On January 20, 2011, the District’s Advisory Committee on Accessibility (ACA) awarded the Russ Bohlke Award for Exemplary Service to Golden Gate Transit Bus Operator Rick Henderson. The award is given every two years to a bus driver, ferry crew member, or other District staff who provides exceptional service to seniors and persons with disabilities.

“This year, we were especially proud as a division because all the nominees were bus operators,” noted Rich Hibbs, Director of Bus Operations. Henderson was recognized for ensuring that people with disabilities get off at their desired stop and making sure that priority seating is open for disabled passengers. His nomination included an account where one of Henderson’s passengers with disabilities was disoriented and Henderson stopped the bus, closed the door, and got out to guide the disoriented passenger to the bench at the stop and waited for a supervisor to come and take the passenger home. The individual nominating Henderson noted that he also greets disabled passengers by first name, making them feel welcome when they ride the bus. Henderson said, “I was kind of surprised to get the award because I’m just doing my job. I try to work with the mindset of how I’d like to be treated if I were in that chair. A lot of our customers are transit dependent and it’s a humbling experience to work with them. I never take mobility for granted anymore.”

Henderson has been driving buses for Golden Gate Transit since 2006, having spent time with Sonoma County Transit and California Wine Tours prior to joining the District. This year’s award finalists were Bus Operators John Coyne, Bryan Giroux, Larry Graham, and Johnny Winata.

The award is named in honor of Russ Bohlke, one of the first members of the ACA. He served on the committee for 30 years and was directly involved with the District’s ADA compliance. Bohlke suffered a severe injury while playing football for Cal in the early 1950’s. He became active in public accessibility issues and was a tireless advocate in making transportation available and accommodating to people with disabilities. He passed away on July 4, 2009.

On Friday, December 17, 2010, the Board of Directors (Board) of the Golden Gate Bridge, Highway and Transportation District (District), elected Janet Reilly as Board President. The position carries a two-year term.

In accepting the position, Reilly stated, “This is truly an honor for me to serve the Bay Area in this capacity. I recognize and fully appreciate that we have some very difficult fiscal challenges ahead of us, but we will continue to thrive and provide our much needed bridge, bus, and ferry services. We will also undertake something very historic, unique, and meaningful to so many in the Bay Area – the celebration of the Bridge’s 75th anniversary in May 2012.”

Janet Reilly joined the Board in 2003, as one of four public members appointed by the San Francisco Board of Supervisors. She has served as Chair of the Governmental Affairs and Public Information Committee, and as a member of the Building and Operating Committee.

Reilly previously served as the Public Relations Manager for Mervyns Department Stores, as a Mayoral Aide for Los Angeles Mayor Richard J. Riordan, and as a reporter and anchor...
Sonoma County Supervisor DAVID RABBITT
Joins GGBHTD Board of Directors

On Friday, January 28, 2011, Sonoma County Supervisor David Rabbitt joined the 19-member Board of Directors (Board) of the Golden Gate Bridge Highway and Transportation District (District). Supervisor Rabbitt was appointed to this position by the Sonoma County Board of Supervisors and replaces former Sonoma County Supervisor Mike Korns.

According to Rabbitt, “Joining the District Board is a true honor, and I look forward to the challenges ahead for continuing the vital transportation service provided by both the Golden Gate Bridge and its bus and ferry transit system.”

Rabbitt was recently elected to represent Sonoma County’s 2nd District on the Board of Supervisors, beginning his four year term in January 2011. Previously, he was elected to the Petaluma City Council in 2006. Supervisor Rabbitt has been elected Chair Pro Tem for 2011 and his assigned Functional Group of County Departments is currently Criminal Justice Services. His regional assignments also include the Association of Bay Area Governments, Community Advisory Board of the San Francisco Bay Water Transit Authority, and alternate for the Northbay Watershed Association and North Coast Supervisors Association. Supervisor Rabbitt serves as a Director of the Sonoma County Water Agency as well as a Commissioner for the Sonoma County Community Development Commission.

He has been active in numerous community and civic activities, serving two terms as PTA President at McNear Elementary School (Petaluma), assisting in establishing the Petaluma City School District’s Fund Development Task Force, and serving on the Campaign Committees for Measures C and K to help raise funds for local schools. He is co-founder of Support Healthy Active Kids in Education (SHAKE) to create strong physical education and nutrition programs in Petaluma elementary schools. Supervisor Rabbitt also has spent years as a baseball and soccer coach as well as serving as a Board Member for both the Sonoma County Alliance Soccer Club and the Petaluma National Little League.

Rabbitt is an architect having earned his architectural degree at the University of Oregon and resides in Petaluma with his wife Jane and three children, Megan (19), Patrick (17), and Sarah (14).

Golden Gate Transit is seeking Members for its BUS PASSENGERS ADVISORY COMMITTEE

DO YOU:

• Use Golden Gate Transit buses regularly?
• Want to learn more about how GGT works?
• Have ideas for bus service that you want to share?

If so, BPAC is currently recruiting new members and wants to hear from you!

By participating, you can positively influence the District’s bus operations.

BPAC meets at the District office in San Rafael, (1011 Andersen Drive). Meetings occur from 6:00 to 8:00 pm on the fourth Wednesday of every other month.

If you are interested in serving on BPAC, please contact pac@goldengate.org and request an application.

Sonoma County Alliance Soccer Club and the Petaluma National Little League.

Bay to Breakers 2011 via Golden Gate

Ride the Larkspur Ferry to the Race!
EXTRA Early Morning Service Added

Sunday, May 15, 2011

The Race is On!

ROUTE 66 Muir Woods Express Returns in May 2011!

Frequent service from Sausalito Ferry Terminal and Manzanita (Pohono Street) Park-and-Ride
Service operates weekends and holidays from May through September
For more information, visit www.goldengate.org or call 511 (TDD 711).

Reilly elected Board President continued from page 1

for KGWN-TV5 Cheyenne, Wyoming. She holds a Bachelor of Arts degree from the University of California, Los Angeles and a Master of Science from the Medill School of Journalism, Northwestern University, Chicago. She resides in San Francisco with her husband and their two daughters.

The Board consists of 19 members from the District’s six counties—San Francisco, Marin, Sonoma, Napa, Mendocino, and Del Norte. Board members earn $50 per meeting day not to exceed $5,000 per year, with the exception of the President who can earn up to $7,500.

According to Rabbitt, “Joining the Group of County Departments is currently Criminal Justice Services. His regional assignments also include the Association of Bay Area Governments, Community Advisory Board of the San Francisco Bay Water Transit Authority, and alternate for the Northbay Watershed Association and North Coast Supervisors Association. Supervisor Rabbitt serves as a Director of the Sonoma County Water Agency as well as a Commissioner for the Sonoma County Community Development Commission.

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**New Ticket Machines Installed at Ferry**

Construction and installation of new ticket vending machines is now taking place at the Larkspur and San Francisco Ferry Terminals, and the Sausalito Ferry Landing. Six machines are being installed at the San Francisco Ferry Terminal, four at the Larkspur Ferry Terminal, and two at the Sausalito Ferry Landing. The new machines will allow customers to purchase ferry tickets and Clipper cards, as well as add value to their Clipper cards. The machines will accept cash and major credit cards.

Once the machines are installed, testing will take place, followed by a “soft launch” period for customers to use and actively test the equipment prior to full implementation in late spring 2011.

While the new machines are being tested and installed (and the old Clipper machines are out of service), customers may add value to their Clipper card at the ticket booth or Bay Crossings in the San Francisco Ferry Building. For convenience, customers are encouraged to sign up for Autoload to have value automatically added when their Clipper card balance gets low. Sign up for Autoload at www.clippercard.com.

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**COMMUNITY OPEN HOUSE and PUBLIC HEARINGS**

to Consider a Proposed Golden Gate Bus and Ferry Fare Increase

**Public Open Houses**

**Thursday, March 10, 3:30-6 p.m.**
San Francisco Ferry Terminal
Ferry Building
San Francisco, CA

**Tuesday, March 15, 5-7 p.m.**
Beverly C. Wilson Hall
Petaluma Fairgrounds
175 Fairgrounds Drive
Petaluma, CA

**Tuesday, March 22, 4:30-7 p.m.**
The Whistlestop Wheels
930 Tamalpais Avenue
San Rafael, CA

**Public Hearings**

**Wednesday, March 16, 6-8 p.m.**
Santa Rosa City Council Chambers
100 Santa Rosa Avenue
Santa Rosa, CA

**Wednesday, April 6, 6 p.m.**
The Whistlestop Wheels
Jackson Cafe Room
930 Tamalpais Avenue
San Rafael, CA

**Thursday, April 7, 9:30 a.m.**
Board Room
Administration Building
Golden Gate Bridge Toll Plaza
San Francisco, CA

For a full report on this proposal or Public transit options to the open house, visit www.goldengate.org or call 511 (say “Golden Gate Transit,” then “operator”). Comments will be received at the open houses, at the Public Hearings, by email at publichearing@goldengate.org, or in writing (no later than 4:30 pm, April 7, 2011) to:

Janet S. Tarantino, Secretary of the District
Golden Gate Bridge, Highway and Transportation District
PO. Box 9000, Presidio Station, San Francisco, CA 94129-0601

For more information, visit www.goldengate.org

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**WE FIND ERRORS THAT MAY TURN INTO BIGGER REFUNDS WITH SECOND LOOK FREE**

with this coupon!

If you didn’t use H&R Block last year, bring in your return for a Second Look® Review. Last year, we found errors on 2 out of 3 tax returns prepared by someone else.¹ We’ll check for missed deductions and credits, to help make sure you get the maximum refund you’re entitled to. We’ll also certify whether or not your original return is accurate.² Never settle for less.⁵

Call or visit us now.

hblock.com | 800-HRBLOCK

coupon code: 50584

¹ Error rates are for tax season 2010. Fees apply for Second Look® reviews or if you have us prepare a corrected or amended return. If H&R Block makes an error on your return, we’ll pay resulting penalties and interest. If you are a client, we’ll explain your audit notice and the documentation you should provide to the auditor.

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Golden Gate Larkspur Giants Ferry takes you to all Giants home games.
NOTICE TO CUSTOMERS

Bus Service Adjustments

Effective Sunday, March 13, 2011

Golden Gate Transit schedules are adjusted quarterly to ensure system efficiency.

Routes 2, 18, 27, 45, 58 and 70:
Schedules adjusted up to 6 minutes to improve connections and running times.

Route 10 Weekend trips no longer serve Manzanita and Strawberry. For alternate service, see Routes 17, 19, or 22. Northbound weekend schedule revisions.

Route 19 Northbound weekend schedule revisions to improve connections with Route 10.

Route 44 Northbound 5:06 pm trip has been adjusted to leave 7 minutes earlier through all timepoints.

Route 54 Southbound trips no longer serve Redwood & Olive. Board Route 54 at Redwood & Rush Creek.

Route 58 Route now serves Rowland Park & Ride lot.

Route 70 Northbound weekend 11:49 am trip and 5:49 pm trip canceled.

Route 93 Southbound 6:40 am trip canceled. Alternate service is available on Route 101.

Route 101 Northbound weekday 4:29 pm trip to Novato added.

Route 126 Afternoon schedule adjustments.

For new schedules, pick up the Spring 2011 Transit Guide on your bus or ferry, visit www.goldengate.org or call toll-free 511 or 711 (TDD) &.

Pardon Our Grime!

Thanks for your patience while our bus wash rack and water reclamation system is under construction. We’re looking forward to the project’s completion shortly and a return to sparkly clean buses.

BIKE TO WORK DAY

Thursday, May 12, 2011

For more information, visit www.511.org

In January 2012, Golden Gate Transit will celebrate 40 years of bus service. Please help us recall our history — and yours — by sending us your memories of riding Golden Gate Transit.

Did you form special bonds with your fellow commuters? Did you have a favorite driver? Do you remember the floods of 1982?

If you have a favorite story to share about Golden Gate Transit, please visit www.goldengate.org/40thanniversary.php

Golden Gate Transit Change Card

Subject to all rules, regulations and charges approved by the Golden Gate Bridge, Highway and Transportation District.

DO NOT BEND – KEEP DRY – AVOID MAGNETS
NON-REFUNDABLE - NOT EXCHANGEABLE.
CARD HAS NO CASH VALUE

Important Notice about Golden Gate Transit Change Cards

If you are paying your bus fare with cash and are due change, you MUST inform the driver BEFORE putting money into the farebox. The driver will then program the farebox to issue a change card.

Thank you for your cooperation.