b>\$184,523</b>												
Adjustments	3,013	\$67,010												
Transfers (Memo)	73													
Faregate Revenue		\$184,523												
Audit Revenue		\$251,533												
Adjusted Monthly Expense		\$0												

Route TBSF Tiburon	As of November-23					Ferry Route Performance										
	Nov 23	Oct 23	% Chg	Nov 22	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Patrons:																
Total	7,973	9,761	-18.3%	8,650	-7.8%	Total	316	242	23	265	750	0	2,161	316	2,477	29
Avg /WD	336	411	-18.3%	333	0.8%	Avg /WD	14	10	1	11	750	0	96	16	112	20
Avg / Sat	149	169	-11.8%	244	-38.9%	Avg / Sat	4	4	0	4	751	0	27	0	27	4
Avg / Sun/Hol	133	174	-23.6%	204	-34.7%	Avg / Sun/Hol	4	4	0	4	750	0	27	0	27	5

Passenger Revenue			Operating Expense				Park Mobile			Cal Games			All Other LU	
Cash/Tickets	Patrons	Revenue	Expense	Nov 23	Oct 23 %Chg	Nov 22 % Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0	\$782,230				Adult	0	\$0					
Adult	0	\$0					Senior/Disabled	0	\$0					
Senior/Disabled	0	\$0					Youth	0	\$0					
Youth	0	\$0					<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>					
Adjustments	0	\$0												
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>												
<b>Clipper</b>	<b>Patrons</b>	<b>Revenue</b>												
Adult	5,982	\$45,975												
Senior	440	\$3,072												
Disabled	6	\$42												
Youth	34	\$238												
<b>Limited Use</b>														
<b>All</b>														
Adult	437	\$6,118											437	\$6,118
Senior	176	\$1,232											176	\$1,232
Disabled	0	\$0											0	\$0
Youth	107	\$749											107	\$749
<b>Total Clipper</b>	<b>7,182</b>	<b>\$57,426</b>												
<b>Total Clipper, Park Mobile and Cash/Tickets</b>	<b>7,182</b>	<b>\$57,426</b>												
Adjustments	791	\$12,279												
Transfers (Memo)	24													
Faregate Revenue		\$57,426												
Audit Revenue		\$69,705												
Adjusted Monthly Expense		\$0												

Route 'AISF:LSSF:SSSF:TBSF'

As of December-23

Ferry Route Performance

All Routes

Patrons:	Dec 23	Nov 23	% Chg	Dec 22	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	79,526	93,507	-15.0%	59,954	32.6%	Total:	1,660	1,290	51	1,341	594	60	16,124	665	16,790	30
Avg /WD	2,934	3,454	-15.0%	2,348	25.0%	Avg /WD	65	48	3	51	583	0	629	33	663	20
Avg / Sat	2,604	2,976	-12.5%	1,090	138.9%	Avg / Sat	35	33	0	33	631	0	350	0	350	5
Avg / Sun/Hol	1,564	2,506	-37.6%	1,301	20.3%	Avg / Sun/H	36	33	0	33	650	0	358	0	358	5

Passenger Revenue

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus.	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
<b>Total Cash/Tix</b>	<b>0</b>	<b>\$0</b>

Operating Expense

Expense \$3,859,845

Route Performance	Dec 23	Nov 23	%Chg	Dec 22	% Chg
Riders per Trip	48	56	-14.5%	38	26.1%
Load Factor (%)	8.1	9.2	-12.4%	6.6	22.2%
Riders per Hour	61.6	72.0	-14.4%	49.0	25.8%
Fare Recovery (%)	14.7	16.8	-12.5%	11.0	33.6%
Deficit per Passenger	\$45.12	\$39.39	14.5%	\$61.54	-26.7%
Cancellation Rate (%)	3.5	0.2	N/A	0.5	N/A
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>

Tickets.com	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
<b>Total Tickets.com</b>	<b>0</b>	<b>\$0</b>

Clipper	Patrons	Revenue
Adult	47,880	\$395,931
Senior	4,245	\$29,489
Disabled	256	\$1,773
Youth	452	\$3,151

Blue And Gold

Rental Bike

ATT Park

Cal Games

ALL Other LU

All	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Adult	10,237	\$144,523	0	\$0	0	\$0	0	\$0	0	\$0	10,237	\$144,523
Senior	2,586	\$18,252	0	\$0	0	\$0	0	\$0	0	\$0	2,586	\$18,252
Disabled	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
Youth	3,715	\$26,338	0	\$0	0	\$0	0	\$0	0	\$0	3,715	\$26,338
<b>Total Clipper</b>	<b>69,371</b>	<b>\$619,457</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>16,538</b>	<b>\$189,113</b>

**Total Clipper, Park Mobile and Cash/Tickets** **69,371** **\$619,457**

Adjustments	10,155	\$254,653
Transfers (Memo)	86	
Faregate Revenue	\$619,457	
Audit Revenue	\$874,109	

NOTE: Blue & Gold patron count based on actual ticket count

Adjusted Monthly Expense \$347,565

Route AISF Angel Island	As of December-23					Ferry Route Performance										
	Dec 23	Nov 23	% Chg	Dec 22	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Patrons:																
Total	4,895	7,078	-30.8%	3,173	54.3%	Total	218	178	0	178	743	2	1,690	0	1,690	30
Avg /WD	122	157	-22.1%	104	17.8%	Avg /WD	8	6	0	6	740	0	61	0	61	20
Avg / Sat	322	445	-27.6%	96	235.8%	Avg / Sat	6	8	0	6	750	0	47	0	47	5
Avg / Sun/Hol	169	433	-61.0%	130	30.3%	Avg / Sun/Hol	6	5	0	5	750	0	47	0	47	5

Passenger Revenue			Operating Expense		Route Performance				Park Mobile		Cal Games		All Other LU		
Cash/Tickets	Patrons	Revenue	Expense		Dec 23	Nov 23 %Chg	Dec 22	% Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	
Blue/Gold Tix Exchg-Sausalito	0	\$0	\$525,604		22	33 -32.0%	13	72.7%					803	\$12,447	
Adult	0	\$0			3.0	4.4 -31.3%	1.8	67.9%	Adult	0	\$0				
Senior/Disabled	0	\$0			27.4	41.0 -33.1%	17.0	61.4%	Senior/Disabled	0	\$0			150	\$1,200
Youth	0	\$0			5.8	8.0 -27.1%	2.7	115.9%	Youth	0	\$0			0	\$0
Adjustments	0	\$0			Deficit per Passenger	\$110.22	\$75.38	46.2%	\$190.31	-42.1%				333	\$2,664
Total Cash/Tickets	0	\$0			Cancellation Rate (%)	0.9	0.0	0.0%	1.7	-46.5%					
					Trip Overloads	0	0	0.0%	0	0.0%					
Clipper					Accidents	0	0	0.0%	0	0.0%					
Adult	2,149	\$16,343													
Senior	74	\$516													
Disabled	2	\$14													
Youth	31	\$217													
Limited Use															
All															
Adult	803	\$12,447													
Senior	150	\$1,200													
Disabled	0	\$0													
Youth	333	\$2,664													
Total Clipper	3,542	\$33,400													
Total Clipper, Park Mobile and Cash/Tickets	3,542	\$33,400													
Adjustments	1,353	\$4,411													
Transfers (Memo)	0														
Faregate Revenue	\$33,400														
Audit Revenue	\$37,811														
Adjusted Monthly Expense	\$47,329														

Route LSSF  
Larkspur

As of December-23

Ferry Route Performance

Patrons:	Dec 23	Nov 23	% Chg	Dec 22	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	49,310	55,474	-11.1%	35,044	40.7%	Total	778	579	0	579	435	42	10,075	0	10,075	30
Avg /WD	1,941	2,260	-14.1%	1,479	31.3%	Avg /WD	30	21	0	21	406	0	389	0	389	20
Avg / Sat	1,299	1,259	3.2%	405	220.7%	Avg / Sat	18	16	0	16	527	0	228	0	228	5
Avg / Sun/Hol	799	1,047	-23.7%	492	62.4%	Avg / Sun/Hol	18	17	0	17	550	0	233	0	233	5

Passenger Revenue

Operating Expense  
Expense

\$1,738,032

Cash/Tickets	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>

Route Performance

	Dec 23	Nov 23	%Chg	Dec 22	% Chg
Riders per Trip	63	70	-9.5%	57	11.2%
Load Factor (%)	14.6	15.5	-6.0%	12.5	16.6%
Riders per Hour	85.2	94.0	-9.4%	73.0	16.7%
Fare Recovery (%)	21.0	22.7	-7.6%	15.5	35.4%
Deficit per Passenger	\$30.36	\$27.90	8.8%	\$42.60	-28.7%
Cancellation Rate (%)	5.1	0.5	N/A	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Park Mobile

	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>

Clipper	Patrons	Revenue
Adult	31,662	\$271,617
Senior	3,106	\$21,543
Disabled	181	\$1,249
Youth	293	\$2,040

Limited Use

All	Patrons	Revenue
Adult	5,199	\$72,786
Senior	1,588	\$11,116
Disabled	0	\$0
Youth	2,453	\$17,171
<b>Total Clipper</b>	<b>44,482</b>	<b>\$397,521</b>

Blue And Gold

Patrons Revenue

Rental Bike

Patrons Revenue

ATT Park

Patrons Revenue

Cal Games

Patrons Revenue

All Other LU

Patrons Revenue

0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	9,240	\$101,073
---	-----	---	-----	---	-----	---	-----	---	-----	-------	-----------

Total Clipper, Park Mobile and Cash/Tickets

	44,482	\$397,521
Adjustments	4,828	\$287,756
Transfers (Memo)	24	

Faregate Revenue	\$397,521
Audit Revenue	\$685,277

Adjusted Monthly Expense \$156,503

Route SSSF Sausalito		As of December-23					Ferry Route Performance									
Patrons:	Dec 23	Nov 23	% Chg	Dec 22	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	18,895	22,982	-17.8%	15,530	21.7%	Total	357	296	29	325	743	3	2,260	357	2,617	30
Avg /WD	588	701	-16.1%	511	15.2%	Avg /WD	14	11	1	12	742	0	88	18	106	20
Avg / Sat	882	1,123	-21.5%	505	74.7%	Avg / Sat	8	7	0	7	750	0	51	0	51	5
Avg / Sun/Hol	544	893	-39.1%	570	-4.6%	Avg / Sun/Hol	8	7	0	7	750	0	51	0	51	5

Passenger Revenue			Operating Expense			Route Performance			Park Mobile		Cal Games		All Other LU		
Cash/Tickets	Patrons	Revenue	Expense	Dec 23	Nov 23 %Chg	Dec 22 % Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	
Blue/Gold Tix Exchg-Sausalito			\$934,269												
Adult	0	\$0		53	65 -18.6%	40 32.3%	0	\$0					4,005	\$56,070	
Senior/Disabled	0	\$0		7.1	8.7 -18.1%	7.6 -6.3%	0	\$0					770	\$5,390	
Youth	0	\$0		63.8	79.0 -19.3%	49.0 30.2%	0	\$0					0	\$0	
Adjustments	0	\$0		14.3	17.4 -18.1%	11.5 23.9%	0	\$0					856	\$5,992	
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>		\$46.22	\$38.14 21.2%	\$61.89 -25.3%	<b>0</b>	<b>\$0</b>					<b>0</b>	<b>\$0</b>	
Clipper				0.8	0.0 0.0%	0.0 0.0%									
Adult	9,338	\$71,586		0	0 0.0%	0 0.0%									
Senior	707	\$4,932		0	0 0.0%	0 0.0%									
Disabled	66	\$462		0	0 0.0%	0 0.0%									
Youth	99	\$692		0	0 0.0%	0 0.0%									
Limited Use															
All															
Adult	4,005	\$56,070													
Senior	770	\$5,390													
Disabled	0	\$0													
Youth	856	\$5,992													
<b>Total Clipper</b>	<b>15,841</b>	<b>\$145,124</b>		<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>5,631</b>	<b>\$67,452</b>
<b>Total Clipper, Park Mobile and Cash/Tickets</b>	<b>15,841</b>	<b>\$145,124</b>													
Adjustments	3,054	-\$36,349													
Transfers (Memo)	59														
Faregate Revenue	\$145,124														
Audit Revenue	\$108,775														
Adjusted Monthly Expense	\$84,128														

Route TBSF Tiburon		As of December-23					Ferry Route Performance											
Patrons:	Dec 23	Nov 23	% Chg	Dec 22	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated		
Total	6,426	7,973	-19.4%	6,207	3.5%	Total	307	237	23	259	719	13	2,100	308	2,408	30		
Avg /WD	283	336	-15.7%	255	11.1%	Avg /WD	14	10	1	11	720	0	92	15	107	20		
Avg / Sat	101	149	-32.1%	85	19.4%	Avg / Sat	4	4	0	4	675	0	25	0	25	5		
Avg / Sun/Hol	53	133	-60.5%	109	-51.9%	Avg / Sun/Hol	4	4	0	4	750	0	27	0	27	5		
<b>Passenger Revenue</b>		<b>Operating Expense</b>																
<b>Cash/Tickets</b>		Patrons		Revenue		Expense												
Blue/Gold Tix Exchg-Sausalito	0	\$0			\$661,940											<b>Park Mobile</b>		
Adult	0	\$0												Patrons		Revenue		
Senior/Disabled	0	\$0												Adult		0 \$0		
Youth	0	\$0												Senior/Disabled		0 \$0		
Adjustments	0	\$0												Youth		0 \$0		
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>												<b>Total Park Mobile</b>		<b>0 \$0</b>		
<b>Clipper</b>		Patrons		Revenue		<b>Route Performance</b>		Dec 23		Nov 23 %Chg		Dec 22 % Chg						
Adult	4,731	\$36,385			Riders per Trip		21		25 -16.3%		18 16.3%							
Senior	358	\$2,498			Load Factor (%)		2.9		3.4 -14.4%		2.5 16.4%							
Disabled	7	\$49			Riders per Hour		27.2		33.0 -17.7%		25.0 8.6%							
Youth	29	\$203			Fare Recovery (%)		6.0		7.3 -17.6%		6.0 0.3%							
<b>Limited Use</b>						Deficit per Passenger		\$105.53		\$90.91 16.1%		\$101.79 3.7%						
<b>All</b>						Cancellation Rate (%)		4.1		0.0 0.0%		1.1 269.3%						
Adult	230	\$3,220			Trip Overloads		0		0 0.0%		0 0.0%							
Senior	78	\$546			Accidents		1		0 0.0%		0 0.0%							
Disabled	0	\$0			<b>Blue And Gold</b>		<b>Rental Bike</b>		<b>ATT Park</b>		<b>Cal Games</b>		<b>All Other LU</b>					
Youth	73	\$511			Patrons		Revenue		Patrons		Revenue		Patrons		Revenue			
<b>Total Clipper</b>	<b>5,506</b>	<b>\$43,412</b>			0		\$0		0		\$0		0		\$0			
<b>Total Clipper, Park Mobile and Cash/Tickets</b>	<b>5,506</b>	<b>\$43,412</b>			0		\$0		0		\$0		0		\$0			
Adjustments	920	-\$1,166			381		\$4,277											
Transfers (Memo)	3																	
Faregate Revenue	\$43,412																	
Audit Revenue	\$42,246																	
Adjusted Monthly Expense	\$59,605																	

THIS PAGE INTENTIONALLY LEFT BLANK



# FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

*Agenda for Thursday, April 4, 2024*



**Convene at 12:00 p.m. – Adjourn by 1:10 p.m.**

**Meeting Address: Port of San Francisco, Pier 1, Room 3 & 4**

## **A. Call to Order**

## **B. Roll Call**

## **C. Approval of Minutes of February 1, 2024**

## **D. New Updates**

- 1. Larkspur Ferry Service and Parking Expansion Presentation**
- 2. Operational Issues**
  - i. Ridership Updates
    1. Overall
    2. Time of Day and Day of Week
  - ii. Service Updates
- 3. Updates and Other Items**
  - i. Vessel Updates
  - ii. Terminal Updates
  - iii. Return to Office Timeline Discussion

## **E. Committee Business**

- 1. FPAC Initiatives**
  - i. Sonoma-Marín Bike Share
- 2. Membership Recruitment Update**

## **F. Public Comment**

## **G. Adjournment**

- 1. Next Meeting: June 6, 2024**
- 2. Survey of Members to Determine Quorum**

- Attachments:
1. Summary from meeting of February 1, 2024
  2. Larkspur Ferry Service and Parking Expansion Presentation
  3. Ferry Route Performance Report for January 2024 and February 2024
    - All Routes
    - Angel Island – San Francisco Ferry Terminal (AISF)
    - Larkspur Ferry Terminal-San Francisco Ferry Terminal (LSSF)
    - Sausalito Ferry Terminal-San Francisco Ferry Terminal (SSSF)
    - Tiburon Ferry Terminal-San Francisco Ferry Terminal (TBSF)

**Public Comment Note:** During the public comment period, speakers will be allotted no more than 3 minutes to speak and will be heard in the order of sign-up. Said time frames may be extended only upon approval of the Committee Chair.

Public comments may also be submitted by e-mail to PAC@goldengate.org. Comments submitted before the meeting will be provided to the Committee members before or during the Committee meeting. Comments submitted after the meeting is called to order will be included as an attachment to the minutes for this meeting.

Upon request, the Golden Gate Bridge, Highway and Transportation District will provide written agenda materials in appropriate alternative formats to individuals with disabilities. In addition, the District will arrange for disability-related modifications or accommodations, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, telephone number and brief description of the requested materials, preferred alternative format, and/or auxiliary aid or service at least three (3) days before the meeting. Requests should be made by mail to: Amorette M. Ko Wong, Secretary of the District, Golden Gate Bridge, Highway and Transportation District, P.O. Box 29000, Presidio Station, San Francisco, CA 94129-9000; or e-mail to districtsecretary@goldengate.org; or telephone at (415) 923-2223, or the District's ADA Compliance & Program Manager at (415) 257-4416, or California Relay Service at 711.

# FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

*Minutes of Meeting of Monday, February 1, 2024*



FPAC Members Present: Chuck Hornbrook, Jordan Jaffe, Carlin Long, Chris Snell, Michael Stryker

FPAC Members Not Present: Eric Selvig

Guests Present: Zachary Adami, Port of San Francisco; Mike Ghaffary, Prospective Member; Nathan Lozier, Prospective Member

Staff Present: Christopher Bearden, Director of Ferry Operations; John Gray, Director of Ferry Engineering and Maintenance; Collette Martinez, Manager of Ferry Operations; Josh Widmann, Associate Planner

- A. Call to Order.** The meeting was called to order at approximately 12:05 p.m.
- B. Roll Call.** A roll call was taken. Two new prospective members were in attendance.
- C. Election of Officers.** As per the Bylaws, the annual election of officers took place. Chuck Hornbrook was elected Chair and Jordan Jaffe was elected Vice Chair.
- D. Approval of Meeting Minutes of August 14, 2023.** Minutes were reviewed and approved with no edits.
- E. Other Business**

## 1. Operational Issues

- a. Ridership Updates. Josh Widmann reported ridership for October, November, and December 2023. In October 2023, the combined monthly ridership on all routes compared to 2022 increased by 20 percent. Tiburon ridership dropped slightly due to cancelations from dock work. When comparing November 2023 with November 2022, ridership on all routes increased by 23 percent. Tiburon was down slightly due to the reduction of weekend trips with the new signup. December 2023 ridership compared with December 2022 increased by 33 percent. Overall ridership is still down approximately 50 percent, when compared with pre-pandemic levels. Commute ridership is still noticeably light on Mondays and Fridays compared with the Tuesday through Thursday. Michael Stryker inquired about day-of-week schedule variability to provide reduced schedules on Mondays and Fridays. Jordan Jaffe suggested more crossings on the weekends as a cost-savings tradeoff with reduced schedules on Mondays and Fridays.

- b. Service Updates. As of January 15, the new ferry schedules have been in effect, resulting in six new weekday Larkspur trips and two new weekend Tiburon trips.

## 2. Updates and Other Items

- a. Recent Ferry Division Board Items Summary. The October 27 Board action resulted in a move towards an all-high speed fleet for new vessel builds. The resulting shorter headways will allow demand to be met during peak summer season periods. The committee was informed that Spaulding vessels will be very difficult to keep CARB-compliant in the future. It was also noted that catamarans create less wake. The first Spaulding is set to retire at the end of 2027, based on current estimates. The M.V. *Del Norte* is set to retire roughly December 2026 according to the best current estimate. John Gray noted the inner San Francisco berth will receive new hydraulics soon, and the outer berth repairs will occur later in the summer. Lastly, some brief updates were provided on the Larkspur Ferry Service and Parking Expansion Study, presented to the Board in December 2023. The study projects ferry ridership will return to 2019 levels by 2031 and will continue to grow in the forecast, which went out to the year 2040. Various parking structure configurations were considered. Stakeholder outreach will continue in 2024 and 2025. By the second quarter of this year, 30 percent design plans and cost estimates will be available. By the third quarter of 2024 a draft environmental document will be prepared.
- b. Vessel Updates. No major vessel updates were provided. The M.V. *Golden Gate* has been out since April 2023 and is set to return soon.
- c. Terminal Updates. No other terminal updates were provided beyond what was stated earlier in the meeting.  
Return to Office Timeline Discussion. Prospective member Mike Ghaffary stated that he observed an uptick in in-office days per week commuting due to the new A.I. boom in San Francisco.

## F. Committee Business

### 1. FPAC Initiatives.

- a. Sonoma-Marin Bike Share. Mr. Widmann reported that Drop Mobility has been selected as the new vendor, with a target implementation date of June/July 2023.

### 2. Membership Recruitment.

- a. Updates on Recent Outreach. In addition to new members Chris Snell and Carlin Long, Mr. Widmann noted that prospective members Mike Ghaffary and Nathan Lozier were at this meeting. They introduced themselves. Nathan Lozier grew up in Marin and has lived in San Francisco for 20 years. He bikes on the Mill Valley bike path and takes the Larkspur and Tiburon routes. Mike Ghaffary grew up in the Bay Area and lives in Tiburon. He was in San Francisco for 15 years and has ridden all the ferries. He is interested in micro-mobility and works in the technology field.

- 3. **Update Bylaws with New Meeting Dates.** The Bylaws were updated with the new FPAC meeting dates, which will now be selected months on the first Thursday.

## G. Public Comments

An email comment was received regarding Tiburon a.m. schedules. There were no in-person comments.

**H. Adjournment.** Next Meeting: April 4, 2024. The committee agreed to reconvene on Thursday, April 4, 2024, from 12:00 p.m. to 1:10 p.m.

THIS PAGE INTENTIONALLY LEFT BLANK

Route 'AISF:LSSF:SSSF:TBSF'

As of January-24

Ferry Route Performance

All Routes

Patrons:	Jan 24	Dec 23	% Chg	Jan 23	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	83,547	79,526	5.1%	56,560	47.7%	Total:	1,849	1,424	59	1,483	591	13	18,264	788	19,052	30
Avg /WD	3,178	2,934	8.3%	2,230	42.5%	Avg /WD	71	52	2	54	582	0	702	33	735	22
Avg / Sat	1,398	2,604	-46.3%	1,534	-8.8%	Avg / Sat	36	33	1	34	642	0	352	8	359	4
Avg / Sun/Hol	2,008	1,564	28.4%	997	101.4%	Avg / Sun/H	36	34	1	35	642	0	352	8	359	4

Passenger Revenue

Cash/Tickets

Patrons	Revenue
B&G Tix Exch-Saus.	0 \$0
Adult	0 \$0
Senior/Disabled	0 \$0
Youth	0 \$0
Adjustments	0 \$0
<b>Total Cash/Tix</b>	<b>0 \$0</b>

Clipper

Patrons	Revenue
Adult	57,646 \$480,272
Senior	4,094 \$28,437
Disabled	258 \$1,785
Youth	448 \$3,110

Limited Use

Patrons	Revenue
Adult	7,326 \$103,200
Senior	1,934 \$13,588
Disabled	0 \$0
Youth	3,241 \$22,861
<b>Total Clipper</b>	<b>74,947 \$653,253</b>

Total Clipper, Park Mobile and Cash/Tickets

74,947 \$653,253

Adjustments	8,600	\$52,422
Transfers (Memo)	110	
Faregate Revenue	\$653,253	
Audit Revenue	\$705,675	

Adjusted Monthly Expense \$75,806

Operating Expense

Expense \$4,568,999

Route Performance

	Jan 24	Dec 23	%Chg	Jan 23	% Chg
Riders per Trip	45	48	-5.9%	37	22.1%
Load Factor (%)	7.6	8.1	-5.6%	6.3	21.3%
Riders per Hour	58.7	62.0	-5.4%	48.0	22.2%
Fare Recovery (%)	14.1	14.7	-4.1%	10.0	41.0%
Deficit per Passenger	\$47.78	\$45.12	5.9%	\$59.65	-19.9%
Cancellation Rate (%)	0.7	3.5	-80.1%	3.4	-79.5%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Blue And Gold

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

Rental Bike

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

ATT Park

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

Cal Games

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

ALL Other LU

Patrons	Revenue
7,326	\$103,200
1,934	\$13,588
0	\$0
3,241	\$22,861
<b>12,501</b>	<b>\$139,649</b>

NOTE: Blue & Gold patron count based on actual ticket count

Route AISF Angel Island	As of January-24					Ferry Route Performance										
	Jan 24	Dec 23	% Chg	Jan 23	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
<b>Patrons:</b>																
Total	4,079	4,895	-16.7%	2,494	63.6%	Total	217	172	0	172	727	7	1,682	0	1,682	30
Avg /WD	102	122	-16.8%	55	86.2%	Avg /WD	8	6	0	6	721	0	60	0	60	22
Avg / Sat	160	322	-50.3%	253	-36.6%	Avg / Sat	6	5	0	5	751	0	47	0	47	4
Avg / Sun/Hol	302	169	78.6%	93	225.2%	Avg / Sun/Hol	6	6	0	6	750	0	47	0	47	4

Passenger Revenue			Operating Expense														
Cash/Tickets	Patrons	Revenue	Expense	\$553,401													
Blue/Gold Tix Exchg-Sausalito	0	\$0															
Adult	0	\$0															
Senior/Disabled	0	\$0															
Youth	0	\$0															
Adjustments	0	\$0															
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>															
			<b>Route Performance</b>														
			<b>Jan 24</b>	<b>Dec 23</b>	<b>%Chg</b>	<b>Jan 23</b>	<b>% Chg</b>										
			Riders per Trip	19	22	-14.6%	12	56.6%									
			Load Factor (%)	2.6	3.0	-13.8%	1.8	43.6%									
			Riders per Hour	23.7	27.0	-12.4%	15.0	57.7%									
			Fare Recovery (%)	3.9	5.8	-33.2%	3.3	17.5%									
			Deficit per Passenger	\$132.58	\$110.22	20.3%	\$197.98	-33.0%									
			Cancellation Rate (%)	3.1	0.9	247.2%	12.5	-75.0%									
			Trip Overloads	0	0	0.0%	0	0.0%									
			Accidents	0	0	0.0%	0	0.0%									
			<b>Blue And Gold</b>		<b>Rental Bike</b>		<b>ATT Park</b>		<b>Cal Games</b>			<b>All Other LU</b>					
			<b>Patrons</b>	<b>Revenue</b>	<b>Patrons</b>	<b>Revenue</b>	<b>Patrons</b>	<b>Revenue</b>	<b>Patrons</b>	<b>Revenue</b>	<b>Patrons</b>	<b>Revenue</b>	<b>Patrons</b>	<b>Revenue</b>			
			424	\$6,572	0	\$0	0	\$0	0	\$0	0	\$0	424	\$6,572			
			50	\$400	0	\$0	0	\$0	0	\$0	0	\$0	50	\$400			
			0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0			
			174	\$1,392	0	\$0	0	\$0	0	\$0	0	\$0	174	\$1,392			
			<b>2,458</b>	<b>\$21,809</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>648</b>	<b>\$8,364</b>			
<b>Total Clipper, Park Mobile and Cash/Tickets</b>			<b>2,458</b>	<b>\$21,809</b>													
Adjustments			1,621	\$14,018													
Transfers (Memo)			0														
Faregate Revenue			\$21,809														
Audit Revenue			\$35,827														
<b>Adjusted Monthly Expense</b>			<b>\$9,182</b>														



**Route LSSF  
Larkapur**

**As of January-24**

**Ferry Route Performance**

Patrons:	Jan 24	Dec 23	% Chg	Jan 23	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	55,225	49,310	12.0%	33,034	67.2%	Total	918	685	0	685	440	0	11,888	0	11,888	30
Avg /WD	2,231	1,941	15.0%	1,463	52.6%	Avg /WD	36	25	0	25	426	0	460	0	460	22
Avg / Sat	718	1,299	-44.8%	454	57.9%	Avg / Sat	17	16	0	16	520	0	220	0	220	4
Avg / Sun/Hol	817	799	2.2%	328	149.2%	Avg / Sun/Hol	17	16	0	16	520	0	220	0	220	4

**Passenger Revenue**

Cash/Tickets	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>

**Operating Expense**

Expense \$2,168,596

**Route Performance**

	Jan 24	Dec 23	%Chg	Jan 23	% Chg
Riders per Trip	60	63	-4.5%	56	7.4%
Load Factor (%)	13.7	14.6	-6.4%	11.6	17.9%
Riders per Hour	80.6	85.0	-5.2%	69.0	16.8%
Fare Recovery (%)	20.7	21.0	-1.2%	15.3	35.6%
Deficit per Passenger	\$31.64	\$30.36	4.2%	\$39.92	-20.7%
Cancellation Rate (%)	0.0	5.1	-100.0%	0.7	-100.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>

Clipper	Patrons	Revenue
Adult	41,763	\$359,163
Senior	3,127	\$21,694
Disabled	207	\$1,430
Youth	294	\$2,034

Limited Use	Patrons	Revenue
All		
Adult	3,516	\$49,224
Senior	1,166	\$8,162
Disabled	0	\$0
Youth	2,219	\$15,533
<b>Total Clipper</b>	<b>52,292</b>	<b>\$457,240</b>

**Blue And Gold**

**Rental Bike**

**ATT Park**

**Cal Games**

**All Other LU**

Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
0	\$0	0	\$0	0	\$0	0	\$0	6,901	\$72,919

**Total Clipper, Park Mobile and Cash/Tickets** 52,292 \$457,240

Adjustments 2,933 \$14,922  
Transfers (Memo) 36

Faregate Revenue \$457,240  
Audit Revenue \$472,162

Adjusted Monthly Expense \$35,980

Route SSSF Sausalito	As of January-24					Ferry Route Performance										
	Patrons:	Jan 24	Dec 23	% Chg	Jan 23	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles
Total	16,715	18,895	-11.5%	14,294	16.9%	Total	372	306	29	335	750	0	2,355	385	2,740	30
Avg /WD	544	588	-7.6%	439	23.7%	Avg /WD	14	11	1	12	750	0	89	18	106	22
Avg / Sat	422	882	-52.2%	666	-36.7%	Avg / Sat	8	7	0	7	750	0	51	0	51	4
Avg / Sun/Hol	767	544	41.0%	474	61.8%	Avg / Sun/Hol	8	7	0	7	751	0	51	0	51	4

Passenger Revenue			Operating Expense		Route Performance		Park Mobile	
Cash/Tickets	Patrons	Revenue	Expense	Jan 24	Dec 23 %Chg	Jan 23 % Chg	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito			\$1,039,167				Adult	0 \$0
Adult	0	\$0		Riders per Trip	45 53 -15.2%	38 18.2%	Senior/Disabled	0 \$0
Senior/Disabled	0	\$0		Load Factor (%)	6.0 7.1 -15.6%	6.0 -0.1%	Youth	0 \$0
Youth	0	\$0		Riders per Hour	54.7 64.0 -14.6%	47.0 16.3%	<b>Total Park Mobile</b>	<b>0 \$0</b>
Adjustments	0	\$0		Fare Recovery (%)	12.4 14.3 -13.3%	8.2 51.2%		
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>		Deficit per Passenger	\$55.37 \$48.22 19.8%	\$63.71 -13.1%		
				Cancellation Rate (%)	0.0 0.8 -100.0%	2.1 -100.0%		
				Trip Overloads	0 0 0.0%	0 0.0%		
				Accidents	0 0 0.0%	0 0.0%		

Clipper			Blue And Gold		Rental Bike		ATT Park		Cal Games		All Other LU	
Patrons	Revenue		Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Adult	9,553	\$72,832									3,135	\$43,890
Senior	527	\$3,670									619	\$4,333
Disabled	39	\$271									0	\$0
Youth	73	\$509									778	\$5,446
<b>Total Clipper</b>	<b>14,724</b>	<b>\$130,951</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>4,532</b>	<b>\$53,669</b>

<b>Total Clipper, Park Mobile and Cash/Tickets</b>	<b>14,724</b>	<b>\$130,951</b>										
Adjustments	1,991	\$21,331										
Transfers (Memo)	71											
Faregate Revenue	\$130,951											
Audit Revenue	\$152,262											
<b>Adjusted Monthly Expense</b>	<b>\$17,241</b>											

Route TBSF  
Tiburon

As of January-24

Ferry Route Performance

Patrons:	Jan 24	Dec 23	% Chg	Jan 23	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	7,528	6,426	17.1%	6,738	11.7%	Total	342	261	30	291	738	6	2,339	403	2,742	30
Avg /WD	302	283	6.7%	274	10.2%	Avg /WD	14	10	1	11	736	0	94	15	109	22
Avg / Sat	99	101	-2.5%	161	-38.6%	Avg / Sat	5	5	1	6	751	0	34	8	42	4
Avg / Sun/Hol	124	53	134.8%	103	19.9%	Avg / Sun/Hol	5	5	1	6	750	0	34	8	42	4

Passenger Revenue

Cash/Tickets	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>

Clipper	Patrons	Revenue
Adult	4,679	\$35,943
Senior	335	\$2,340
Disabled	6	\$42
Youth	33	\$231

Limited Use	Patrons	Revenue
All		
Adult	251	\$3,514
Senior	99	\$693
Disabled	0	\$0
Youth	70	\$490
<b>Total Clipper</b>	<b>5,473</b>	<b>\$43,252</b>

**Total Clipper, Park Mobile and Cash/Tickets**      5,473      \$43,252

Adjustments	2,055	\$2,152
Transfers (Memo)	3	

Faregate Revenue	\$43,252
Audit Revenue	\$45,404

Adjusted Monthly Expense      \$13,403

Operating Expense

Expense      \$807,834

Route Performance

	Jan 24	Dec 23	%Chg	Jan 23	% Chg
Riders per Trip	22	21	4.8%	19	15.9%
Load Factor (%)	3.0	2.9	2.8%	2.8	6.5%
Riders per Hour	28.8	27.0	6.8%	27.0	6.8%
Fare Recovery (%)	5.3	6.0	-12.2%	5.8	-9.2%
Deficit per Passenger	\$103.35	\$105.53	-2.1%	\$96.50	7.1%
Cancellation Rate (%)	1.7	4.1	-57.9%	3.1	-44.4%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	1	-100.0%	0	0.0%

Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>

Blue And Gold

Patrons      Revenue

Rental Bike

Patrons      Revenue

ATT Park

Patrons      Revenue

Cal Games

Patrons      Revenue

All Other LU

Patrons      Revenue

0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	420	\$4,697
---	-----	---	-----	---	-----	---	-----	---	-----	-----	---------

All Routes

Patrons:	Feb 24	Jan 24	% Chg	Feb 23	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	82,462	83,547	-1.3%	69,248	19.1%	Total:	1,758	1,357	59	1,416	583	46	17,484	811	18,295	29
Avg /WD	3,305	3,178	4.0%	2,571	28.5%	Avg /WD	74	55	3	58	587	0	738	35	772	20
Avg / Sat	2,608	1,398	86.5%	2,372	9.9%	Avg / Sat	36	31	1	32	650	0	345	16	361	4
Avg / Sun/Hol	1,347	2,008	-32.9%	2,181	-38.3%	Avg / Sun/H	32	28	1	29	525	0	300	14	313	5

Passenger Revenue

Cash/Tickets

	Patrons	Revenue
B&G Tix Exch-Saus.	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
<b>Total Cash/Tix</b>	<b>0</b>	<b>\$0</b>

Clipper

	Patrons	Revenue
Adult	57,408	\$476,346
Senior	3,999	\$27,786
Disabled	253	\$1,738
Youth	355	\$2,466

Limited Use

All	Patrons	Revenue
Adult	7,521	\$106,008
Senior	2,071	\$14,599
Disabled	0	\$0
Youth	2,534	\$18,032
<b>Total Clipper</b>	<b>74,141</b>	<b>\$646,974</b>

Total Clipper, Park Mobile and Cash/Tickets

**74,141      \$646,974**

Adjustments	8,321	\$30,757
Transfers (Memo)	108	
Faregate Revenue	\$646,974	
Audit Revenue	\$677,731	

Adjusted Monthly Expense      \$118,223

Operating Expense

Expense      \$3,763,826

Route Performance

	Feb 24	Jan 24	%Chg	Feb 23	% Chg
Riders per Trip	47	45	4.2%	47	-0.2%
Load Factor (%)	8.0	7.6	5.8%	7.6	5.8%
Riders per Hour	60.7	59.0	3.0%	60.0	1.2%
Fare Recovery (%)	16.7	14.1	18.4%	11.7	42.7%
Deficit per Passenger	\$39.23	\$47.78	-17.9%	\$53.34	-26.5%
Cancellation Rate (%)	2.5	0.7	264.3%	0.6	325.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Blue And Gold

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

Rental Bike

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

ATT Park

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

Cal Games

Patrons	Revenue
0	\$0
0	\$0
0	\$0
0	\$0
<b>0</b>	<b>\$0</b>

ALL Other LU

Patrons	Revenue	Patrons	Revenue
0	\$0	7,521	\$106,008
0	\$0	2,071	\$14,599
0	\$0	0	\$0
0	\$0	2,534	\$18,032
<b>0</b>	<b>\$0</b>	<b>12,126</b>	<b>\$138,639</b>

NOTE: Blue & Gold patron count based on actual ticket count

**Route AISF  
Angel Island**

**As of February-24**

**Ferry Route Performance**

Patrons:	Feb 24	Jan 24	% Chg	Feb 23	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	5,376	4,079	31.8%	5,703	-5.7%	Total	202	160	0	160	708	12	1,566	0	1,566	28
Avg /WD	161	102	58.9%	97	65.9%	Avg /WD	8	6	0	6	713	0	62	0	62	19
Avg / Sat	394	160	145.7%	400	-1.5%	Avg / Sat	6	5	0	5	750	0	47	0	47	4
Avg / Sun/Hol	147	302	-51.1%	452	-67.4%	Avg / Sun/Hol	5	5	0	5	650	0	40	0	40	5

**Passenger Revenue**

Cash/Tickets	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>

Clipper	Patrons	Revenue
Adult	1,961	\$14,799
Senior	90	\$628
Disabled	5	\$35
Youth	54	\$378

Limited Use	Patrons	Revenue
All		
Adult	476	\$7,378
Senior	102	\$816
Disabled	0	\$0
Youth	294	\$2,352
<b>Total Clipper</b>	<b>2,982</b>	<b>\$26,386</b>

**Total Clipper, Park Mobile and Cash/Tickets**      **2,982**      **\$26,386**

Adjustments      2,394      \$12,316  
Transfers (Memo)      1

Faregate Revenue      \$26,386  
Audit Revenue      \$38,702

Adjusted Monthly Expense      \$14,397

**Operating Expense**

Expense      \$458,348

Route Performance	Feb 24	Jan 24	%Chg	Feb 23	% Chg
Riders per Trip	27	19	40.1%	26	2.4%
Load Factor (%)	3.8	2.6	44.6%	3.4	10.6%
Riders per Hour	33.5	24.0	39.7%	33.0	1.6%
Fare Recovery (%)	5.6	3.9	43.1%	6.0	-7.0%
Deficit per Passenger	\$83.03	\$132.58	-37.4%	\$103.73	-20.0%
Cancellation Rate (%)	5.6	3.1	80.9%	0.4	N/A
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>

**Blue And Gold**

**Rental Bike**

**ATT Park**

**Cal Games**

**All Other LU**

Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
0	\$0	0	\$0	0	\$0	0	\$0	872	\$10,546

**Route LSSF  
Larkspur**

**As of February-24**

**Ferry Route Performance**

Patrons:	Feb 24	Jan 24	% Chg	Feb 23	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	52,735	55,225	-4.5%	37,165	41.9%	Total	892	670	0	670	449	12	11,551	0	11,551	29
Avg /WD	2,274	2,231	1.9%	1,686	34.9%	Avg /WD	38	28	0	28	443	0	492	0	492	20
Avg / Sat	1,118	718	55.6%	655	70.6%	Avg / Sat	16	14	0	14	525	0	207	0	207	4
Avg / Sun/Hol	555	817	-32.0%	503	10.5%	Avg / Sun/Hol	14	12	0	12	450	0	176	0	176	5

**Passenger Revenue**

Cash/Tickets	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>

Clipper	Patrons	Revenue
Adult	40,437	\$346,865
Senior	2,911	\$20,201
Disabled	206	\$1,409
Youth	220	\$1,521

Limited Use	Patrons	Revenue
All		
Adult	3,444	\$48,216
Senior	1,133	\$7,931
Disabled	0	\$0
Youth	1,581	\$11,067
<b>Total Clipper</b>	<b>49,932</b>	<b>\$437,210</b>

**Total Clipper, Park Mobile and Cash/Tickets**      **49,932**      **\$437,210**

Adjustments	2,803	\$631
Transfers (Memo)	37	

Faregate Revenue	\$437,210
Audit Revenue	\$437,841

Adjusted Monthly Expense      \$56,913

**Operating Expense**

Expense      \$1,811,919

**Route Performance**

	Feb 24	Jan 24	%Chg	Feb 23	% Chg
Riders per Trip	59	60	-1.5%	66	-10.4%
Load Factor (%)	13.2	13.7	-3.9%	13.8	-4.6%
Riders per Hour	78.7	81.0	-2.8%	83.0	-5.2%
Fare Recovery (%)	23.4	20.7	13.0%	15.3	52.9%
Deficit per Passenger	\$27.15	\$31.64	-14.2%	\$40.56	-33.1%
Cancellation Rate (%)	1.3	0.0	0.0%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>

**Blue And Gold**

Patrons      Revenue

**Rental Bike**

Patrons      Revenue

**ATT Park**

Patrons      Revenue

**Cal Games**

Patrons      Revenue

**All Other LU**

Patrons      Revenue      Patrons      Revenue

0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	6,158	\$67,214
---	-----	---	-----	---	-----	---	-----	---	-----	-------	----------

Route SSSF Sausalito	As of February-24					Ferry Route Performance										
	Feb 24	Jan 24	% Chg	Feb 23	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Patrons:																
Total	17,025	16,715	1.9%	16,738	-9.1%	Total	342	282	27	309	729	10	2,165	376	2,541	28
Avg /WD	559	544	2.8%	499	12.1%	Avg /WD	14	11	1	12	745	0	88	19	107	20
Avg / Sat	909	422	115.5%	1,079	-15.7%	Avg / Sat	8	7	0	7	750	0	51	0	51	4
Avg / Sun/Hol	552	767	-28.0%	989	-44.2%	Avg / Sun/Hol	8	7	0	7	600	0	51	0	51	4

Passenger Revenue			Operating Expense				Park Mobile		Cal Games		All Other LU		
Cash/Tickets	Patrons	Revenue	Expense	Feb 24	Jan 24 %Chg	Feb 23 % Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	
Blue/Gold Tix Exchg-Sausalito			\$829,416				Adult	0	\$0				
Adult	0	\$0					Senior/Disabled	0	\$0			3,325	\$46,550
Senior/Disabled	0	\$0					Youth	0	\$0			746	\$5,222
Youth	0	\$0					<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>			0	\$0
Adjustments	0	\$0										585	\$4,095
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>										<b>4,656</b>	<b>\$56,867</b>
<b>Clipper</b>	<b>Patrons</b>	<b>Revenue</b>											
Adult	9,818	\$74,878											
Senior	537	\$3,739											
Disabled	35	\$245											
Youth	60	\$419											
<b>Limited Use</b>													
<b>All</b>													
Adult	3,325	\$46,550											
Senior	746	\$5,222											
Disabled	0	\$0											
Youth	585	\$4,095											
<b>Total Clipper</b>	<b>15,106</b>	<b>\$135,147</b>											
<b>Total Clipper, Park Mobile and Cash/Tickets</b>	<b>15,106</b>	<b>\$135,147</b>											
Adjustments	1,919	\$14,000											
Transfers (Memo)	52												
Faregate Revenue		\$135,147											
Audit Revenue		\$149,147											
<b>Adjusted Monthly Expense</b>		<b>\$26,052</b>											

Route TBSF Tiburon	As of February-24					Ferry Route Performance										
	Feb 24	Jan 24	% Chg	Feb 23	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Patrons:																
Total	7,326	7,528	-2.7%	7,642	-4.1%	Total	322	245	32	277	723	12	2,203	435	2,637	28
Avg /WD	311	302	2.9%	290	7.3%	Avg /WD	14	10	1	11	747	0	95	16	111	20
Avg / Sat	187	99	90.2%	238	-21.4%	Avg / Sat	6	5	1	6	750	0	41	16	57	4
Avg / Sun/Hol	92	124	-25.7%	238	-61.4%	Avg / Sun/Hol	5	4	1	5	475	0	33	14	46	4

**Passenger Revenue**

Cash/Tickets	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
<b>Total Cash/Tickets</b>	<b>0</b>	<b>\$0</b>

**Operating Expense**  
Expense \$664,142

Route Performance	Feb 24	Jan 24	%Chg	Feb 23	% Chg
Riders per Trip	23	22	3.4%	23	-1.1%
Load Factor (%)	3.1	3.0	4.9%	3.2	-1.7%
Riders per Hour	29.9	29.0	3.2%	33.0	-9.4%
Fare Recovery (%)	7.0	5.3	32.8%	7.2	-2.2%
Deficit per Passenger	\$86.92	\$103.35	-15.9%	\$84.73	2.6%
Cancellation Rate (%)	3.6	1.7	111.3%	2.1	71.1%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
<b>Total Park Mobile</b>	<b>0</b>	<b>\$0</b>

Clipper	Patrons	Revenue
Adult	5,192	\$39,805
Senior	461	\$3,218
Disabled	7	\$49
Youth	21	\$147

Blue And Gold	Rental Bike	ATT Park	Cal Games	All Other LU	
Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
0	\$0	0	\$0	440	\$5,012

Limited Use	Patrons	Revenue
All		
Adult	276	\$3,864
Senior	90	\$630
Disabled	0	\$0
Youth	74	\$518
<b>Total Clipper</b>	<b>6,121</b>	<b>\$48,231</b>

Total Clipper, Park Mobile and Cash/Tickets 6,121 \$48,231

Adjustments 1,205 \$3,810  
Transfers (Memo) 18

Faregate Revenue \$48,231  
Audit Revenue \$52,041

Adjusted Monthly Expense \$20,861



# PEDESTRIAN AND BICYCLE ADVISORY COMMITTEE (PBAC)



## *Agenda for Wednesday, February 7, 2024*

**Convene at 5:00 p.m. – Adjourn by 6:30 p.m.**

Golden Gate Bridge Toll Plaza, Board Room, San Francisco, CA.

**A. Call to Order (5 Minutes)**

**B. Roll Call and Introductions (5 Minutes)**

**C. Election of Officers (5 Minutes)**

**D. Consent Calendar (5 Minutes)**

- a. Approval of Meeting Minutes from November 8, 2023
- b. Modification of By-Laws – Meeting Dates

**E. Committee Business (60 Minutes)**

- a. PBAC 2024 Discussion Topics Prioritization (Michael Jones)
- b. Recent Bicycle and Pedestrian Issues/Observations - Ongoing (PBAC Members)
- c. Outreach for Vacant PBAC Spot (PBAC Members)

**F. Public Comment - 3 Minutes per Speaker (10 Minutes)**

**G. Adjournment**

Attachments:

1. Draft Minutes of November 8, 2023 PBAC

*Possible Future Agenda Items:*

- *Review of Pedestrian and Bicycle Access of Bus Transit Centers*

**Public Comment Note:** If you know in advance that you would like to make a public comment during the meeting, please email [PAC@goldengate.org](mailto:PAC@goldengate.org) with your name and item number you would like to provide comment on no later than 15 minutes prior to the start of the meeting. During the public comment period, speakers will be allotted no more than 3 minutes to speak and will be heard in the order of sign-up. Said time frames may be extended only upon approval of the Committee Chair.

Public comments may also be submitted by e-mail to [PAC@goldengate.org](mailto:PAC@goldengate.org). Comments submitted before the meeting will be provided to the Committee members before or during the Committee meeting. Comments submitted after the meeting is called to order will be included as an attachment to the minutes for this meeting.

Upon request, the Golden Gate Bridge, Highway and Transportation District will provide written agenda materials in appropriate alternative formats to individuals with disabilities. In addition, the District will arrange for disability-related modifications or accommodations, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, telephone number and brief description of the requested materials, preferred alternative format, and/or auxiliary aid or service at least three (3) days before the meeting. Requests should be made by mail to: Amorette M. Ko-Wong, Secretary of the District, Golden Gate Bridge, Highway and Transportation District, P.O. Box 29000, Presidio Station, San Francisco, CA 94129-9000; or e-mail to [districtsecretary@goldengate.org](mailto:districtsecretary@goldengate.org); or telephone at (415) 923-2223, or the District's ADA Compliance & Program Manager at (415) 257-4416, or California Relay Service at 711.

# PEDESTRIAN AND BICYCLE ADVISORY COMMITTEE (PBAC)

*Meeting Minutes for Wednesday, November 8, 2023*

**Location:** Dairy Room at Sports Basement-Presidio, 610 Old Mason Street, San Francisco, CA 94129

**Members Present:** Parker Day, Candy Doran, Dan Federman, Kevin Gammon, James Grady, Sasha Madfes, Charles Metzler, Susan Nawbary, David Pilpel, Ray Scherck, Warren Wells

**Members Absent:** David Alexander, Phoebe Ford, Timothy Hunter

**District Staff Present;** David Rivera, Deputy General Manager, Bridge Division; Josh Widmann, Associate Planner; Roberta Regan, Administrative Assistant, Planning Department

**Guests Present:** Michael Jones, Michael Jones Consulting



1. **Roll Call/Introductions.** Sasha Madfes called the meeting to order at 5:06 p.m. A quorum of members was present. The committee and staff introduced themselves.
2. **Consent Calendar.**  
**Approval of Minutes from the September 27, 2023 Meeting.** David Pilpel moved to approve the minutes with minor edits. Warren Wells provided a second. Members unanimously approved the revised meeting minutes of September 27, 2023.
3. **Committee Business.**
  - a. **Follow-Up Questions from September 27, 2023 Meeting.** Josh Widmann and David Rivera led this discussion. The following questions/issues were addressed:
    - i. **Bike Storage on Catamarans.** Josh Widmann stated that bike capacity on the M.V. *Del Norte* is 120 bicycles on the lower deck when used for Sausalito service; on the upper deck all catamarans will hold 30 bicycles.
    - ii. **Bike storage on Tiburon dock.** Bike storage is available landside at Tiburon but is not under the District's jurisdiction. The District owns the dock but leases the land underneath the dock.
    - iii. **Bridge sergeant phone number.** David Rivera provided the sergeant's number as 415-923-2230 or -2220. This office monitors calls 24/7.
    - iv. **Alexander Avenue Repaving Timeline.** Josh Widmann commented that the District's Adopted 2023-24 Budget Book states that the repaving project will begin in 2025, while the larger second phase improvement project would begin in 2026 or 2027. David Rivera said he would follow up with more information at the next meeting.
  - b. **Finalize PBAC Wayfinding Signage Recommendations.** Warren Wells recited his draft letter of the Wayfinding Signage Recommendations. Sasha Madfes and Candy Doran both remarked that the draft letter was excellent. With minor edits, the committee voted to authorize sending the letter to the Board. Josh Widmann stated that he would follow up with David Rivera to implement this action.

- c. **East Sidewalk Pavement Markings.** Michael Jones presented a PowerPoint, showing the north and south access points for pedestrians/bicycles; space issues on bicycles and pedestrians sharing the East Sidewalk; and the various current markings on the East sidewalk pavement. Discussion followed.
  - d. **Recent Bicycle and Pedestrian Issues/Observations.**
    - Susan Nawbary commented on the design of the access road on the west side of the bridge, and how a concrete pillar in the middle of the road could cause a conflict.
    - Warren Wells suggested an automatic bicycle/pedestrian counter on the bridge. David Rivera said he would research this.
    - Charles Metzler stated, as others have, the need for green paint to designate the bicycle lane on the East sidewalk. Parker Day stated the same recommendation.
  - e. **Outreach for Vacant PBAC Spot.** There was a brief discussion on possible candidates among committee members, due to Jon Herman's recent departure from PBAC. Josh Widmann told the committee to tell interested parties to request an application via the PAC mailbox at [pac@goldengate.org](mailto:pac@goldengate.org).
  - f. **Finalize 2024 Calendar.** After a brief discussion led by Josh Widmann, the committee agreed to move meetings to the second Wednesday night of selected months. The committee voted and the following schedule of meetings was approved:
    - February 7
    - April 10
    - June 12
    - August 14
    - October 9
4. **Public Comment.** None.
5. **Adjournment.** Sasha Madfes adjourned the November 8, 2023 meeting of the Pedestrian and Bicycle Advisory Committee at 6:18 p.m.

**The next meeting of the Pedestrian and Bicycle Advisory Committee will take place on Wednesday, February 7, 2024, at 5:00 p.m. The location will be communicated to members by email and posted on the District's website.**

# PEDESTRIAN AND BICYCLE ADVISORY COMMITTEE (PBAC)



## *Agenda for Wednesday, April 10, 2024*

**Convene at 5:00 p.m. – Adjourn by 6:30 p.m.**

Golden Gate Bridge Toll Plaza, Board Room, San Francisco, CA.

- 1. Call to Order (5 Minutes)**
- 2. Roll Call and Introductions (5 Minutes)**
- 3. Consent Calendar (5 Minutes)**
  - a. Approval of Meeting Minutes from February 7, 2024
- 4. Committee Business (60 Minutes)**
  - a. San Rafael Transit Center Replacement Project Presentation (Kimley-Horn)
  - b. Recent Bicycle and Pedestrian Issues/Observations - Ongoing (PBAC Members)
  - c. Outreach for Vacant PBAC Spot (PBAC Members)
- 5. Public Comment - 3 Minutes per Speaker (10 Minutes)**
- 6. Adjournment**

Attachments:

1. Draft Minutes of February 7, 2024 PBAC
2. SRTC Replacement Project Presentation

**Public Comment Note:** If you know in advance that you would like to make a public comment during the meeting, please email [PAC@goldengate.org](mailto:PAC@goldengate.org) with your name and item number you would like to provide comment on no later than 15 minutes prior to the start of the meeting. During the public comment period, speakers will be allotted no more than 3 minutes to speak and will be heard in the order of sign-up. Said time frames may be extended only upon approval of the Committee Chair.

Public comments may also be submitted by e-mail to [PAC@goldengate.org](mailto:PAC@goldengate.org). Comments submitted before the meeting will be provided to the Committee members before or during the Committee meeting. Comments submitted after the meeting is called to order will be included as an attachment to the minutes for this meeting.

Upon request, the Golden Gate Bridge, Highway and Transportation District will provide written agenda materials in appropriate alternative formats to individuals with disabilities. In addition, the District will arrange for disability-related modifications or accommodations, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, telephone number and brief description of the requested materials, preferred alternative format, and/or auxiliary aid or service at least three (3) days before the meeting. Requests should be made by mail to: Amorette M. Ko-

Wong, Secretary of the District, Golden Gate Bridge, Highway and Transportation District, P.O. Box 29000, Presidio Station, San Francisco, CA 94129-9000; or e-mail to [districtsecretary@goldengate.org](mailto:districtsecretary@goldengate.org); or telephone at (415) 923-2223, or the District's ADA Compliance & Program Manager at (415) 257-4416, or California Relay Service at 711.

# PEDESTRIAN AND BICYCLE ADVISORY COMMITTEE (PBAC)

## *Meeting Minutes for Wednesday, February 7, 2024*



**Location:** Board Room, Administration Building  
Golden Gate Bridge Toll Plaza, San Francisco, CA 94129

**Members Present:** Parker Day, Candy Doran, James Grady, Timothy Hunter, Sasha Madfes, Susan Nawbary, David Pilpel, Warren Wells

**Members Absent:** Dan Federman, Phoebe Ford, Kevin Gammon, Charles Metzler, Ray Scherck

**District Staff Present:** David Rivera, Deputy General Manager, Bridge Division; Josh Widmann, Associate Planner; Roberta Regan, Administrative Assistant, Planning Department

**Guests Present:** Director Bert Hill; Michael Jones, Michael Jones Consulting; Odin Palen.

1. **Call to Order.** Sasha Madfes called the meeting to order at 5:08 p.m. A quorum of members was present.
2. **Roll Call and Introductions.** The committee, staff, and visitors introduced themselves.
3. **Election of Officers.** Per David Pilpel's request, Josh Widmann shared *Article III: Officers, Section 2, Election of Chair and Vice Chair*, from the PBAC Bylaws, to review the rules and regulations of PBAC's election processes. Following this, Sasha Madfes moved to nominate Warren Wells for Chair. There were multiple seconds. Warren Wells was unanimously elected as Chair. Susan Nawbary then moved to nominate Sasha Madfes for Vice-Chair. James Grady and Candy Doran provided seconds. The committee unanimously elected Sasha Madfes as Vice Chair.
4. **Consent Calendar.**
  - a. **Approval of Meeting Minutes from November 8, 2023.** Warren Wells moved to approve the minutes and David Pilpel seconded but proposed that the word *recited* be replaced. Warren Wells suggested *summarized* as an alternative. With this edit, the committee unanimously approved the November 8, 2023, meeting minutes.
  - b. **Modification of Bylaws.** Josh Widmann shared *Article IV: Meetings, Section 2, Location and Time*, from the PBAC Bylaws for the committee's review. The committee voted to change meeting days from the third Wednesday to the second Wednesday of selected months. Warren Wells moved to approve the modification of Bylaws. Timothy Hunter provided a second.
5. **Committee Business.**
  - a. **PBAC 2024 Discussion Topics Prioritization.** Michael Jones reviewed the committee's accomplishments in 2023 and suggested that this meeting be used to plan for 2024. The committee agreed to utilize each of the four remaining meetings in 2024 to focus on a single high-priority District or committee project. Warren Wells stated that

PBAC could provide letters following each meeting, similar to the Signage/Wayfinding letter submitted to the Board. Small, sub- or “ad hoc” committees could be responsible to develop each letter.\* Following a lengthy discussion and review of the original list of PBAC’s priority topics, the committee determined the subject areas for the four remaining meetings of 2024:

- April 10 – San Rafael Transit Center Design and Relocation project (Presentation by consultant and District staff)
- June 12 – Alexander Avenue (Presentation by the District’s Engineering Department)
- August 14 – Sidewalk Maintenance-Storage and Special Events Policy (Presenter TBD)
- October 9 – Bus-Bicycle Interaction, i.e., bicycle parking, racks on buses (Presenter TBD).

**b. Recent Bicycle and Pedestrian Issues/Observations.**

1. Alexander Avenue: Warren Wells again mentioned the difficult left turn off the Alexander Avenue ramp. He noted that Caltrans is currently inspecting it.
2. East Bridge Sidewalk: Candy Doran asked about the motorized scooters that park around the towers on the East Sidewalk and stated how they block traffic. David Rivera said they are used by workers underneath the tower and cannot be moved.
3. East Bridge Sidewalk, low wall on south side: James Grady mentioned the low wall at the south side of the East Sidewalk, behind the Roundhouse, and how a fence is needed there. David Rivera stated that National Park Service owns this area, but he would communicate with them. Susan Nawbary asked if a letter regarding the situation would help staff.
4. Bikes on Buses: Parker Day pointed out issues with the underbelly bike racks on MCI buses. Several others agreed. This topic will be covered at a future meeting.
5. Equipment Stored on Bridge West Sidewalk: James Grady asked about the equipment that is stored on the west sidewalk. David Rivera confirmed that it is related to work on the suicide barrier/net. Although the net will be complete by April, equipment will remain on the west sidewalk to construct the electric travelers at a later date.

- c. **Outreach for Vacant PBAC Spot.** Josh Widmann reminded the committee that the District email box [PAC@goldengate.org](mailto:PAC@goldengate.org) is where interested parties should request an application. He updated the committee on recruitment efforts.

**6. Public Comment.** None.

**7. Adjournment.** Sasha Madfes adjourned the February 7, 2024, meeting of the Pedestrian and Bicycle Advisory Committee at 6:22 p.m.

**The next meeting of the Pedestrian and Bicycle Advisory Committee will take place on Wednesday, April 10, at 5:00 p.m., at the Golden Gate Bridge Board Room, San Francisco, CA.**

\*According to the Brown Act, Ad Hoc Committees are limited to committees that meet both requirements: 1) The committee is comprised solely of less than a quorum of the legislative body which created it; and 2) The committee meets for a short duration to gather information about a single subject. Ad Hoc Committees do not need to comply with the Brown Act’s notice and open meeting requirements.





# SAN RAFAEL TRANSPORTATION CENTER



Relocation Analysis, Environmental Clearance, and Preliminary Design

## GGBHTD Pedestrian and Bicycle Advisory Committee

April 10, 2024



**SAN RAFAEL**  
THE CITY WITH A MISSION





# Agenda

- Project Background
- Public Engagement Activities
- Pedestrian Improvements
- North-South Greenway Configuration
- 4<sup>th</sup> Street Crossing
- Next Steps



# SAN RAFAEL TRANSPORTATION CENTER

Relocation Analysis, Environmental Clearance, and Preliminary Design



## Role of the Transit Center

- Over 700 daily bus trips – more than pre-COVID
- 9,000 daily boardings and alightings serving equally as an access point to Downtown San Rafael and as a transfer point between services
- Large contingent of transit center users are essential workers who continued to rely on transit through pandemic and will continue to rely on transit in future



Transit Center User Demographics

Population Group	Riders on Routes Serving Transit Center	City of San Rafael Population	Marin County Population
Household Income Less than \$50k	45%	31%	25%
Minority (non-white)	69%	33%	<del>10%</del>

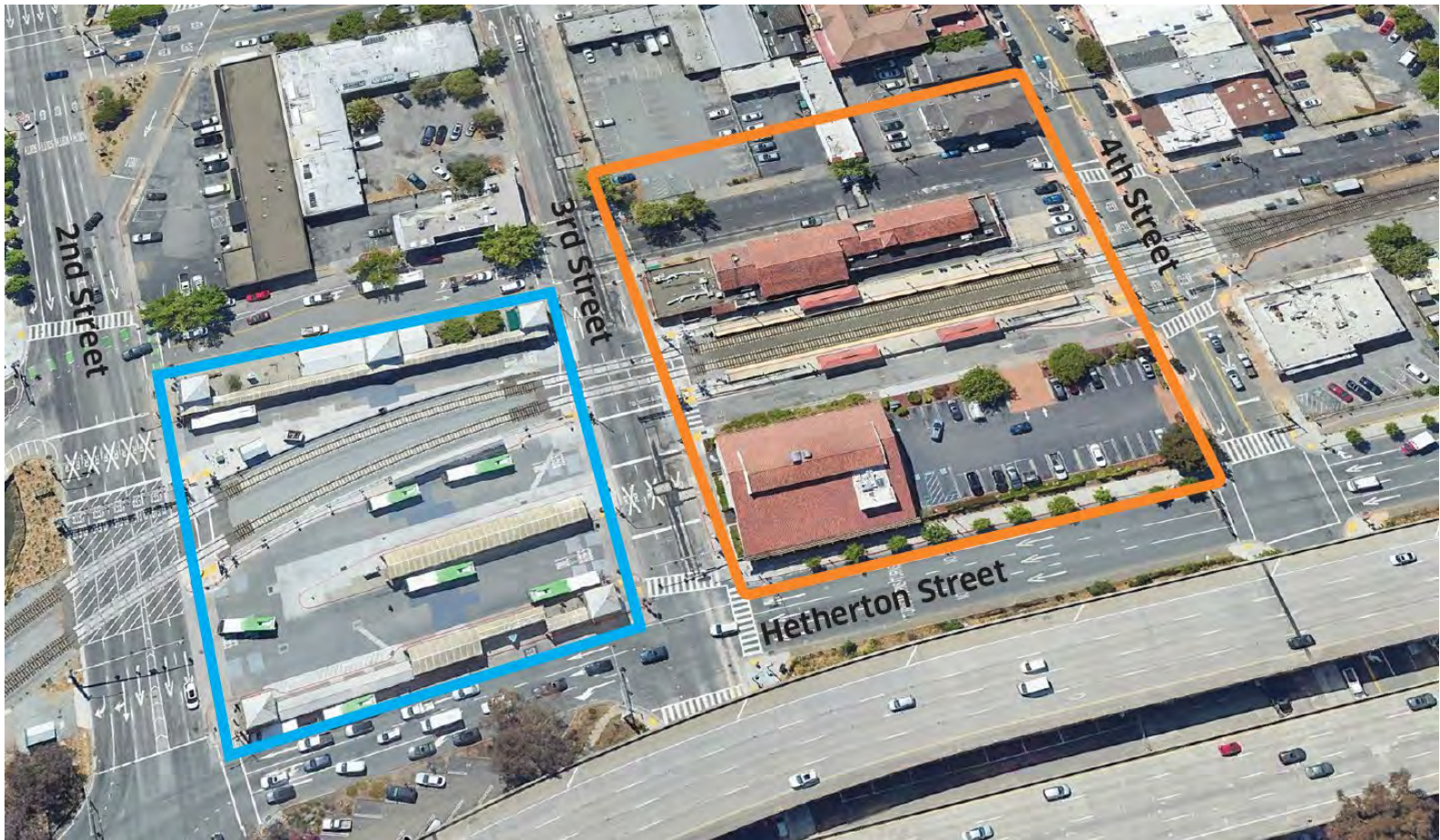


# SAN RAFAEL TRANSPORTATION CENTER

Relocation Analysis, Environmental Clearance, and Preliminary Design



## SRTC Replacement Project



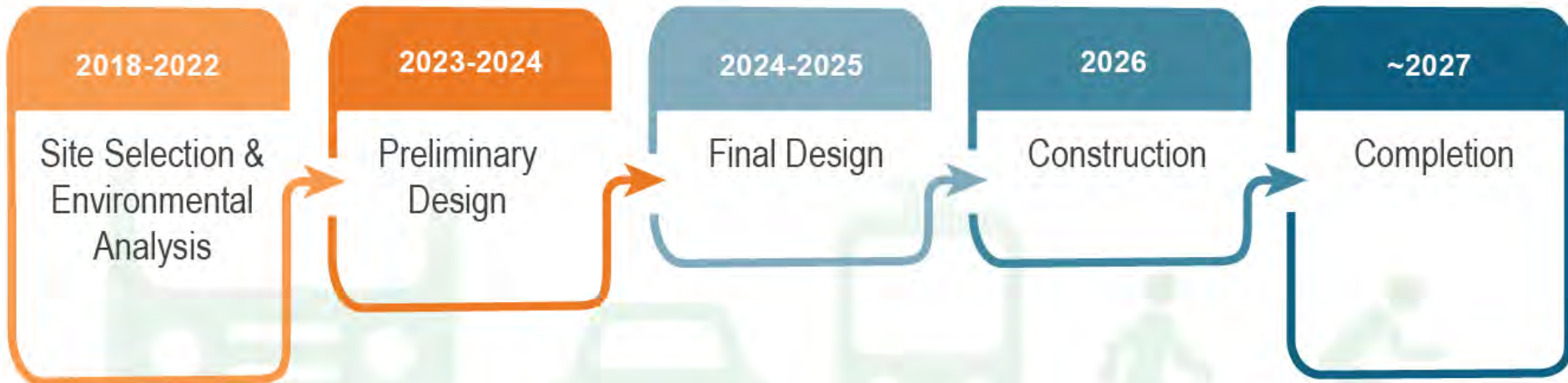
 Existing Transit Center

 New Transit Center



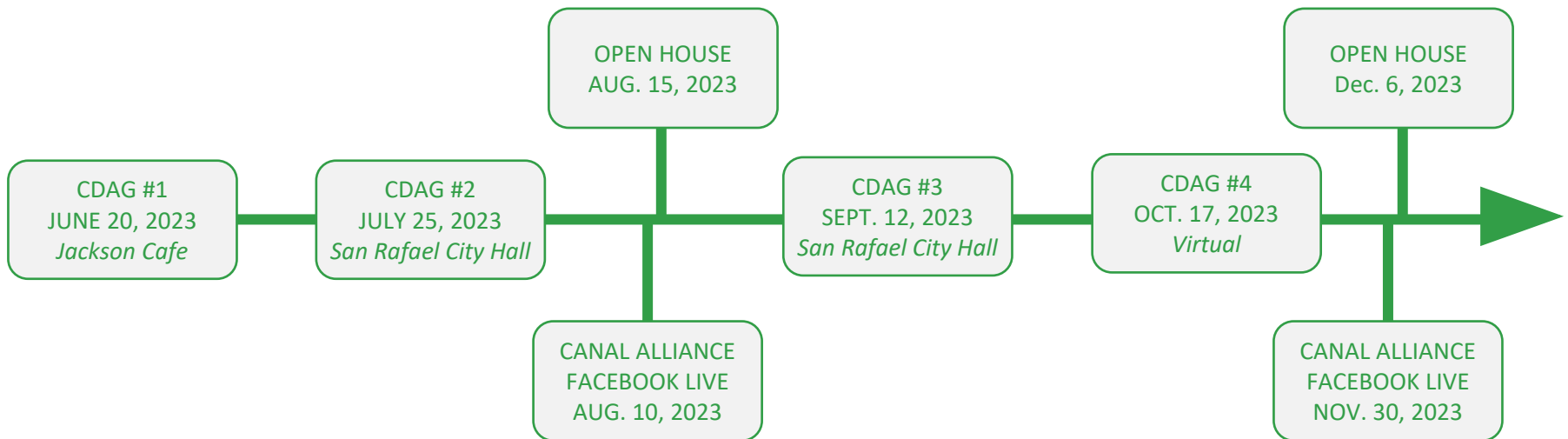
## Project Schedule

**Current stage**





## 2023 Public Engagement Activities



### Other Digital Outreach:

- ✓ Facebook and Twitter posts through the GGBHTD account
- ✓ Frequent website updates
- ✓ E-blasts to nearly 100 stakeholders and community partners
- ✓ Emails to Golden Gate Bridge District listserv, including past event attendees
- ✓ Placed 155 posters with a QR code around the Transit Center, community center, and Canal Alliance office advertising each event
- ✓ Ads in El Tecolote



## 2023 Public Engagement Activities

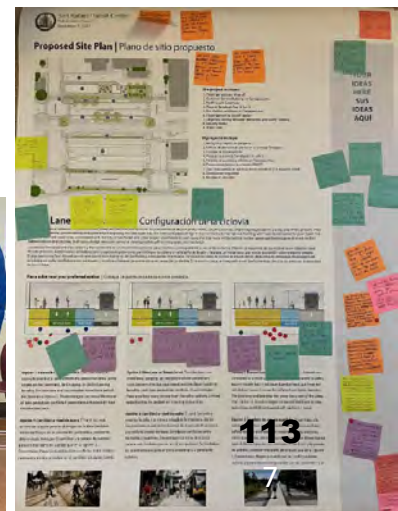
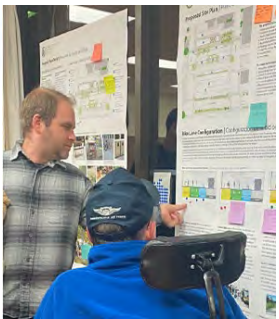
### Community Open House:

#### ✓ Open House #1

- Attended by more than 50 people
- Received a total of 158 written comments
- Additional online survey received 119 responses

#### ✓ Open House #2

- Attended by more than 60 people
- Received a total of 130 written comments





# SAN RAFAEL TRANSPORTATION CENTER

Relocation Analysis, Environmental Clearance, and Preliminary Design



## 2023 Public Engagement Activities

### Partnership with the Canal Alliance

- ✓ **Facebook Live Event #1 - (8/10/2023)**
  - Participated by 33 attendees
  - Received over 40 comments on the feed
  - Viewed by 1,100 people to-date
- ✓ **Facebook Live Event #2 - (11/30/23)**
  - Participated by 32 attendees
  - Received 30 comments on the feed
  - Viewed by 1,200 people to-date
- ✓ **In-Person Promotoras Outreach**
  - Total of 51 hours of outreach in Spanish at peak transit times
  - Distributed over 950 palm cards







# SAN RAFAEL TRANSPORTATION CENTER

Relocation Analysis, Environmental Clearance, and Preliminary Design



## 2023 Public Engagement Activities

### Community Design Advisory Group (CDAG)

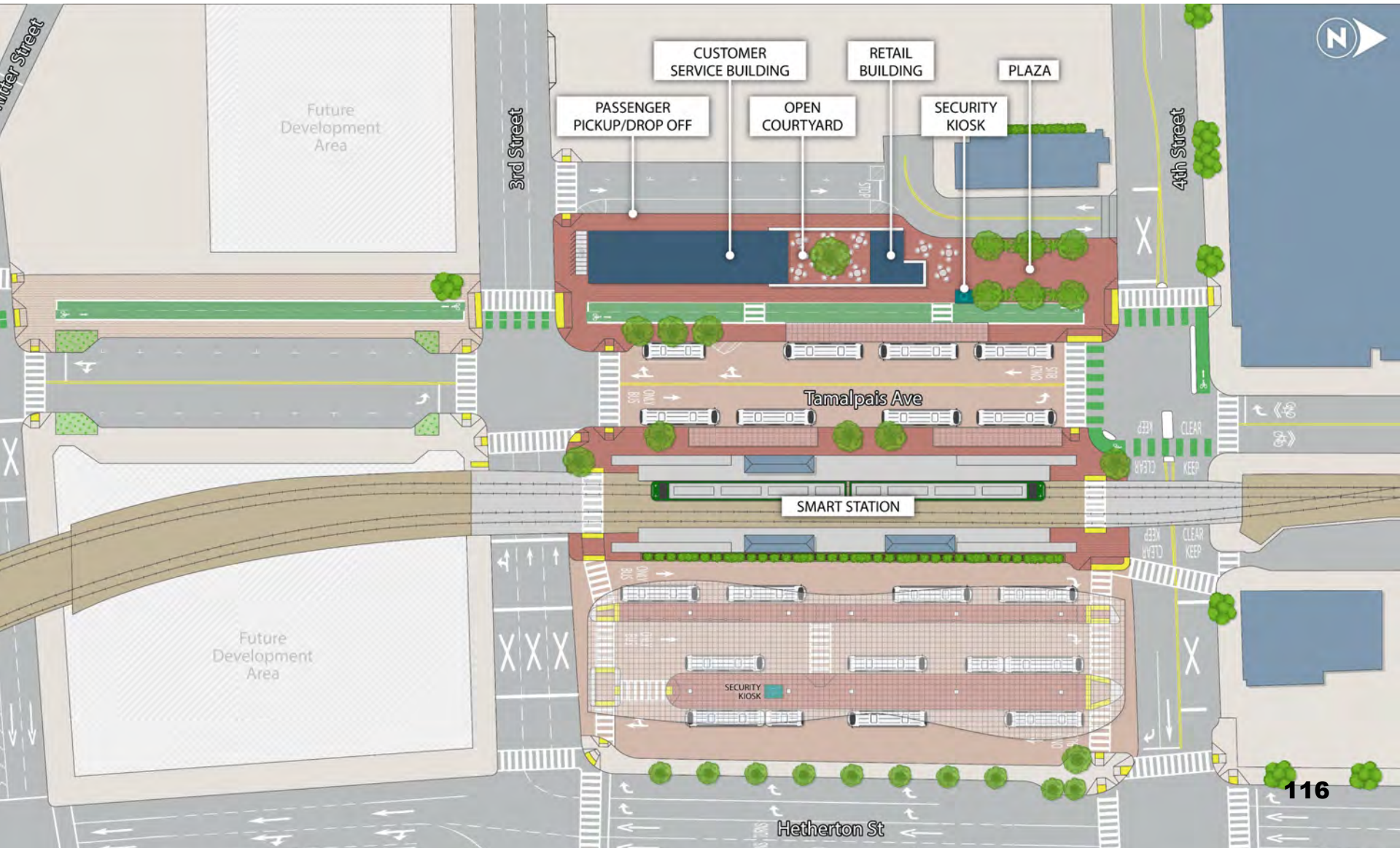
- ✓ Brought a balanced and diverse group of voices together to discuss and provide input on the design, aesthetics, amenities and features of the new transit center.
- ✓ Conducted a field walk of the existing transit center and the new site
- ✓ Served as a conduit between the District and the community
- ✓ Met four times over five months: June through October 2023





# SAN RAFAEL TRANSPORTATION CENTER

Relocation Analysis, Environmental Clearance, and Preliminary Design





# SAN RAFAEL TRANSPORTATION CENTER

Relocation Analysis, Environmental Clearance, and Preliminary Design



## Design Concept Renderings

View from within the building courtyard looking east



View of the Plaza from 4th St., Looking South



View of the Customer Service Building from Tamalpais Ave., Looking South



View of the Bus Canopy from Hetherton at 4th Street





## Proposed Pedestrian Improvements

Improvements are incorporated into each of the Project-adjacent blocks and intersections

### High-Visibility Crosswalks



### Accessible Pedestrian Signalization (APS)



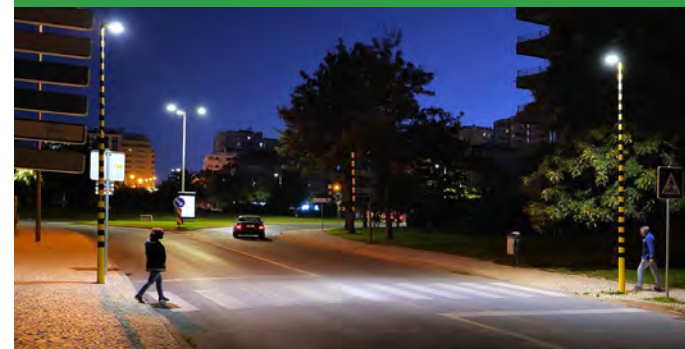
### Leading Pedestrian Interval (LPI)



### Sidewalk Widening



### Pedestrian Lighting



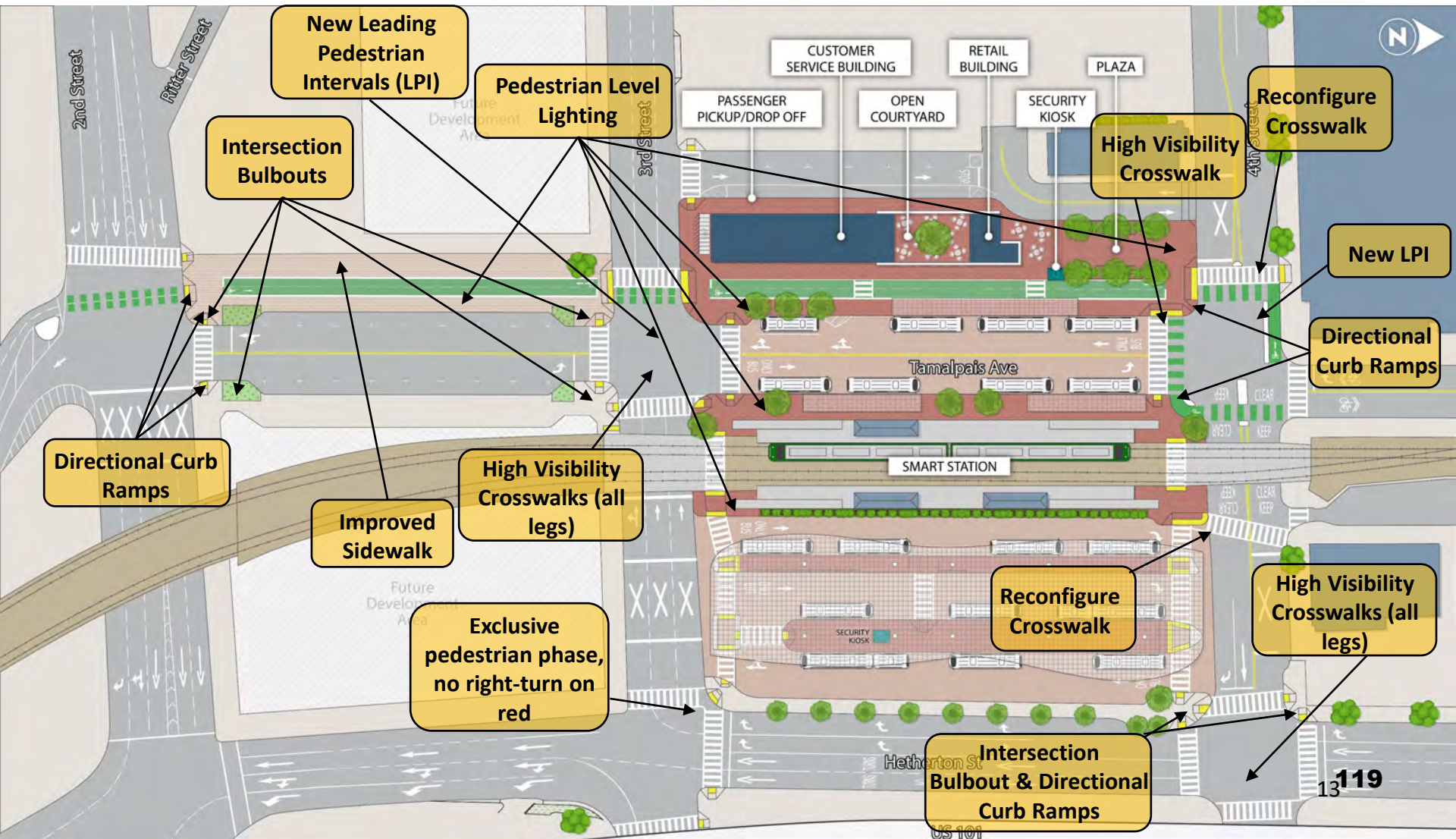


# SAN RAFAEL TRANSPORTATION CENTER

Relocation Analysis, Environmental Clearance, and Preliminary Design



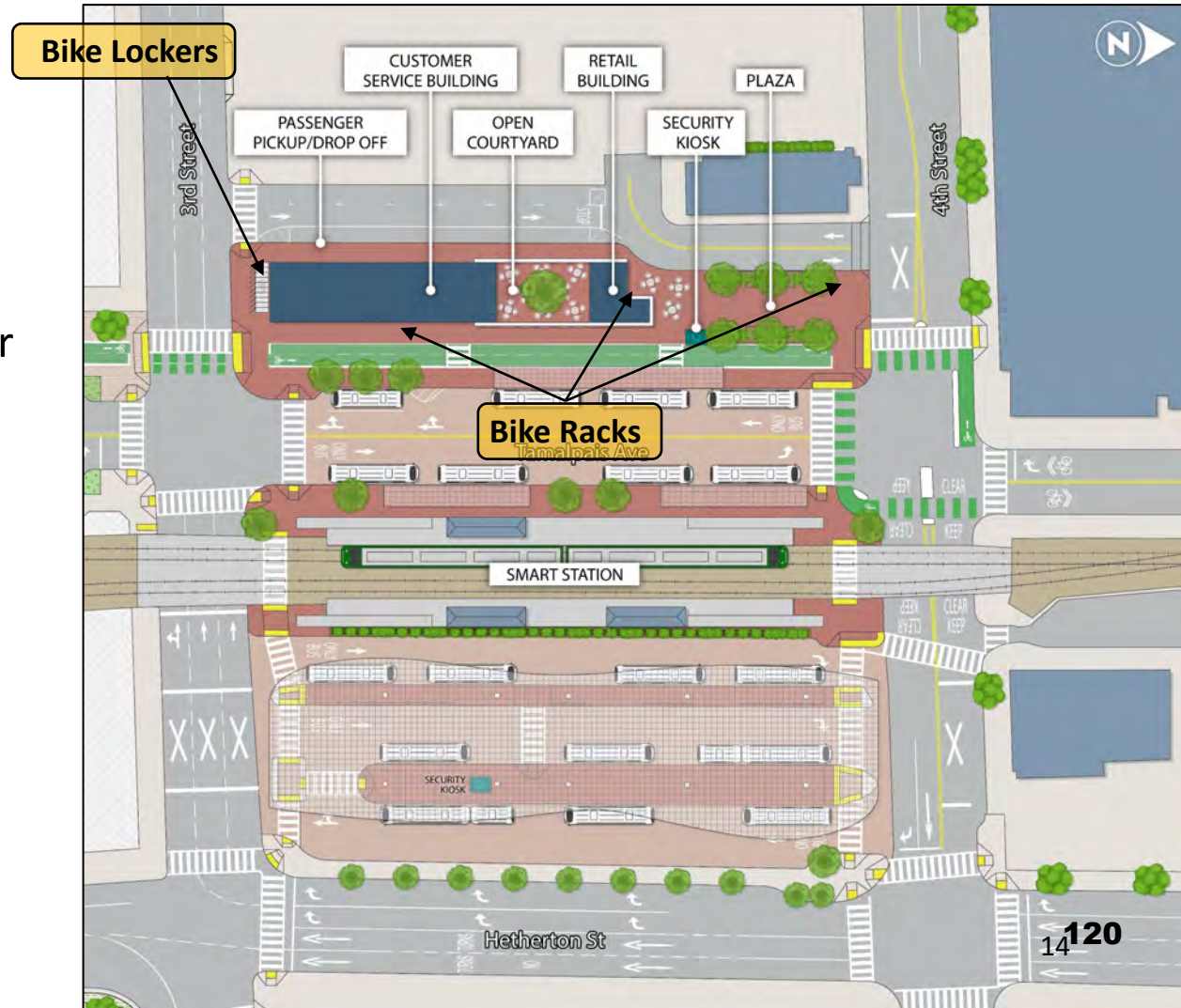
## Proposed Pedestrian Improvements





## Proposed Bicycle Parking

- **Secure Bike Parking:** 10 bike locker spaces near 3<sup>rd</sup> Street – adjacent to the Customer Service Building. Secure space for additional 20 bikes allocated.
- **Short-term Bike Parking:** 20 bike rack spaces at three different locations near the entrance and throughout the plaza



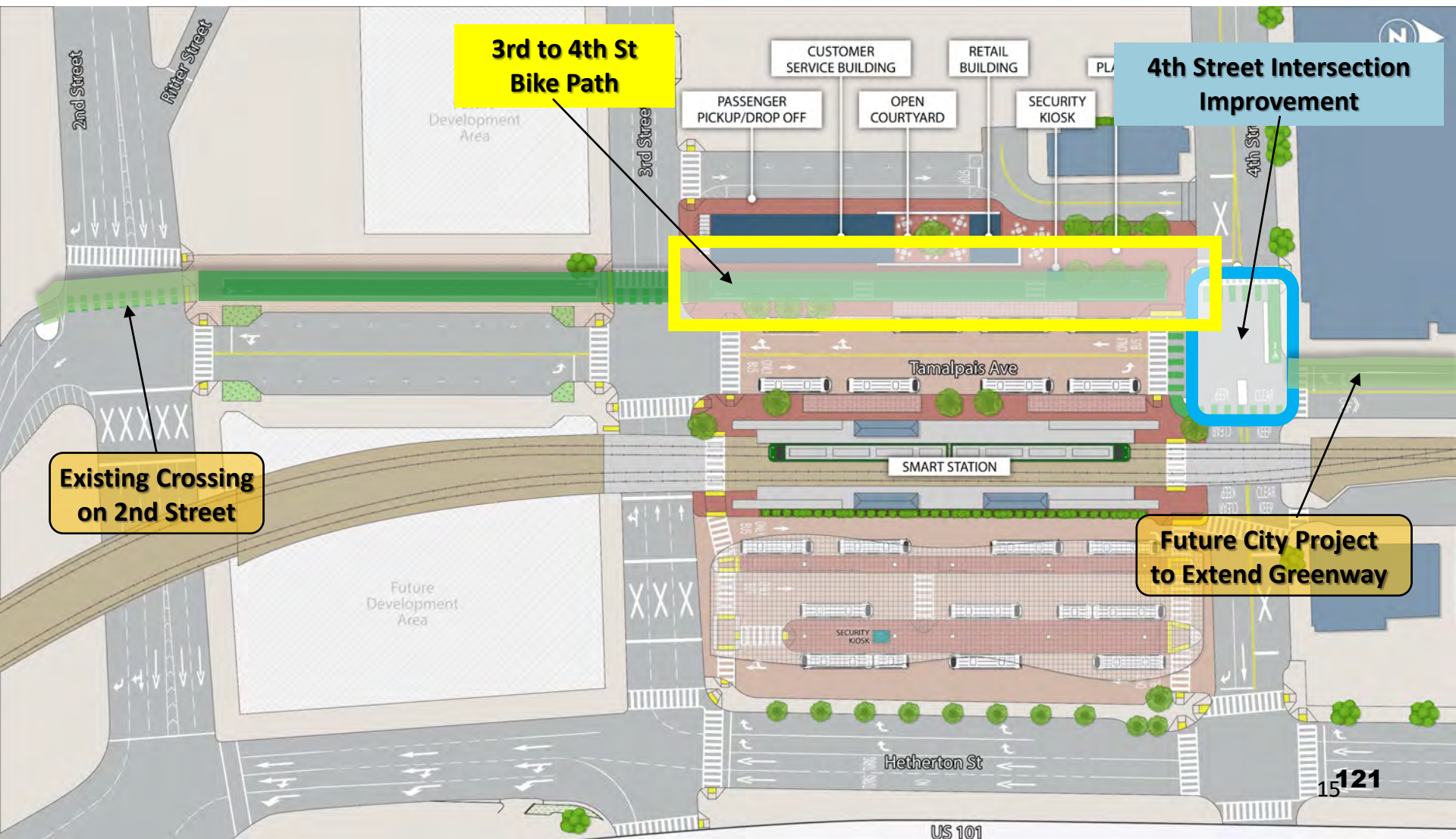


# SAN RAFAEL TRANSPORTATION CENTER

Relocation Analysis, Environmental Clearance, and Preliminary Design



## Proposed Design for North-South Greenway



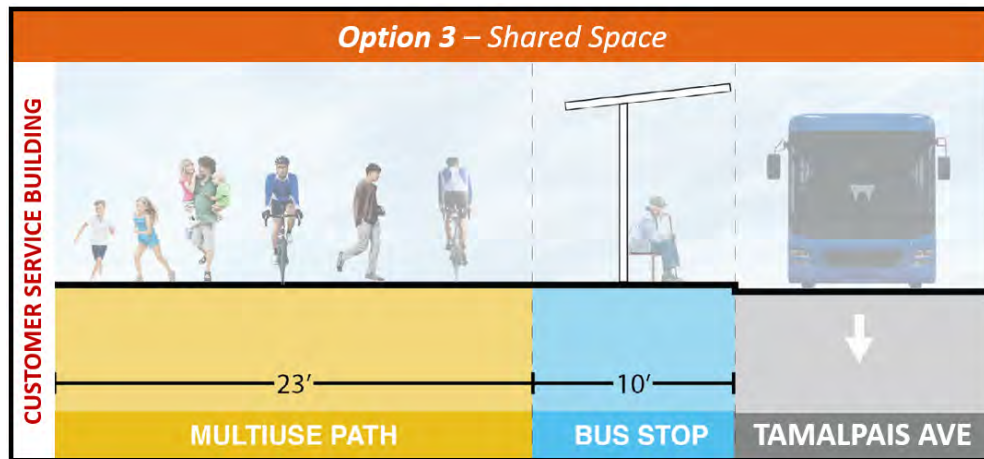
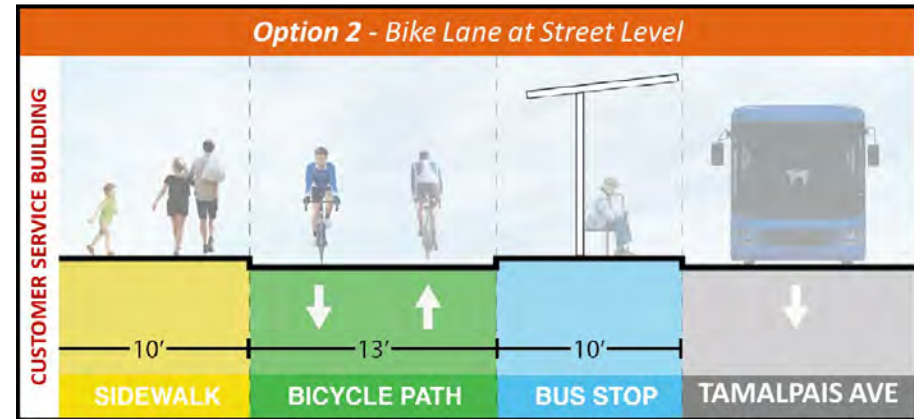
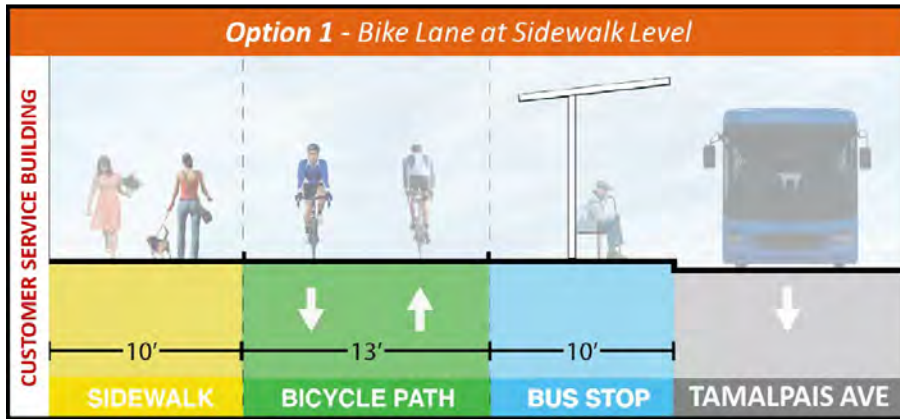


# SAN RAFAEL TRANSPORTATION CENTER

Relocation Analysis, Environmental Clearance, and Preliminary Design



## Preferred Bike Lane Configurations - *Between 4<sup>th</sup> Street and 2<sup>nd</sup> Streets*







## Potential Bike Lane Configurations Between 3rd & 4th Street



Option 1 - Bike Lane at Sidewalk Level

*Presented 3 options to the community at the 2<sup>nd</sup> Community Open House, with over 60 participants*

- Option 1: Sidewalk-Level Bike Path
  - Preferred by 50% of participants
  - \*\*\* Preferred by San Rafael BPAC \*\*\***



Option 2 - Bike Lane at Street Level

- Option 2: Bike Lane at Street Level
  - Preferred by 10% of participants

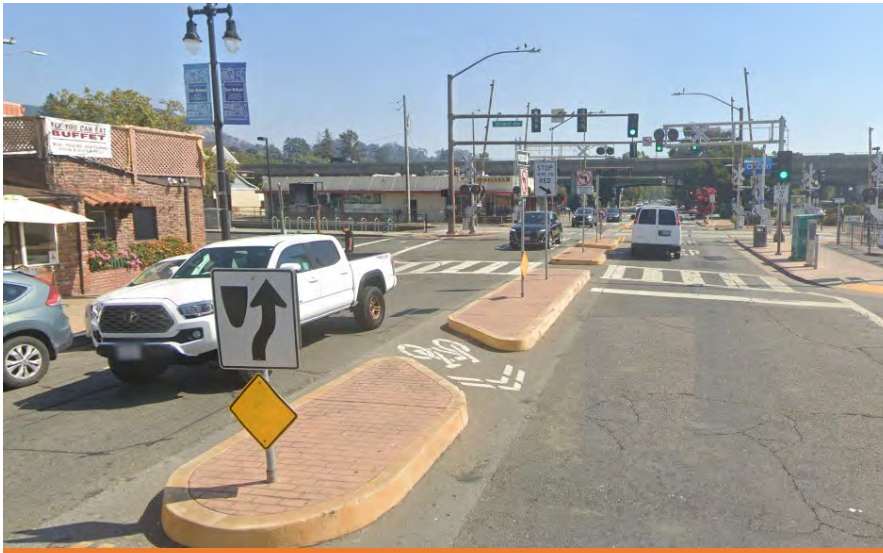


Option 3 - Shared Use Path

- Option 3: Shared Use Trail
  - Preferred by 40% of participants



## 4th Street & W Tamalpais Intersection



4<sup>th</sup> Street at W Tamalpais Ave Looking East



Tamalpais Ave Looking South at 4<sup>th</sup> Street

- Lies along North-South Greenway
- Five proposed configurations
- Coordinating with stakeholder jurisdictions regarding rail crossing and intersection configuration (CPUC, City of San Rafael, Marin Transit, Caltrans, SMART, and FRA)

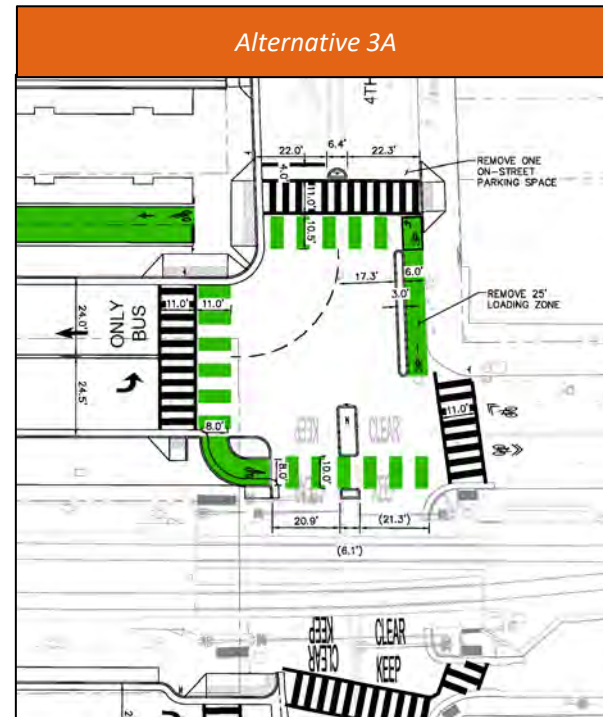
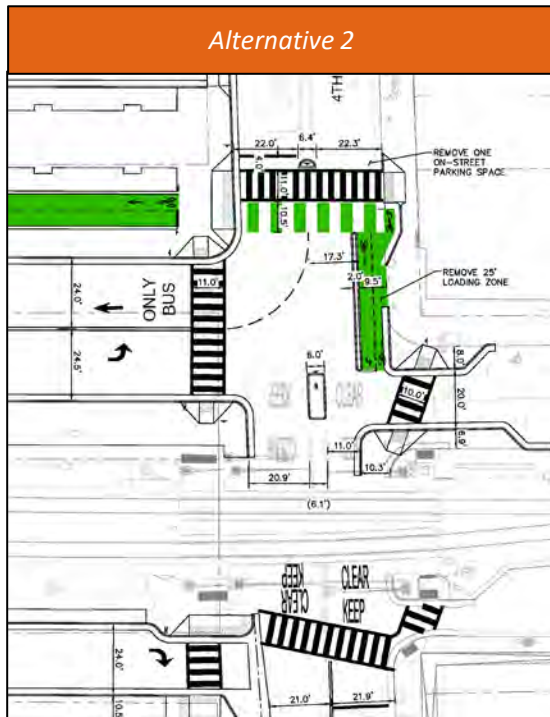


# SAN RAFAEL TRANSPORTATION CENTER

Relocation Analysis, Environmental Clearance, and Preliminary Design



## Preferred 4<sup>th</sup> Street Crossing Configurations





# Proposed Design for 4th Street & W Tamalpais Intersection

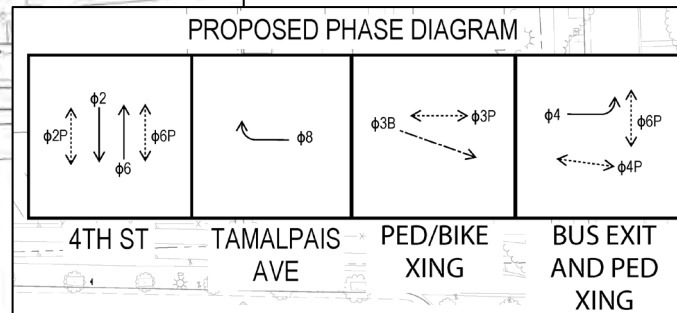
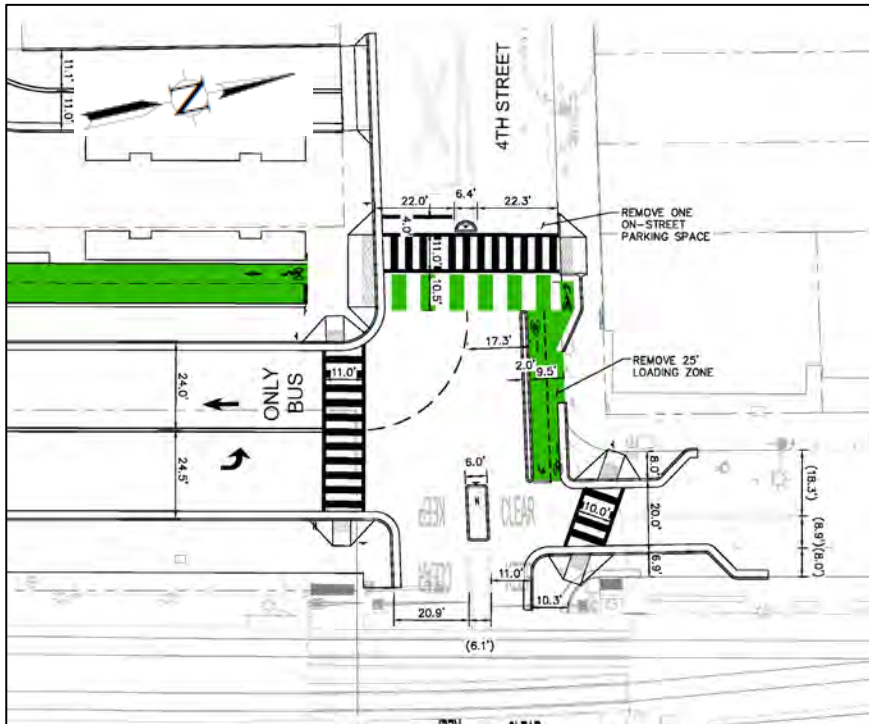
## Alternative 2

Pros:

- Connects NB and SB bicyclists across 4<sup>th</sup> Street
- Low-stress bike crossing controlled by signal with separated bike space
- Accommodates bus left-turn need

Cons:

- Impacts drainage
- Loss of loading zone on 4<sup>th</sup> Street
- Path of travel may not be as intuitive
- Pinch point in 4<sup>th</sup> Street sidewalk





# Proposed Design for 4th Street & W Tamalpais Intersection

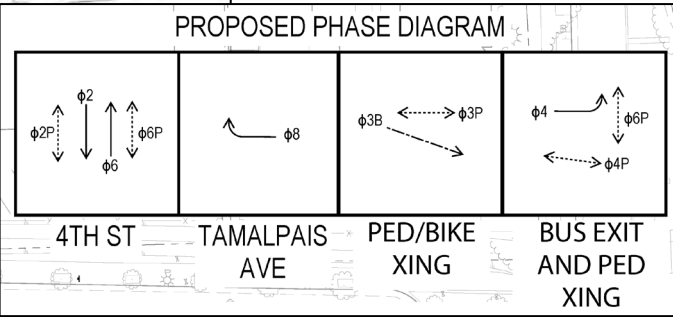
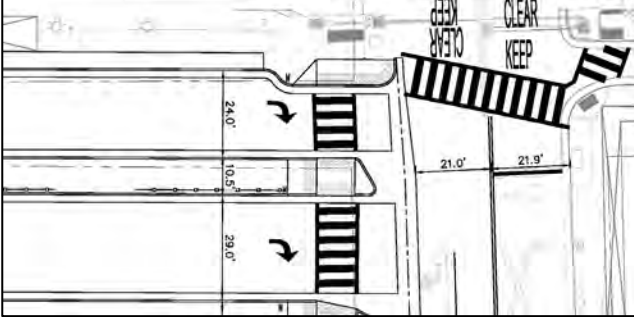
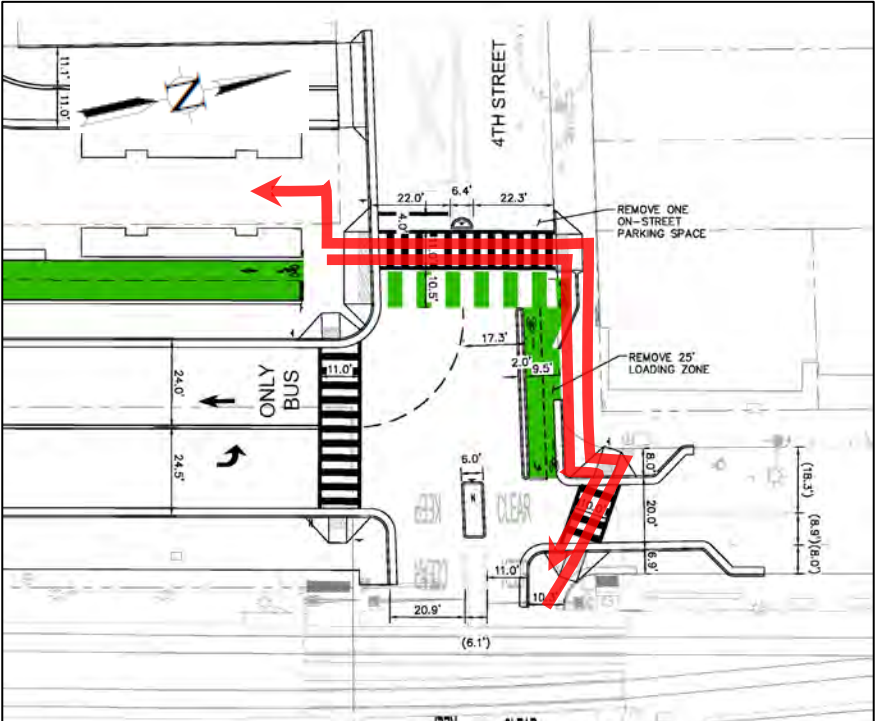
## Alternative 2

Pros:

- Connects NB and SB bicyclists across 4<sup>th</sup> Street
- Low-stress bike crossing controlled by signal with separated bike space
- Accommodates bus left-turn need

Cons:

- Impacts drainage
- Loss of loading zone on 4<sup>th</sup> Street
- Path of travel may not be as intuitive
- Pinch point in 4<sup>th</sup> Street sidewalk





## Proposed Design for 4th Street & W Tamalpais Intersection

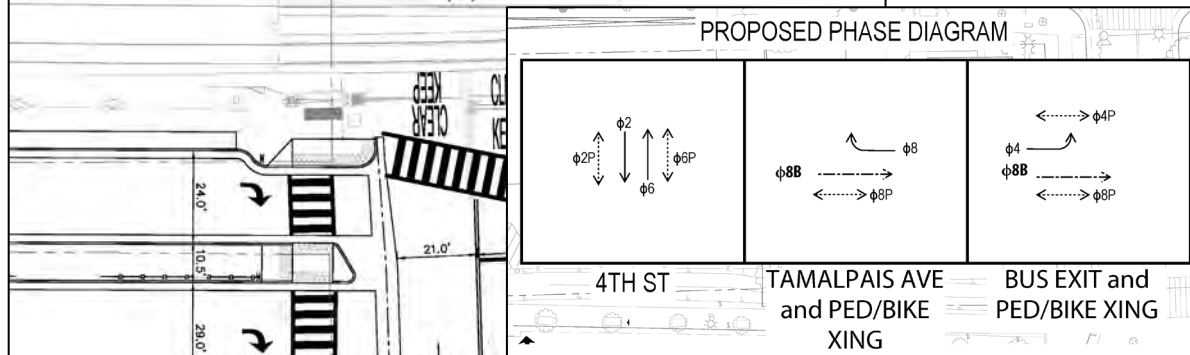
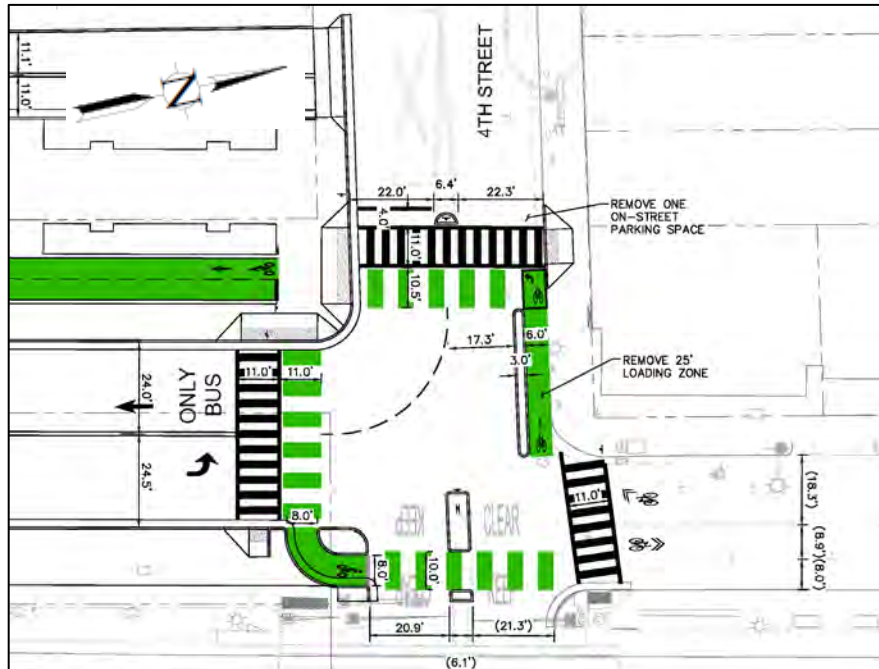
### Alternative 3A

Pros:

- Connects NB and SB bicyclists across 4<sup>th</sup> Street
- Low-stress bike crossing controlled by signal with separated bike space
- Minimal impact to drainage and no impact to sidewalk on north side of 4<sup>th</sup>
- Preserves more WB roadway width than Alt 2
- More intuitive counter-clockwise travel pattern
- Accommodates bus left-turn need

Cons:

- Adds bike crossing very close to rail crossing (possible approval hurdles)
- Loss of loading zone on 4<sup>th</sup> Street
- Requires two-stage crossing for NB cyclists





## Proposed Design for 4th Street & W Tamalpais Intersection

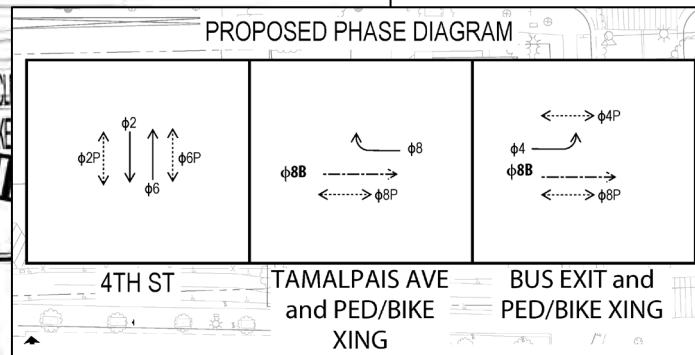
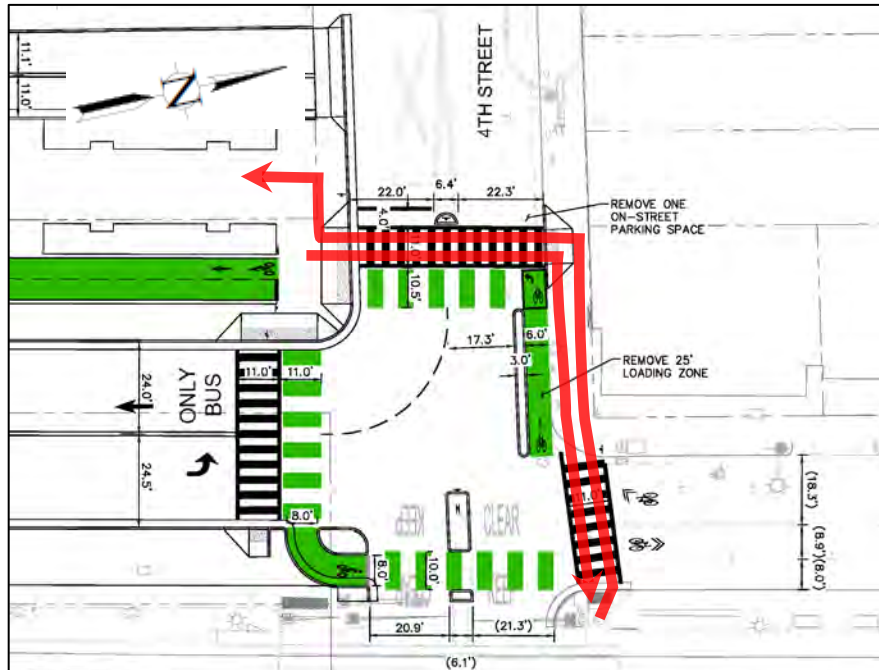
### Alternative 3A

#### Pros:

- Connects NB and SB bicyclists across 4<sup>th</sup> Street
- Low-stress bike crossing controlled by signal with separated bike space
- Minimal impact to drainage and no impact to sidewalk on north side of 4<sup>th</sup>
- Preserves more WB roadway width than Alt 2
- More intuitive counter-clockwise travel pattern
- Accommodates bus left-turn need

#### Cons:

- Adds bike crossing very close to rail crossing (possible approval hurdles)
- Loss of loading zone on 4<sup>th</sup> Street
- Requires two-stage crossing for NB cyclists





## Feedback from San Rafael BPAC (3/12/24)

- Valued extensive community engagement process
- Emphasized that this is a major regional bike facility
- Shared strong preference on Option 1 for bike lane configurations between 3rd & 4th Street
- Some preference for 4<sup>th</sup> Street crossing Alternative 2 but recommend further traffic analysis
- Suggested City further explore new connections outside of this project
  - North-South Greenway connection to Mission Ave
  - 4<sup>th</sup> Street connection to Grand Ave cycle track





## Next Steps

- Advance preliminary engineering (*Spring 2024*)
- Additional round of community engagement (*Summer 2024*)
- Obtain NEPA Clearance (*in progress*)
- Begin ROW procurement (*after NEPA clearance*)
- District to procure Final Design contract (*End of 2024*)

THIS PAGE INTENTIONALLY LEFT BLANK