

Agenda Item No. (6)(A)

### REPORT OF THE GENERAL MANAGER BOARD OF DIRECTORS MEETING OF AUGUST 28, 2020

The Honorable Board of Directors Golden Gate Bridge, Highway and Transportation District

Honorable Members:

#### GOLDEN GATE FERRY CELEBRATES 50 YEARS ON THE SAN FRANCISCO BAY

Golden Gate Ferry (GGF) celebrated its golden anniversary on August 15, marking 50 years of providing first-class ferry service between Marin County and San Francisco. During this time, GGF has provide a reliable and scenic mode of transportation for commuters and tourists, and been the eyes and ears on the Bay, providing critical emergency response to those in distress.

Due to the ongoing pandemic, the District did not plan any events to commemorate this important milestone. Over the past 50 years, Golden Gate Ferry has touched many lives and we will continue to do so, as safely as possible, in this new era. Kudos to all who have contributed to the success of the Ferry Division over the last 50 years!

#### UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS

At the March 27, 2020 regular meeting of the Board of Directors, the Board adopted Resolution No. 2020-017. In this action, the Board authorized the General Manager to continue to take necessary and appropriate actions in response to the ongoing COVID-19 pandemic and suspended Board procedural rules and policies to allow the timely execution of emergency actions, subject to the Board's review and consideration at each subsequent regularly scheduled meeting. The review of the suspension of rules and procedures appears under agenda item 10(A).

Since the start of the pandemic, nothing has been typical. Early in the pandemic, for about five weeks, toll revenues were down 70 percent. This means that the District was not even collecting enough tolls to pay for the operation and maintenance of the Bridge. Fortunately, Bridge traffic has been slowly rebounding. During the week of May 24<sup>th</sup>, traffic crossed the 50 percent threshold, so after about 2-1/2 months we started collecting enough tolls to pay for the Bridge. During those initial 2-1/2 months, the District spent money from its reserves to cover the cost of maintaining, operating and protecting the Bridge.

### **UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS** (continued)

While Bridge traffic has rebounded enough to cover the cost of Bridge operations, traffic is still down, so the amount of "toll dollars for transit" is significantly reduced, as reflected in the table below. During the week of August 9<sup>th</sup> Bridge tolls were down about 31 percent, so we are collecting about 69 percent of our normal amount. Consistent with our Mission Statement, the first 50 percent is needed for the Bridge, while the remainder (69 - 50 = 19 percent) is available for transit. The tolls of transit is 19 percent of the 50 percent for transit, so we are only collecting 38 percent (19 / 50 = 38%) of our usual toll amount for transit, or tolls for transit are down about 62 percent.

The District's revenues from tolls and transit fares were down about \$1.8 million last week as compared to the same week last year, hence our strong advocacy to Congress for additional federal funding for transit. The District's ongoing financial shortfall, coupled with these continued ridership and traffic trends means that the identification of cost reductions across all divisions is a priority.

Week of August 9, 2020								
	Bridge	% change		Bus	% change		Ferry	% change
	Aug 9-Aug 15		Aug	9-Aug 15	33.50	Au	g 9-Aug 15	
Weekly Ridership/Traffic	269,615	-33.16%		11,368	-82.15%		1543	-97.489
Weekly Revenue	\$ 2,111,085	-31.68%	\$	43,851	-86.46%	\$	11,119	-97.729
Weekly Revenue Loss	\$ (1,047,458)	-33.16%	\$	(280,018)	-86.46%	\$	(476,570)	-97.729
2019 Weekly Ridership/Traffic	403,390			63,670			61,198	
Notes:								
*State Shelter in place started 3/17								
*State Shelter in place started 3/17 **Percentage changes are based on	Year over year equi	valents						

### **CURRENT DISTRICT POSITION VACANCIES UNDER REVIEW**

In response to the District's current financial picture, the General Manager is presently reviewing vacancies to determine whether staff should proceed with or defer active recruitment. As of August 3, 2020, the following vacancies have been deferred, along with estimated monthly salary savings (not including benefit savings):

<b>Deferred Recruitment Positions</b>	Mon	•	Represented
	Salary S	Savings	Position (Y/N)
DISTRICT DIVISION			
Sr. Engineering Design Tech	\$	8,541	Y
Jr. Civil Engineer Intern	\$	3,467	N
Associate Capital & Grants Analyst Intern	\$	3,467	N
Accounting Manager	\$	10,299	N
Accounting Analyst	\$	10,299	N
Payroll Timekeeping Specialist	\$	6,697	N
Systems Administrator – PC Support	\$	8,134	Y
Human Resources Analyst (2)	\$	17,354	N
Principal, Budget & Programs Analyst	\$	11,708	N
Electronic Revenue Analyst	\$	10,299	N
Finance Administrative Analyst	\$	7,226	N
Assistant Procurement Specialists (2)	\$	14,452	N
Director of Public Affairs	\$	12,987	N
Marine Procurement Officer	\$	11,115	N
BRIDGE DIVISION			
Ironworker Apprentice	\$	7,744	Y
Electrician	\$	9,540	Y
Painters (3)	\$	28,257	Y
BUS DIVISION			
Bus Mechanic	\$	7,971	Y
Apprentice Bus Mechanic (2)	\$	12,736	Y
Apprentice Mechanic, Body & Fender	\$	6,368	Y
Bus Operator (18)	\$	96,720	Y
Mechanic, Building & Maintenance (Provisional) (2)	\$	15,943	Y
Transportation Field Supervisor	\$	9,193	Y
Scheduling Technician	\$	7,226	N
FERRY DIVISION			
Ferry Project Administrator (LT)	\$	11,116	N
Terminal Assistant	\$	5,125	Y
Seasonal Terminal Assistant (2)	\$	10,250	Y
Deckhand Baseball (2)	\$	12,230	Y
Seasonal Deckhand Lead (2)	\$	13,090	Y

#### **CURRENT DISTRICT POSITION VACANCIES UNDER REVIEW (continued)**

Seasonal Deckhand (3)	\$ 18,345	Y
Seasonal Vessel Master (1)	\$ 8,902	Y
Vessel Master Baseball (1)	\$ 8,902	Y
Seasonal Operations Supervisor (2)	\$ 18,435	Y
TOTAL:	\$ 444,138	

**Bolded** = newly addition position

#### CALPERS MEDICAL BENEFITS TRANSITION UPDATE

In June, the Board of Directors authorized the transition of District-offered medical benefits for non-represented and Amalgamated Transit Union (ATU) employees and retirees to the CalPERS health plan system, effective January 1, 2021. The ATU transition was a result of its inclusion in the new collective bargaining agreement, and non-represented employees also will transition to CalPERS for savings in the administration of District medical benefits.

As part of the transition outreach, the internal CalPERS implementation team has hosted ten virtual educational workshops to date; there are two additional meetings to be held for Amalgamated Transit Union active employees later this month. The workshops are designed specifically for each work group (ATU retirees, ATU active employees, non-represented retirees, and non-represented active employees). In these meetings, employees and retirees are informed of plan changes, educated on how the changes affects them, and provided next steps along with an implementation timeline. The team is also available to answer any questions employees or retirees have relating to the benefit changes. To date, a total of 590 people have logged on and participated in these 10 meetings. Staff has also created a special intranet page for retirees and active employees to provide more documents and resources. Traffic at these sites has been very active; there have been nearly 1,100 visits to the retiree section and nearly 300 visits to the non-represented section.

There is one more action related to the transition required of the Board, which is approval of the formal CalPERS Resolutions in September. After that, staff and CalPERS representatives will be hosting another set of virtual outreach meetings to further educate employees and retirees on specific medical plans offered, as well as to answer any questions. In October, the District will host a special Open Enrollment period, in order for the transition to occur on January 1, 2021.

### SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE M.S. SAN FRANCISCO FERRY

On November 23, 2018, the *M.S. San Francisco* Ferry ran into the District's Ferry Berths and the San Francisco Ferry Building Promenade. The vessel and facilities suffered significant damage, and immediate repairs of both the facilities and vessel were required in order to prevent the interruption or cessation of necessary District services. As reported to the Board at its December 21, 2018 and subsequent meetings, the District immediately commenced an investigation to determine the cause of the accident and an assessment of the extent of the damage to the vessel, and to the District's and Port of San Francisco's facilities.

### SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE M.S. SAN FRANCISCO FERRY (continued)

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager engaged the services of a number of firms to make the emergency repairs. These firms included: Bay Ship and Yacht, a shipyard located in Alameda, CA, for repair of the vessel; Moffat and Nichol, an engineering design consultant firm, to inspect the damage at and prepare construction documents for the District's San Francisco Ferry Terminal facilities and Port of San Francisco property; and, Power Engineering, a marine construction contractor, to actually make the repairs to District property and the Port of San Francisco's promenade. Once Power Engineering has provided the District with their estimate to accomplish the repairs to the promenade, the District will negotiate an amendment to its current contract with that firm.

The District's vessel already was repaired and returned to service. The drawings and specifications necessary to repair the District's facility are complete and the District issued a contract to Power Engineering in the amount of \$1,390,550 to perform the repairs. Repair work to the District's facility will begin in September, subject to issuance of permits from the California Regional Water Quality Control Board, and the Port of San Francisco.

The repairs to City property, the Port of San Francisco's promenade, have not yet commenced. However, the District's engineering consultant, Moffatt & Nichol has performed the required inspections, issued a report detailing the necessary repairs, and prepared an estimate in the amount of \$441,400 for the repairs. The District anticipates there will also be staff and project management/oversight costs for both the District and the Port once the project begins.

The District met with staff from the Port of San Francisco on August 12, 2020, to discuss final details and extent of the repairs necessary to the promenade, and have now agreed on the scope of repairs. The Port also indicated its willingness to assist in expediting issuance of the necessary permits for the District's marine contractor to proceed with the repairs at the District's facility

Now that the final scope of work is set, the District's engineering consultant, Moffatt and Nichol, will develop the required construction documents necessary to submit to the Port of San Francisco for final approval. At the same time, the District anticipates entering into a memorandum of understanding (MOU) with the Port of San Francisco agreeing to accomplish the work on Port property (promenade). This MOU will acknowledge, among other things, District's responsibility for the repairs and the costs. Final language will be reviewed by the District's insurer to ensure maximum coverage.

Current estimated costs to date for all activities related to the allision are \$3,025,321.25, a portion of which will be paid by the District's insurers. The General Manager will continue to provide the Board with regular updates on the status of this work, the costs, and the associated insurance reimbursements.

# SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE M.S. SAN FRANCISCO FERRY (continued)

DESCRIPTION OF ITEMS	COSTS
M.S. San Francisco – investigation (estimated)	\$110,000.00
M.S. San Francisco – repairs design	\$9,796.89
M.S. San Francisco – repairs	\$726,847.36
SF Ferry Terminal – investigation	\$ 68,000
SF Ferry Terminal - repair design	\$ 72,617
SF Ferry Terminal – construction repairs	\$1,390,550
SF Ferry Terminal – engineering construction support	\$ 29,215
Port of SF Promenade – investigation	\$ 77,270
Port of SF Promenade – repair design	\$ 35,225
Port of SF Promenade – construction repairs (estimate)	\$ 441,400
District Staff Costs – (estimate)	\$ 50,000
QA Inspections/Permits/Miscellaneous (estimate)	\$ 14,400
TOTAL COSTS	\$3,025,321.25

#### PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF JULY

For the month of July, District staff made no speeches and/or presentations.

#### SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS

For the month of July, due to the ongoing COVID-19 pandemic, the District is not issuing special event permits. Below are the dates and sponsoring agencies of expressive activities for which permits have been sought. The following application was received since last reported to the Board in the July 24, Report of the General Manager:

<b>Event Date</b>	<b>Event Title</b>	Location	Type*	Expected No.
				<b>Participants</b>
August 30, 2020	Rescue America #WalkAway Campaign	E-Sidewalk	EX	200-1000

<sup>\*</sup>Permit Types: EX – Expressive Activity and SE – Special Event

#### BRIDGE TRAFFIC FOR THE MONTH OF JULY

Bridge southbound traffic for the month of July was 1,078,655 vehicles as compared to the previous year's total of 1,701,429 vehicles, which is a -37% decrease as compared to July 2019. FasTrak® usage is 83% overall for July 2020. This compares to 86% overall for the past rolling 12-months (August 2019 – July 2020) (Attachment).

### VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF JULY

For the month of July there were the following vehicle traffic incidents to report:

GOLDEN	GOLDEN GATE BRIDGE, TOLL PLAZA, APPROACHES											
Vehicle Traffic Incident	Occurrences	Vehicles	Injuries	<b>Fatalities</b>	Location							
RE – Rear Ender	1	2	0	0	Bridge							
RE – Rear Ender	1	3	0	0	Bridge							
HB – Hit Barrier	1	1	0	0	Alexander Ave							
HB – Hit Barrier	1	1	0	0	Waldo							
HB – Hit Barrier	1	1	1	0	Toll Plaza							
HB – Hit Barrier	1	1	0	0	Toll Plaza							
RO – Roll-Over	1	1	1	0	Waldo							
O - Other	1	1	0	0	Toll Plaza							
TOTAL INCIDENTS	8	11	2	0								

#### BICYCLE INCIDENTS FOR THE MONTH OF JULY

For the month of July, there were the following bicycle incidents to report:

GOLDEN GATE BRIDGE, TOLL PLAZA, APPROACHES											
Bicycle Incidents Occurrences Bicycles Injuries Fatalities Location											
SO - Solo	1	1	1	0	E/Bridge						
SO - Solo	1	1	1	0	W/Bridge						
TOTAL INCIDENTS	2	2	2	0							

#### FERRY - TRANSPORT BICYCLE STATISTICS FOR THE MONTH OF JULY

Listed below are the Bicycle Statistics for the Sausalito Ferry service for the month of July:

Sausalito Southbound Bike Counts	
2012 Annual Total	110,397
2013 Annual Total	149,869
2014 Annual Total	192,080
2015 Annual Total	172,815
2016 Annual Total	169,685
2017 Annual Total	144,064
2018 Annual Total	116,248
2019 Annual Total	95,590
*January - July 2020	8,847

<sup>\*</sup>The Sausalito July bicycle count was 193

# FERRY - TRANSPORT BICYCLE STATISTICS FOR THE MONTH OF JULY (continued)

Listed below are the Bicycle Statistics for the Larkspur Ferry service for the month of July:

Larkspur Southbound Bike Counts	
2016 Annual Total	35,769
2017 Annual Total	30,990
2018 Annual Total	29,747
2019 Annual Total	29,828
*January – July 2020	6,125

<sup>\*</sup>The Larkspur July bicycle count was 243

# PRESENTATION OF THIRTY-YEAR SERVICE AWARD TO SONIA E. PEDLAR, ADMINISTRATIVE ASSISTANT, GENERAL MANAGER'S OFFICE, DISTRICT DIVISION

We are pleased to announce that Administrative Assistant Sonia Pedlar celebrated thirty-years of service with the District on August 22, 2020.

Ms. Pedlar joined the District as an Office Assistant in the Bus Division on August 22, 1990. In November 1991, the position title was reclassified to Office Specialist. She was promoted to Safety and Training Assistant on December 1, 1994, and the position was reclassified to Safety and Training Coordinator in December 1995. She was promoted to her current position in the General Manager's office on February 18, 2002. During her career with the District, she was selected Employee of the Month for June 1992.

Ms. Pedlar was born in San Gabriel, California, and grew up in Petaluma, California where she attended the Petaluma City Schools system during her early formative years, and attended High School in Rohnert Park after her family relocated there. Upon graduation, she attended Santa Rosa Junior College, Santa Rosa Campus and Saddleback Community College located in Orange County, California. Prior to her District service, she worked for R.A.B. Motors, Kelleher Lumber, and for IMCO Realty Services.

In her free time, Ms. Pedlar enjoys spending time with her family: sons Jarrod and Carson and daughter Mikaela, son-in-law Chad and grandson Hayden who recently turned two. She also enjoys spending time with close friends that have become family, camping, San Francisco Giants games, attending auto racing events at Sonoma Raceway in Sonoma, walking new trails in beautiful Sonoma County.

# PRESENTATION OF TWENTY-FIVE YEAR SERVICE AWARD TO KEITH NUNN, DIRECTOR OF BUS MAINTENANCE, BUS DIVISION

We are pleased to announce that the Director of Bus Maintenance, Keith Nunn celebrated twenty-five years of service with the District on August 7, 2020.

Mr. Nunn joined the District as a Bus Mechanic in August 1995. In April 2000, Mr. Nunn was promoted to Chief Mechanic in the Bus Division where his knowledge and leadership is valued and effective. In 2017, Mr. Nunn was promoted from Bus Superintendent, Fleet & Facilities to his current position of Director, Bus Maintenance.

During his career with the District, Mr. Nunn has represented the District several times at the Annual APTA International Bus Roadeo with several competitive finishes including a distinguished 2<sup>nd</sup> in the nation. He was selected Employee of the Month for February 2003. Mr. Nunn has been instrumental in the implementation of the Maximo system, and he has been an alternate member of the joint labor/management safety committee. Always striving to learn, Mr. Nunn also has received certifications from the Project Leadership Program at Dominican College, the Managers Academy at the District and holds various certificates of training for diesel engines, Anti-lock Braking System, electrical systems, transmissions and DMV employer testing. Prior to joining the District, Mr. Nunn served as an apprenticeship mechanic at Greyhound Bus Lines in San Francisco. In his free time, Mr. Nunn enjoys UTV and motorcycle off-road riding, Motorcycle Trails Competitions, hunting and competition shooting, camping and outdoor activities.

### PRESENTATION OF TWENTY YEAR SERVICE AWARD TO JOSEPH YOKOI, HOUSE PAINTER, BRIDGE DIVISION

We are pleased to announce that House Painter, Joseph Yokoi celebrated twenty years of service with the District on August 3, 2020.

Mr. Yokoi joined the District on August 3, 2000 as a Bridge Service Operator. He then transitioned to a Paint Laborer in December 2005. He then was promoted to the position of full-time House Painter on November 9, 2015.

### PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO BOBBY DAVIS, BUS OPERATOR, BUS DIVISION

We are pleased to announce that Bus Operator Bobby Davis celebrated twenty-years of service with the District on August 18, 2020.

Mr. Davis joined the District as a full-time Bus Operator on May 22, 2000.

### PRESENTATION OF TWENTY YEAR SERVICE AWARD TO DIRECTOR BARBARA L. PAHRE

We are pleased to announce that Director Barbara L. Pahre celebrated twenty years of service with the District on August 25, 2020.

Director Pahre took the oath of office joining the Golden Gate Bridge District's (District) Board of Directors of the on August 25, 2000. Director Pahre was appointed by the Napa County Board of Supervisors and is the sole representative from Napa County.

Director Pahre was elected by the Board of Directors to serve as its 43rd President from October 2019 through December 2021. President Pahre is an ex-officio member of all standing and advisory committees. In addition, President Pahre serves as a member of the Other Post-Employment Benefits (OPEB) Retirement Investment Trust Board. She also represents the District on the Sonoma-Marin Area Rail Transit (SMART) Board of Directors, and currently serves as Vice Chair of SMART.

Throughout President Pahre's career, she was employed by the Napa Valley Unified School District, serving in several administration roles, including Associate Superintendent for Human Resources and Employer Employee Relations. President Pahre was also an adjunct Professor at Chapman University and Brandman University.

President Pahre has been active in public and community service throughout her career: Member, FEMA Task Force; Immediate Past President, American Association of University Women; President, Division 65 California Retired Teachers Association; Member, State Dairy Council Advisory Board; Member, Napa County Fish & Game Commission; Member, City of Napa Open Space Committee; Member, City of Napa General Plan Review Committee; Member, City of Napa Civil Service Commission; Member, Connolly Educational Ranch Board of Directors; and, Member, Covenant Presbyterian Church Governance Board.

President Pahre earned her Bachelor of Arts degree in Child Development Education from Iowa State University, a Master of Arts degree in Education and Reading from Sonoma State University. And her Doctorate in Education Policy/Curriculum and Instruction from the University of Southern California.

Of special note, President Pahre and her husband Keith have two grown sons and four granddaughters. Their family hosted many foreign exchange students and traveled extensively.

#### EMPLOYEE OF THE MONTH – AUGUST 2020

After reviewing nominations submitted by District employees, the Employee of the Month Committee selected Matthew Dacquisto, Senior Systems Administrator in the Information Systems department as the Employee of the Month for August 2020.

#### **EMPLOYEE OF THE MONTH – AUGUST 2020 (continued)**

Mr. Dacquisto receives this prestigious award in recognition of his proactive approach to his day-to-day work tasks as well as his approach to problem solving when working on special projects. Mr. Dacquisto performed at an exceptional level throughout the District's Office 356 Migration Project. He demonstrated a deep understanding of the District's Email environment, which led to enhanced technical design discussions with both District staff and with the outside vendor.

Mr. Dacquisto has consistently shown professionalism and the willingness to help. When the vendor experienced some roadblocks for the project, Mr. Dacquisto took it upon himself to come up with solutions based on individual research and exceeded expectations in his role with thon project. Some of his solutions included creating custom power scripts and data queries, and performing advanced configurations within the Microsoft Administration Tool. These actions had a positive impact in expediting the move from the old On-Premise Email Environment to the new robust and stable Office 365 system.

Mr. Dacquisto joined the District as a Senior Systems Administrator in April 2018. Prior to joining the District, he was an IT Consultant for Think Connected in San Francisco, CA, a Network Administrator for the Ross School District in Ross, CA, and an IT Consultant for the Marin County Office of Education in San Rafael, CA.

Mr. Dacquisto was born in Greenbrae, CA, and attended Novato High, in Novato CA and then attended Empire College in Santa Rosa, CA, where he received an AA in Information Technology. Mr. Dacquisto has been a resident of Novato, CA since 1988 where he resides with his partner, Leah. He enjoys Board games, basketball, hiking, video games, spending time with family.

Respectfully submitted,

Denis J. Mulligan General Manager

DJM:jb

THIS PAGE INTENTIONALLY LEFT BLANK

### **July 2020**

#### **SUMMARY OF TRAFFIC AND TOLL REVENUE**

#### I. SOUTHBOUND TRAFFIC

		JULY				FISCAL YEAR	TO DATE		AUGUST to JULY - (Last 12 Months)			
	% of Total 2020 2019 % Change		2020	% of Total 2020 2019 %		0/ Change	2020	% of Total 2019	0/ Changa			
	2020	Traffic	2019	% Change	2020	Traffic	2019	% Change	2020	Traffic		% Change
2-Axle	1,069,279	99.1%	1,684,634	-37%	1,069,279	99.1%	1,684,634	-37%	15,299,430	99.1%	19,611,873	-22%
Multi-Axle	9,376	0.9%	16,795	-44%	9,376	0.9%	16,795	-44%	144,040	0.9%	172,305	-16%
TOTAL	1,078,655		1,701,429	-37%	1,078,655		1,701,429	-37%	15,443,470		19,784,178	-22%

#### **II. TRAFFIC RESOLUTION**

		JUĽ	<b>Y</b>		FISCAL YEAR TO DATE				AUGUST to JULY - (Last 12 Months)			
	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change
FasTrak Account Paid	900,633	83%	1,453,376	-38%	900,633	83%	1,453,376	-38%	13,335,115	86%	17,018,017	-22%
Full FasTrak Fare Paid	857,100	79%	1,395,827	-39%	857,100	79%	1,395,827	-39%	12,781,320	83%	16,325,080	-22%
Carpool/Clean Air Paid	32,686	3%	43,856	-25%	32,686	3%	43,856	-25%	406,297	3%	530,519	-23%
PWD Paid	289	0%	433	-33%	289	0%	433	-33%	4,378	0%	7,553	-42%
Non-Revenue Paid	10,558	1%	13,260	-20%	10,558	1%	13,260	-20%	143,120	1%	154,865	-8%
License Plate Account Paid	11,046	1%	19,006	-42%	11,046	1%	19,006	-42%	161,408	1%	228,212	-29%
One-Time Paid	5,210	0%	18,491	-72%	5,210	0%	18,491	-72%	117,735	1%	183,602	-36%
Invoice Paid	30,785	3%	121,893	-75%	30,785	3%	121,893	-75%	882,717	6%	1,186,423	-26%
Violation Paid	-	0%	25,368	-100%	-	0%	25,368	-100%	138,584	1%	279,105	-50%
In Process and Outstanding	130,981	12%	63,295	107%	130,981	12%	63,295	107%	807,911	5%	888,819	-9%
TOTAL	1,078,655		1,701,429	-37%	1,078,655		1,701,429	-37%	15,443,470		19,784,178	-22%

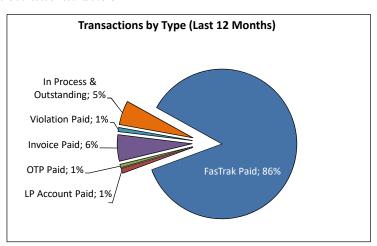
#### **III. TOTAL REVENUE COLLECTED**

JULY				FISCAL YEAR TO DATE						AUGUST to JULY - (Last 12 Months)			
2020		2019	% Change		2020			2019	% Change	2020		2019	% Change
\$ 8,369,697	\$	13,114,845	-36%	\$	8,369,697		\$	13,114,845	-36%	\$ 120,753,589	\$	146,774,109	-18%

<sup>\*</sup> Note: Total Revenue Collected is all monies received and is not directly related to the transaction counts above.

076,380,520
076,380,520
29,042,729
454,541
2,664,135
108,541,925
12,257,389
5,270,599
3,717,559
190,161
14,934,191
26.262.202
36,369,899

<sup>\*</sup> Data Since Inception includes only data for vehicles traveling in toll-paying direction. As of July 2020, counts no longer include non-vehicle transactions.



THIS PAGE INTENTIONALLY LEFT BLANK