



SPECIAL NOTICE TO SONOMA COUNTY CUSTOMERS

ASSIGNMENT OF HIGH CAPACITY (45-FOOT) BUSES CHANGES EFFECTIVE MONDAY, APRIL 6

Earlier this year, many Sonoma County customers requested the use of large over-the-road buses on their routes due to the number of passengers riding and comfort for long distance commutes.

After reviewing customer suggestions and our own operating needs, we have determined that select trips on Routes 72, 74 and 76 can have higher capacity buses assigned to them on a priority basis for a quarterly period. So, beginning April 6, 2009, and until the June 15 service changes, the trips shown on this flyer will have priority assignment of larger buses.

Here's how the process will work. Before making trip designations for the next quarter, we will examine our most recent ridership numbers to determine where the highest demand is, still using our Board policy of "more than 35 passengers." We will then designate certain trips on each route for the priority assignment of the larger buses, but will continue to use larger buses on these trips even if ridership drops. That means, however, because we are now committed to prioritizing larger buses on certain trips, it will be more difficult to move equipment around where it might be needed to meet customer load demands until the next quarterly change.

We will use the other large buses throughout the system where demand requires them based on Board policy. If there are still larger buses available, we will assign them where we can based on trip distance.

In the future, select trips for priority assignment of larger buses, will be shown in the *Transit Guide*, so the next priority review will take place before the June 15 schedule changes. Also, the District reserves the right to substitute other equipment on any given day in the event a larger bus is unavailable.

SOUTHBOUND TRIPS

Route 72	Route 74	Route 76
Santa Rosa GGT	Petaluma Blvd & Stony Point	Ely Road & York
4:45 am	6:11 am	5:05 am
5:21 am	6:39 am	6:05 am
5:48 am		6:50 am
6:45 am		

NORTHBOUND TRIPS

Route 72	Route 74	Route 76
Folsom & 7 th (SF)	Folsom & 7 th (SF)	Folsom & 7 th (SF)
2:12 pm	4:01 pm	3:05 pm
3:42 pm	5:04 pm	3:58 pm
3:58 pm	5:34 pm	4:57 pm
4:12 pm		
4:41 pm		

We appreciate your comments, questions and ideas. Hopefully, this adjustment will better serve our customers while maximizing our limited resources. If you have any questions, please feel free to call toll-free 511 (say "Golden Gate Transit," then "operator"), or complete an online comment form at www.goldengate.org/feedback/buscontactform.php.

Thank you!
Golden Gate Transit