



## **COMMUNICATIONS**

### **BOARD OF DIRECTORS MEETING**

**August 12, 2005**

1. Letter from Thomas Harrison and Family to District Secretary Janet S. Tarantino, dated July 28, 2005, expressing his gratitude for adjourning the Board of Directors meeting in memory of his wife, Maryanne, the late First Vice President of the Board of Directors.
2. Letter from Patrick Wm. Connolly, Disabilities Rights, Enforcement, Education, Services (DREES) to Golden Gate Bridge, Highway & Transportation District, received August 1, 2005, expressing his concerns regarding the rehabilitation of veterans with disabilities.
3. Letter from the Senate Rules Committee, California Legislature, to Golden Gate Bridge, Highway & Transportation District, dated August 2, 2005, announcing the appointment of William A. Kempton of Folsom as Director of the Department of Transportation.
4. Letter from Joshua Huston to President Maureen Middlebrook, dated July 15, 2005, expressing his disappointment regarding Golden Gate Transit's customer service.
5. Letter from President Maureen Middlebrook to Joshua Huston, dated August 5, 2005, in response to Mr. Huston's letter dated July 15, 2005, apologizing for the difficulties he experienced receiving responses from customer service representatives, explaining technical issues with the District's telephone system and clarifying the District's policy regarding reimbursement of cab fares.
6. Letter from David R. Albert to Second Vice President Albert J. Boro, received July 14, 2005, expressing his concerns regarding an incident with a Golden Gate Transit Bus Operator at Marin General Hospital.
7. Letter from Second Vice President Albert J. Boro to David R. Albert, dated August 5, 2005, apologizing for the bus operator's conduct.
8. Letter to Edward and Clarissa Hamilton from President Maureen Middlebrook, dated August 5, 2005, in response to Mr. and Mrs. Hamilton's letter dated June 24, 2005 (which expressed their concerns regarding the unprofessional manner in which a Bus Supervisor behaved toward tour bus operators driving Tower Tours buses), apologizing for the Bus Supervisor's conduct.

**PHYSICAL SUICIDE DETERRENT SYSTEM ON THE GOLDEN GATE BRIDGE**

<b>SUPPORT</b>		
Electronic Communications Received from Individuals 7/20/05 to 8/10/05	1	
Electronic Communications Received from Groups/Organizations	0	
Non-Electronic Communications Received from Individuals 7/20/05 to 8/10/05	0	
Non-Electronic Communications Received from Groups/Organizations	0	
<b>TOTAL SUPPORT FROM THIS REPORTING (7/20/05-8/10/05)</b>	<b>1</b>	
<b>TOTAL SUPPORT FROM LAST REPORTING (7/6/05-7/20/05)</b>	<b>1</b>	
<b>GRAND TOTAL TO DATE</b>		<b>1,529</b>

<b>OPPOSE</b>		
Electronic Communications Received from Individuals 7/20/05 to 8/10/05	2	
Non-Electronic Communications Received from Individuals 7/20/05 to 8/10/05	0	
Non-Electronic Communications Received from Groups/Organizations	0	
<b>TOTAL OPPOSITION FROM THIS REPORTING (7/20/05-8/10/05)</b>	<b>2</b>	
<b>TOTAL OPPOSITION FROM LAST REPORTING (7/6/05-7/20/05)</b>	<b>1</b>	
<b>GRAND TOTAL TO DATE</b>		<b>370</b>

<b>GENERAL</b>		
<b>TOTAL GENERAL COMMENTS RECEIVED FROM THIS REPORTING (7/20/05-8/10/05)</b>	<b>0</b>	
<b>TOTAL GENERAL COMMENTS RECEIVED FROM LAST REPORTING (7/6/05-7/20/05)</b>	<b>0</b>	
<b>GRAND TOTAL TO DATE</b>		<b>59</b>

<b>GRAND TOTAL PHYSICAL SUICIDE DETERRENT COMMENTS TO DATE</b>	<b>1,958</b>
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**STRATEGIC PLAN FOR ACHIEVING LONG-TERM FINANCIAL STABILITY**

**A. Bridge Toll Increase**

<b>SUPPORT</b>		
Electronic Communications Received from Individuals 7/20/05 to 8/10/05	0	
Non-Electronic Communications Received from Individuals 7/20/05 to 8/10/05	0	
Non-Electronic Communications Received from Groups/Organizations	0	
<b>TOTAL SUPPORT FROM THIS REPORTING (7/20/05-8/10/05)</b>	<b>0</b>	
<b>TOTAL SUPPORT FROM LAST REPORTING (7/6/05-7/20/05)</b>	<b>0</b>	
<b>GRAND TOTAL TO DATE</b>		<b>57</b>

<b>OPPOSE</b>		
Electronic Communications Received from Individuals 7/20/05 to 8/10/05	0	
Non-Electronic Communications Received from Individuals 7/20/05 to 8/10/05	0	
Non-Electronic Communications Received from Groups/Organizations	0	
<b>TOTAL OPPOSITION FROM THIS REPORTING (7/20/05-8/10/05)</b>	<b>0</b>	
<b>TOTAL OPPOSITION FROM LAST REPORTING (7/6/05-7/20/05)</b>	<b>0</b>	
<b>GRAND TOTAL TO DATE</b>		<b>6</b>

<b>GRAND TOTAL COMMENTS TO DATE (A)</b>	<b>63</b>
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**B. Bicycle and Pedestrian Access Fees**

<b>SUPPORT</b>		
Electronic Communications Received from Individuals 7/20/05 to 8/10/05	0	
Non-Electronic Communications Received from Individuals 7/20/05 to 8/10/05	0	
Non-Electronic Communications Received from Groups/Organizations	0	
<b>TOTAL SUPPORT FROM THIS REPORTING (7/20/05-8/10/05)</b>	<b>0</b>	
<b>TOTAL SUPPORT FROM LAST REPORTING (7/6/05-7/20/05)</b>	<b>0</b>	
<b>GRAND TOTAL TO DATE</b>		<b>60</b>

**B. Bicycle and Pedestrian Access Fees (continued)**

<b>OPPOSE</b>		
Electronic Communications Received from Individuals 7/20/05 to 8/10/05	2	
Non-Electronic Communications Received from Individuals 7/20/05 to 8/10/05	0	
Non-Electronic Communications Received from Groups/Organizations	0	
<b>TOTAL OPPOSITION FROM THIS REPORTING (7/20/05-8/10/05)</b>	<b>2</b>	
<b>TOTAL OPPOSITION FROM LAST REPORTING (7/6/05-7/20/05)</b>	<b>17</b>	
<b>GRAND TOTAL TO DATE</b>		<b>691</b>

<b>GRAND TOTAL COMMENTS TO DATE (B)</b>	<b>751</b>
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**C. Miscellaneous Comments Relative to the Strategic Plan**

<b>MISCELLANEOUS COMMENTS</b>		
(Comments Regarding Revenue Generation Ideas, as well as a combination of comments on Bridge Tolls and/or Bicycle and Pedestrian Access Fees)		
Electronic Communications Received from Individuals 7/20/05 to 8/10/05	0	
Non-Electronic Communications Received from Individuals 7/20/05 to 8/10/05	0	
Non-Electronic Communications Received from Groups/Organizations	0	
<b>TOTAL COMMENTS (C) FROM THIS REPORTING (7/20/05-8/10/05)</b>	<b>0</b>	
<b>TOTAL COMMENTS (C) FROM LAST REPORTING (7/6/05-7/20/05)</b>	<b>2</b>	
<b>GRAND TOTAL COMMENTS TO DATE (C)</b>		<b>86</b>

<b>GRAND TOTAL (A, B, C)</b>	<b>890</b>
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